

Report Period ending:

31 July 2013

Campaign Sponsor Geraint Martin
Campaign Manager: Diana Dowdle
Campaign Clinical Leader Dr David Grayson

Progress

<p>Will – engagement activities</p>	<p>The main highlight for the 20,000 Days Campaign has been the Celebration of Achievements on 2 July 2013. As at 9am on 1 July 2013, 23,060 days were saved. The Celebration acknowledged the significant work and successes of all the Collaborative teams throughout the Campaign. Their work has been show cased through posters, a Campaign newsletter, CEO blog and videos of patient, whanau and staff improved experiences.</p> <p>We were privileged to hear from patients John Te Wake on the Healthy Heart programme and Barbara Wonglyn about the Very High Intensity User (VHIU) team's support for her mother Ina and family.</p> <p>A summary of the Campaign journey and the patient experiences was shown. These can be seen on the Ko Awatea website.</p> <p>Congratulations to the presenters for the Delirium, Better Breathing, Healthy Hearts and SMOOTH Collaborative teams who presented their work at Science Fest on 31 August. SMOOTH and Better Breathing were selected as finalists for the Allied Health and Other category.</p> <p>Sarah Candy for Better Breathing and Sonia Varma and Ahmed Marmoush for SMOOTH presented their successful work very well at the finals. Sonia Varma and Ahmed Marmoush from SMOOTH won the Allied Health and Other category and were overall winners of Science Fest 2013. We are very proud of the team's work and their achievements within the 20,000 Days Campaign.</p>
<p>Ideas / Opportunities</p>	<p>The 16 new Collaborative teams are completing their Charters which include Aim statements, Driver Diagrams (theory for change), expected outcomes and measures for improvement.</p> <ol style="list-style-type: none"> 1. SMART – Safer Medical Admission Review Team 2. Well Managed Pain 3. Supporting Life after Stroke 4. Kia Kaha, Manage Better, Feel Strong 5. Inpatient care for people with diabetes 6. Gout Busters 7. ACE- Acute Care for the Elderly 8. Medical Assessment Unit 9. Franklin Co-ordination Service 10. Mental Health Short Stay 11. Memory Team 12. Environmental Cleaning 13. Saving Feet 14. Healthy Hearts Community Rehabilitation. 15. Healthy Skin 16. Helping at Risk People
<p>Execution – measures/ monitor/modify</p>	<p>The eight implementing collaborative teams from phase one attended a webex call with Brandon Bennett to discuss, learn and plan implementation for the key criteria :</p>

**20,000 Days Campaign
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	<ol style="list-style-type: none"> 1. standardisation of processes 2. documentation 3. training 4. measurement 5. resourcing 6. communication and messaging <p>Each of the implementing teams are completing “How To Guides” which will be a resource for people wishing to implement interventions and change packages used in the Collaborative.</p> <p>The Beyond 20,000 Days Campaign dashboard is being developed and adapted to include new specialty services ARHOP and Mental Health data for phase two. Each of the Collaborative teams will develop a dashboard for the measures relevant for their improvement work.</p>
Budget	Collaborative teams are currently recruiting the required staff and resources for the work for the next twelve months.
Communication	<p>All presentations, newsletter and videos can be found here: http://koawatea.co.nz/campaigns/20000-days-campaign</p> <p>TV3 filmed Better Breathing Programme at Otara and interviewed David Grayson, Clinical Leader for a report on the 20,000 Days Campaign achievements that aired on TV3 News on Sunday 4 August 2013.</p>
Campaign Milestones	See attached

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	Campaign Milestones	Completion Date	Status ✓ on track ▲ at risk X behind schedule
Collaborative development, recruitment and engagement	Leadership Group identified	September 2011	✓
	Improvement Science in Action Training	12 – 14 October 2011	✓
	Breakthrough Series Training	17-19 October 2011	✓
	Campaign Management Group recruited	2 December 2011	✓ meeting 10 January 2012
	Campaign Measurement group established	2 December 2011	✓ meeting 23 January 2012
	Assessment for best practices and evidence meetings completed	2 December 2011	X held on 13 December 2011
	Recruit Evidence & Implementation Advisor	27 January 2012	✓
	Project Plan completed	31 January 2012	✓
	Recruitment for Collaborative Project Managers	17 February 2012	X recruiting & interviews planned for 5 March 2012 ✓ Project Managers recruited and started 19 March 2012.
	Expert meetings to review evidence Select interventions	During February 2012	✓ ✓Interventions selected 15 March 2012
	Collate and summarise initial evidence for proposed interventions	24 February 2012 + ongoing work	X continuing to receive evidence summaries. ✓evidence summaries completed
	Communication plan completed	24 February 2012	✓
	Engagement session re interventions selected	By end of February 2012 - date tbc	X delayed until interventions selected. Interventions selected 15 March 2012. Engagement session will not be held as Collaborative teams are being formed.
	Establishment of Collaborative project teams	29 February 2012	X Teams will be formed after interventions are selected ✓Team will be formed by 5 April 2012. ✓Formation of teams ongoing. All team members will be invited to the Learning Session 3-4 May 2012.

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The Collaborative – iterative cycles of learning, improving and implementing change	Phase One First Collaborative Learning Session:	3-4 May 2012 Ko Awatea Centre	✓planning progressing well ✓successfully completed
	Monthly coaching and support to teams		✓On going
	Second Collaborative Learning Session:	6-7 September 2012 Ko Awatea Centre	✓ Planning progressing well for the Learning Session. ✓successfully completed
	Monthly coaching and support to teams		✓ Bi-monthly visits from Brandon Bennett to support and coach teams.
	Proposals for Phase Two interventions sought.	11 January 2013	✓ Invitation for proposals sent out 20 November 2012. ✓Due date extended to 31 January 2013
	Phase Two interventions selected	28 February 2013	✓ Date extended to 29 March 2013 to accommodate late proposals. Prioritisation criteria sent to proposers 22 February 2013 Selection delayed to 2 April 2013 after Dragon's Den presentations on 25 March 2013
	Third Collaborative Learning Session	11-12 March 2013 Ko Awatea Centre	✓ Successfully completed.
	Summary of Collaborative Implementation Plans completed. Recommendations for Implementation to ELT	19 April 2013 30 April 2013	✓ Presented Implementation Plan to Hospital Management team 19 April 2013. ✓ Primary & Community ELT Sub-committee approved
	Celebration of Achievements for Phase One	2 July 2013 Ko Awatea Centre	
Achieved	20,000 Days saved	9am 1 July 2013	✓ 22,940 Days saved by 1 July 2013

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	Campaign Milestones Phase Two	Completion Date	Status ✓ on track ▲ at risk X behind schedule
Collaborative development, recruitment and engagement	Proposals for Phase Two interventions due	31 January 2013	✓ Invitation for proposals sent out 20 November 2012
	Criteria for selection sent out to proposers	22 February 2013	Diana
	Shortlist interventions	1 March 2013	Lisa/David/Diana
	Dragon's Den session to prioritise and select Interventions	25 March 2013	✓ Panel members Geraint/Campbell/Jenni/Benedict/ Ron Pearson /Jonathon Support: David/Lisa/Diana
	Decisions on selection communicated	5 April 2013	✓
	Establishment of collaborative teams	April 2013	✓
The Collaborative iterative cycles of learning, improving and implementing change	Learning Session 0	6 May 2013 (4 hours)	✓ 9-12.30pm Learning session completed.
	Coaching /support to teams between all learning sessions	Complete IHI Open School	✓ Campaign team / Brandon Bennett
	Learning Session 1 Celebration of Achievements	25 June 2013 (1 day) 2 July 2013 1030-1300	✓ Brandon Bennett/ Campaign Team ✓ Celebration date changed to 2 July 2013.
	APAC Forum	25-27 September 2013	Skycity convention Centre
	Learning Session 2	13-14 November 2013	Brandon Bennett/ Campaign Team New dates set for Learning Session 2
	Learning Session 3	April/May 2014 tbc	Brandon Bennett/ Campaign Team
Completion	Improvement implemented	1 July 2014	

20,000 DAYS CAMPAIGN
Collaborative Teams - Phase One

Collaborative team	Clinical Leads/ Managers	Improvement Advisor	Project Manager
Better Breathing	Fiona Horwood Richard Hulme /Sarah Candy	Prem Kumar	Alison Howitt
Healthy Hearts	Andrew McLachlen/ Mayanna Lund/ Leanne Elder	Ian Hutchby	Alison Howitt
Delirium Care Hip Fracture Management	Sunita Paul/ Carol Slade Geoff Green/ Ian Dodson	Prem Kumar	Danni Farrell/ Penny Impey
Cellulitis & Skin Infections	Vanessa Thornton Alex Boersma	Ian Hutchby	Monique Davies/ Danni Farrell
ERAS	Richard Street Michelle McCallum-Jones	Ian Hutchby	Penny Impey
Transitions of Care	Martin Chadwick Michele Carsons	Prem Kumar	Monique Davies/ Jo Goodfellow
Helping High risk People	Harley Aish	Ian Hutchby	Monique Davies
SMOOTH	Sanjoy Nand	Ian Hutchby	Monique Davies
VHIU	Harry Rea/ Ta-Mera Rolland	Prem Kumar	Alison Howitt

**20,000 Days Campaign
Monthly Report**

**20,000 Days Campaign –
Collaborative Teams Beyond 20,000 Days**

	Project Manager/ Improvement Advisor	Collaborative	Clinical Lead
1	Monique Davies Stephanie Easthope	SMART (Safer Medical Admissions Review Team)	Carl Eagleton
2	Jacqueline Schmidt-Busby Ian Hutchby	Well managed pain	Frances James
3	Alison Howitt Stephanie Easthope	Supporting Life after Stroke	Katrina Moles
4	Jacqueline Schmidt-Busby Ian Hutchby	Kia Kaha, Manage Better, Feel Strong	David Codyre
5	Jacqueline Schmidt-Busby Prem Kumar	Inpatient Care for people with diabetes	Brandon Orr-Walker
6	Roz Sorensen Monique Davies Ian Hutchby	Mental Health Short Stay	Muthur Anand
7	Jacqueline Schmidt-Busby Stephanie Easthope Prem Kumar	Gout Busters	Peter Gow
8	Melanie Juer Prem Kumar	Memory Team	Mark Fisher
9	Ian Hutchby PM tbc	Environmental cleaning	tbc
10	Danni Farrell Prem Kumar	Franklin Coordination Service	Geoff Green
11	Danni Farrell Prem Kumar	Acute Care for the Elderly (ACE)	Geoff Green
12	Suzanne Proudfoot Ian Hutchby	Medical Assessment Unit	Bronwyn Sinclair
13	Louise McCarthy Monique Davies Stephanie Easthope	Healthy Skin	Jennifer Njenga
14	Alison Howitt Ian Hutchby	Healthy Hearts – Community Rehab	Sarah Mooney
15	Pauline Sanders-Telfer Monique Davies Ian Hutchby	Helping At Risk People	Harley Aish
16	Jacqueline Schmidt-Busby Prem Kumar Shiva Nami	Saving Feet	Viliani Tutone