

Engaging Health Professionals in Replication and Spread

How does it happen?

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Long and Winding Road



Key Factors – On reflection

- Ground Work – finding a believer
- Burning platform
- Clear goal
- Hope is not a plan
- Celebrate
- Rome wasn't built in a day

Ground Work

- Discuss the evidence
- Tell your story
- Knocking on doors
- Look for opportunities
- Finding champions – early adopters
- Collecting Data
- Take the keen ones first

Tell a friend



Burning Platform

Do you have a problem?

Often easily identified, but does anyone really care....

The burning platform

- So what....
- Patient stories
- Use your champion

Clear Goal

- Know where you are going
- Write it down as you will probably have to refer to it frequently
- Realistic but motivating at the same time



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Hospital Rollout



- Core Team
- Weekly Meetings
- Senior Management Support

Hope is not a plan

- Plan the introduction
- Be prepared for unknown obstacles.
- Let the new service be responsible you are their support.
- Be prepared to wait for the right time

Implementation Plan

- Nursing Education
- Medical Education
- Communication
- Process Development
 - Where is form kept
 - Who completes form
 - Where does it go when completed
 - Do we have all the equipment needed

Think differently

There goes Jack again, thinking outside of the box.



Be adaptive

CLAB Insertion Bundle Checklist COUNTIES MANUKAU HEALTH BOARD

Procedure: Central Line Insertion - CMDHB

Central Line Destination: <small>Any catheter whose tip terminates in a great vessel</small>		Patient Name: NHI Number	
		Use patient Label	

PLEASE COMPLETE FOR ALL CENTRAL LINE INSERTIONS ON ALL PATIENTS

Where was the line inserted? ICU: HDU: Ward 1: Radiology: Theatre MBSC: Theatre MBH: Other: DHB: Other:	Insertion site: Right: Left: Arterial: Jugular: Basilic: Cephalic: Femoral: UAC: UVC: Other:	Catheter type: Non-Tunneled: Tunneled: Implanted Vascular Device: Other: Line coating: Antibacterial: Antiseptic: None: Placement confirmed by X-ray: <input type="checkbox"/> Catheter Length:
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Date Completed: Time Completed:

INSERTION BUNDLE
To be completed by the observer and signed by both proceduralist and observer.

1. Hand Hygiene - Did the proceduralist?	Yes	No
2. Chlorhexidine Skin Antiseptic - Did the proceduralist?	Yes	No
3. Maximal Barrier Precautions - Did the proceduralist?	Yes	No
4. Wear a mask		
5. Wear sterile gown		
6. Wear sterile gloves		
7. Use a large sterile drape. Full coverage for sterile patient		
8. Minimize traffic to the procedure area with applying full covering		

Where high risk patient (e.g. ICU, trauma, emergency insertion, TNM, ICU stay > 7 days, ~~XXXXXX~~ (revised line) consider usage of other preventative strategies (e.g. Chlorhexidine impregnated dressing, antibacterial line)

Applied: YES NO

~~XXXXXX~~ Name: _____ Proceduralist Signature: _____
Observer Name: _____ Observer Signature: _____

MAINTENANCE BUNDLE CHECKLIST - DAY OF INSERTION

Washline: Flush Day 1: Flush Day 2:	Yes	No	Comments
Change dressing daily			
Change dressing weekly			
Change dressing monthly			

PLEASE LEAVE THIS FORM IN THE PATIENT'S CHART

OVCHB CLAB CHECKLIST V15 July 2 011

PLEASE LEAVE THIS F

CMDHB CLAB CHECKLIST V15

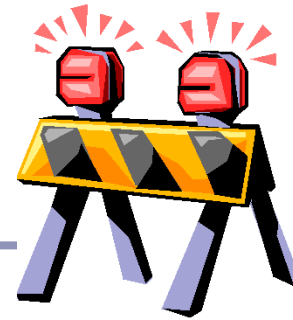


celebrate
SUCCESS
here!

Hospital Rollout

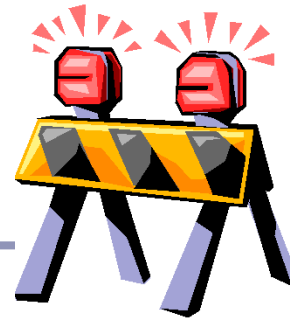
EC	Feb 2010
Theatres	July 2010
NBC	Aug 2010
Renal	Oct 2010
Ward 8	Nov 2010
NNU	April 2011
Ward 9	May 2011
Wards 34E & 34N	June 2011
Radiology	Oct 2011
Wards 10, 11 & 35	Dec 2012

Barriers



- Fear of change
 - All change is difficult. The antidote to fear is knowledge about the deficiencies of the present process and optimism about the potential benefits of a new process. **Burning Platform**
- Communication breakdown
 - failure to communicate with staff the importance
 - failure to provide ongoing teaching as new staff become involved in the process. **Embed in a process**

Barriers



- “partial buy-in” (i.e. “Just another flavour of the week?”)
 - Share baseline data
 - Create that burning platform
 - Share the results of improvement efforts. When local data shows improvements, issues surrounding “buy-in” tend to fade.
- We are already there.
 - Questioning those who challenge the change is important. Refocusing on the goal of best practice
 - Cream of the Crap....

Imbedding into a process

- CLAB Insertion Pack
- CVL Sticker
- Resource Nurse
- Monthly Reports
- Investigation Process

My learn

- Local e
- Gets ea
- Compe
- Journey
and bet

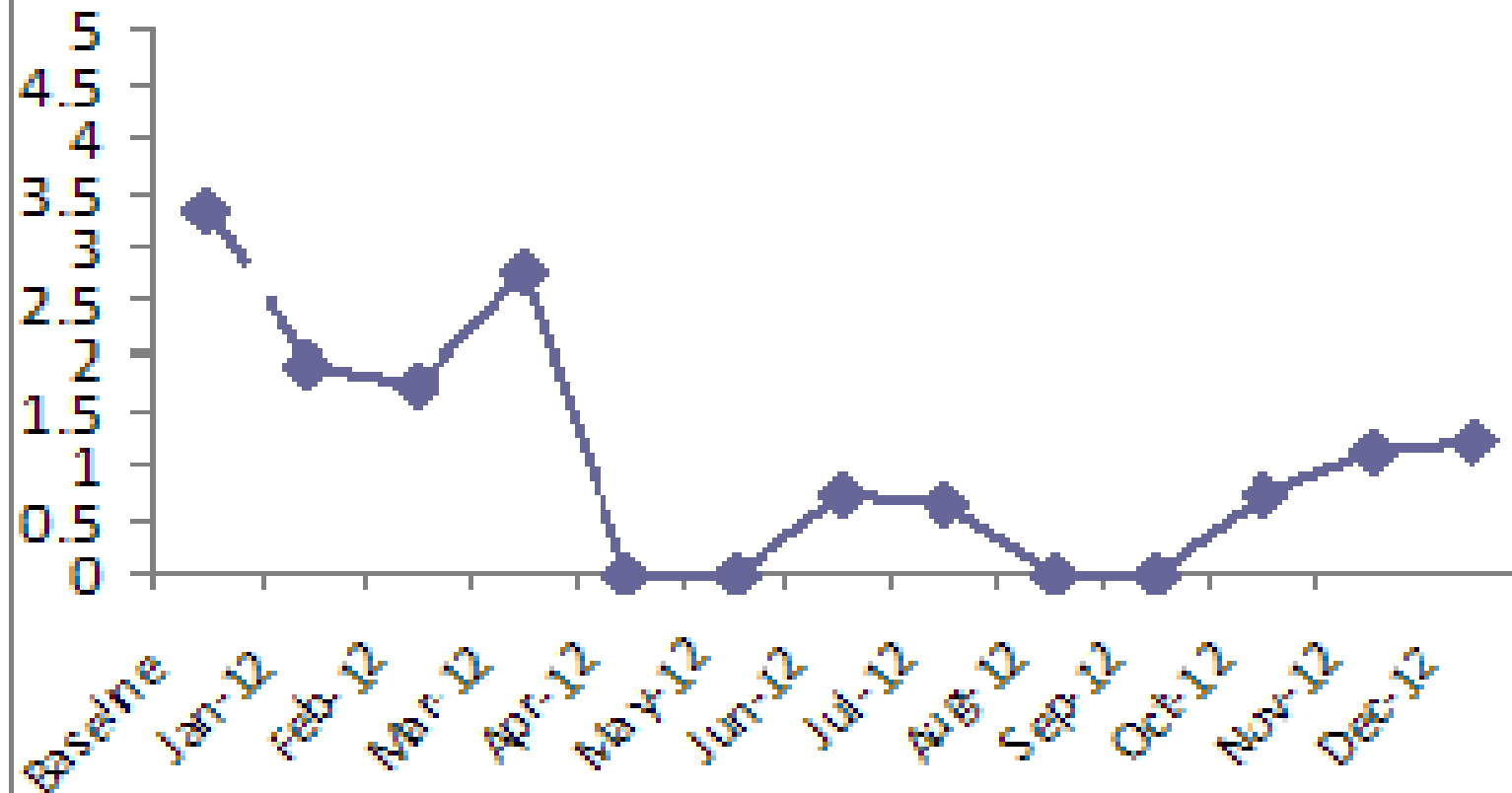


aster

- Struggle is often seen as a sign of failure rather than a precursor to success



National CLAB Rate per 1,000 line days Baseline + January to December 2012



Stolen words of wisdom....

- Clear Direction
- Desire to make the journey
- Clear the obstacles
- If you want to change, failure is part of the deal

My final words of wisdom....

