



Assessment of your organisation.
Gap identification and key
actions

Learning Session Two

Gap assessment

- Avoiding the “cargo culture”



Gap assessment

- More than equipment and procedures
- It is the philosophy of the collaborative
 - Different units have different outcomes
 - Quality Improvement is non-linear and the guiding principals change as you go along.
- Keep going back to the framework!

Why do collaboratives work?

- Isomorphic pressures-
- Both at an institutional level and a specialty level
 - Normative
 - Mimetic (gaming)
 - Coercive

Why do collaboratives work?

- Networked community effects
- Effective, horizontal pathways
 - Supported by the Model
 - Connected by the Model
- Forms a community (LS2)

Why do collaboratives work?

- Reframes a social problem
- Owned by ICU
 - Personalised
 - Prevents harm to innocent people

Why do collaboratives work?

- Uses multiple interventions to change practice
- Empowers everybody
 - Resets norms and rituals
 - Puts the patient in the centre of care

Why do collaboratives work?

- Uses data as a disciplinary force
- In a “quality” manner!
 - I.e. is there a problem?
 - How big is the problem?
 - Look how we solved the problem
 - Is the problem under control?

Why do collaboratives work?

- Skilfully uses “hard edges”
- Increases accountability at all levels
 - Without supervision
 - Rewards community membership
 - Enables wider society (calls to centre)

Our unit

- Further raise institutional awareness
- Meet more frequently with IPC
- Close the feedback loop with personalised cases
- Display data widely