

Report Period ending:

March 2013

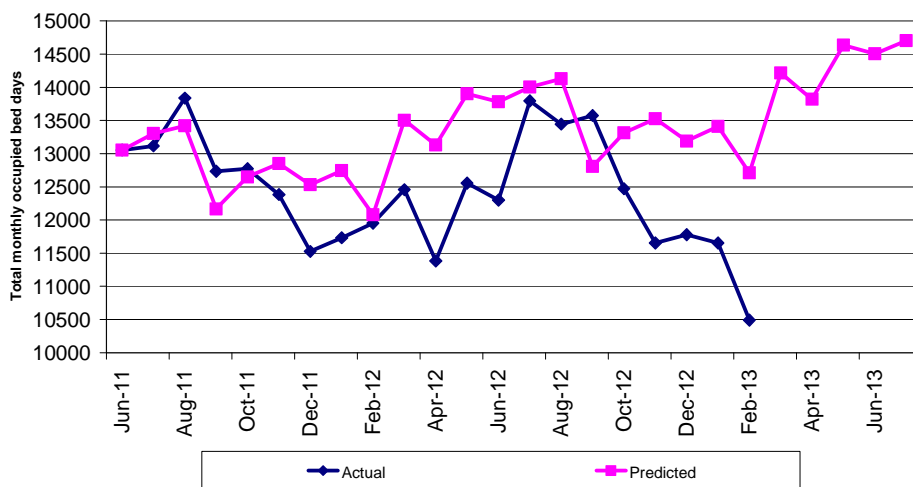
**Campaign Sponsor** Geraint Martin  
**Campaign Manager:** Diana Dowdle  
**Campaign Clinical Leader** Dr David Grayson

**Progress**

<p><b>Will – engagement activities</b></p>	<p>A very successful Learning Session 3 was held 11-12 March 2013 at Ko Awatea. 110 Collaborative team members attended the Learning Session. The sessions focused on sharing the many successes and learning from each of the Collaborative teams and how they are working across the collaboratives and localities. The teams identified what changes are ready for implementation and planned how to move from testing the changes to implementing them permanently. The feedback was very positive from the two days with people saying it was inspiring to hear what the collaboratives are doing, hearing great patient and family stories of improved experiences.</p> <p>Brandon Bennett, Campaign Improvement Advisor visited 4-15 March 2013 and presented on both days at the Learning Session. His presentations and teaching were very well received and relevant to helping the Collaboratives progress.</p> <p>All the Collaboratives' Storyboards are on the Ko Awatea website which provides more detail on each team's journey and achievements to date.</p> <p>The video and presentations are on the Ko Awatea website <a href="http://www.koawatea.co.nz/Campaigns/20,000%20Days/Resources">www.koawatea.co.nz /Campaigns/20,000 Days/ Resources</a>.</p>
<p><b>Ideas / Opportunities</b></p>	<p>Proposals for the Campaign Phase Two are progressing well. The proposed interventions have been shortlisted to 14 proposals and they have been invited to present their intervention to a "Dragon's Den" style leadership panel on Monday 25 March 2013 from 2 - 4pm. The selected interventions will be those most likely to have the biggest impact on reducing demand on our hospital and keeping people at risk well in the community. It is planned that selection will be made by 5 April 2013.</p> <p>Congratulations to the Very High Intensity Users (VHIU) team who have been accepted for an oral presentation at the 9<sup>th</sup> Australian Redesigning Healthcare Summit: Safer Care- Better Flow, on 7-9 May 2013 in Brisbane. It will be a great opportunity to share some of the innovative work towards integrating services and showcase the 20,000 Days collaborative work.</p>

Execution – measures/  
monitor/modify

### Actual vs Predicted bed days



To 31 March 2013 we have used 17,563 fewer bed days than we predicted we would need.

All the Collaborative Measurement Dashboards can be viewed in the shared drive Workgroup/ 20,000 Days Campaign.

Benefits

#### Benefits achieved from the Campaign:

- **Improved patient and whanau** outcomes.
- **Patient and whanau experiences are informing** improvement work
- **Effectiveness** where care and practice is improved to meet best practice clinical pathways and national guidelines. All collaborative teams have made many process improvements in their work through the PDSA work. Examples are where ERAS, Hip Fracture Management, Transitions of Care with the Goal Discharge Date (GDD), SMOOTH and Delirium Care have contributed to reducing the length of stay and waiting times.
- **Efficiency** has been achieved by doing more for the same resources. Many of the collaboratives have identified areas for improvement and become more efficient in their practice.
- **Improvement capability** has been increased through the skills and knowledge within the 13 Collaborative team members
- **Motivated workforce** is evident within the collaborative teams and the presentations given at the Learning Sessions.
- **Networks and relationships** have been developed and strengthened through the collaborative teams across the sector, the divisions and professional groups.
- **Database and data analysis capabilities** have increased as all teams are measuring their outcomes regularly and reporting in the Collaborative dashboard.
- **Moved from anecdote to evidence** through both outcome and process improvement measurements. The evidence of improvement is informing decision making.
- **Campaign milestones met** and reported monthly to whole sector. Reports are available on the website.
- **Aligned with Localities work** and developments
- **Financial savings** are achieved through the days saved, reduction in admissions and readmissions and reducing the length of stay at the Collaborative team level.
- **Increased flexibility** for Counties Manukau Health to be better prepared for future and achieving the balance and taking a whole of system approach.

<b>Budget</b>	The budget continues to be managed by the Campaign Manager and reported quarterly. Phase two budget will be developed once the phase two proposals are selected.
<b>Communication</b>	Collaborative teams have contributed to blogs on their highlights and learning as part of the 20,000 Days campaign. All presentations, storyboards and videos from the Learning Session 3 can be found here: <a href="http://koawatea.co.nz/campaigns/20000-days-campaign/20000-days-resources/">http://koawatea.co.nz/campaigns/20000-days-campaign/20000-days-resources/</a>
<b>Campaign Milestones</b>	See attached

	Campaign Milestones	Completion Date	Status ✓ on track ▲ at risk X behind schedule
Collaborative development, recruitment and engagement	Leadership Group identified	September 2011	✓
	Improvement Science in Action Training	12 – 14 October 2011	✓
	Breakthrough Series Training	17-19 October 2011	✓
	Campaign Management Group recruited	2 December 2011	✓ meeting 10 January 2012
	Campaign Measurement group established	2 December 2011	✓ meeting 23 January 2012
	Assessment for best practices and evidence meetings completed	2 December 2011	X held on 13 December 2011
	Recruit Evidence & Implementation Advisor	27 January 2012	✓
	Project Plan completed	31 January 2012	✓
	Recruitment for Collaborative Project Managers	17 February 2012	X recruiting & interviews planned for 5 March 2012 ✓ Project Managers recruited and started 19 March 2012.
	Expert meetings to review evidence Select interventions	During February 2012	✓ ✓Interventions selected 15 March 2012
	Collate and summarise initial evidence for proposed interventions	24 February 2012 + ongoing work	X continuing to receive evidence summaries. ✓evidence summaries completed
	Communication plan completed	24 February 2012	✓
	Engagement session re interventions selected	By end of February 2012 - date tbc	X delayed until interventions selected. Interventions selected 15 March 2012. Engagement session will not be held as Collaborative teams are being formed.
	Establishment of Collaborative project teams	29 February 2012	X Teams will be formed after interventions are selected ✓Team will be formed by 5 April 2012. ✓Formation of teams ongoing. All team members will be invited to the Learning Session 3-4 May 2012.
The Collaborative – iterative cycles of learning, improving	<b>Phase One</b> First Collaborative Learning Session:	3-4 May 2012 Ko Awatea Centre	✓planning progressing well ✓successfully completed

	Campaign Milestones	Completion Date	Status ✓ on track ▲ at risk X behind schedule
	Monthly coaching and support to teams		✓ On going
	Second Collaborative Learning Session:	6-7 September 2012 Ko Awatea Centre	✓ Planning progressing well for the Learning Session. ✓ successfully completed
	Monthly coaching and support to teams		✓ Bi-monthly visits from Brandon Bennett to support and coach teams.
	Proposals for <b>Phase Two</b> interventions sought.	11 January 2013	✓ Invitation for proposals sent out 20 November 2012. ✓ Due date extended to 31 January 2013
	Phase Two interventions selected	28 February 2013	✓ Date extended to 29 March 2013 to accommodate late proposals. Prioritisation criteria sent to proposers 22 February 2013 Selection delayed to 2 April 2013 after Dragon's Den presentations on 25 March 2013
	Third Collaborative Learning Session	11-12 March 2013 Ko Awatea Centre	✓ Successfully completed.
	Summary of Collaborative Implementation Plans completed.	19 April 2013	
	Recommendations for Implementation to ELT	30 April 2013	
	Celebration of Achievements for Phase One	26 June 2013 Ko Awatea Centre	
<b>Completion</b>	<b>20,000 Days saved</b>	<b>9am 1 July 2013</b>	

## 20,000 DAYS CAMPAIGN Intervention Areas - Phase one

INTERVENTION AREAS	IMPROVEMENT ADVISOR	PROJECT MANAGER	CLINICAL LEAD
<b>Better Breathing</b>	Prem Kumar	Alison Howitt	Richard Hulme Fiona Horwood
<b>Healthy Hearts</b>	Ian Hutchby	Alison Howitt	Andrew McLachlan Andrew Kerr
<b>Rapid Response and Supportive Discharge Community Geriatric Service Delirium Care – Early onset of confusion Hip Fracture Management</b>	Prem Kumar	Danni Farrell	Geoff Green
<b>Skin Infections and Cellulitis</b>	Ian Hutchby	Monique Davies	Vanessa Thornton
<b>Enhanced Recovery After Surgery (ERAS)</b>	Ian Hutchby	Penny Impey	Andrew Hill
<b>Transitions of Care St John</b>	Prem Kumar	Monique Davies Jo Goodfellow (GAIHN Project Manager)	Martin Chadwick Campbell Brebner
<b>Helping High Risk People</b>	Ian Hutchby	Monique Davies	Harley Aish
<b>SMOOTH</b> (Safer Medicine Outcomes on Transfer Home)	Ian Hutchby	Monique Davies	Sanjoy Nand
<b>Very High Intensity Users (VHIU) - Integrated Case Management</b>	Prem Kumar	Alison Howitt	Harry Rea