

Report Period ending:

28 February 2014

Campaign Sponsor Geraint Martin
Campaign Manager: Diana Dowdle
Campaign Clinical Leader Dr David Grayson

Progress

<p>Will – engagement activities</p>	<p>Brandon Bennett lead two Master Classes for Beyond 20,000 Days Campaign teams on Developing Change Packages and a combined session for the Collaborative teams working with At Risk Individuals.</p>
<p>Ideas/Opportunities</p>	<p>The SMOOTH team have completed their final edit of the SMOOTH How To Guide and are looking to be the first of the 20,000 Days teams to be ready for publication. Two senior managers at Northland DHB were asked to complete an external review of the final version for their feedback as a potential interested DHB looking to run a similar campaign. The feedback was very positive as to the usefulness of the guide.</p> <p>The Delirium Care team is now developing a spread strategy so that the Delirium Management Pathway can be spread throughout the hospital. A business case will be developed and sponsors to lead will be identified.</p>
<p>Execution – Campaign Highlights: measures/ monitor/modify</p>	<p>All collaborative teams are preparing for Project review in March where each team will report on their progress in achieving their aim and presenting the evidence for improvements tested.</p> <p>ACE-Acute care for elderly: There has been wide interest in the ACE model of care with the model being presented to Tauranga Hospital, Alfred Hospital and to Ian Sturgess from the National Health Service in the United Kingdom in the past two weeks.</p> <p>Franklin Rapid Response: Team carrying out patient survey to identify patient experience with the coordination service. Patient stories have been captured and team trying to video some of the patients. Following the Model for Improvement methodology is a challenge due to other factors in the system influencing the collaborative.</p> <p>Healthy Hearts: Fit for exercise team now has three cohorts of patients in the planned experimental design to improve patients cardiovascular walking distance outcomes. A Healthy Hearts team is entering the Auckland Round the Bays event in March. Patients have been on a 6 week training programme and will be supported by family and Staff.</p> <p>Healthy Skins: The nurses are now coming up with ideas for PDSAs and are more engaged in planning, doing and reflecting. A link has been found reducing repeat attendees MRSA positive children that have not been treated effectively have now been identified through the skin clinic and received appropriate treatment.</p>

	<p>Helping High Risk People: Good engagement with GPs working on the Helping High Risk People Collaborative. Dr Neil Houston from the Scotland Patient Safety Programme attended one of the Helping High Risk team meetings and positive future linkage with the Primary Care Patient Safety Collaborative will have flow on benefits for this project.</p> <p>Kia Kaha, Manage Better, Feel Strong: The results of the peer support specialists involvement show an increase in engagement from patients identified as potential candidates for the programme. This is an increase from 50% of patients engaging when health psychologists approached individuals alone to 100% when peer support approached individuals.</p> <p>Memory Team: The Memory Service has reached its pilot goal of enrolling 200 clients (80% referrals from GPs) by March 2014, completing a diagnosis and careplan to support patients and carers to remain at home with quality of life and reduced carer burden for as long as possible. The service has reduced the Geriatric Clinic workload for the Manukau area by 50% and has reduced admission for the clients enrolled by 2%. The service had also identified two GP practices with over 14 patients each enrolled in the Memory Service who will be developing Shared Care plans to trial integrated careplans across Secondary and Primary Care.</p> <p>Mental Health Short Stay: Mental health team is engaged and this work forms one of the branches of framework for change which is showing great gains overall. The project is waiting for physical location in the old Emergency Care to become available; potentially this will be happening in April.</p> <p>SMART: The group are formulating a planned experiment to look at a multifactorial PDSA as to how to best match SMART pharmacist resource to the peak times of medical admissions, to reach our aim of 90% coverage. The team have completed SMART service satisfaction surveys with medical staff. A similar survey has been drafted to look at EC nursing staff and lastly will be done with pharmacy staff regarding their thoughts on the working within the SMART model.</p> <p>Supporting Life After Stroke: 20 patients have been enrolled into the early support discharge programme with 3 being discharged from the acute ward and the rest from the rehabilitation ward.</p>
<p>Budget</p>	<p>SMOOTH, Better Breathing and Healthy Hearts Collaborative teams from phase one continue to wait for approval for permanent funding for 2014-2015 financial year. Ongoing funding for 2014-2015 for the Beyond 20,000 Days teams will also need confirmation for year two. Uncertainty over future funding is creating a risk of losing staff. Some programmes are close to the point where they can no longer book assessment visits for patients if classes are not funded to continue in the next financial year.</p> <p>The Environmental Cleaning Collaborative continues to wait for approval for the purchase of the Bioquell machines. Until these machines are purchased the collaborative is unable to progress the work.</p>

**Beyond 20,000 Days Campaign
Monthly Report**

Communication	All presentations, booklet, newsletter and videos may be found here: http://koawatea.co.nz/campaigns/20000-days-campaign
Campaign Milestones	See attached

	Campaign Milestones Phase Two	Completion Date	Status ✓ on track ▲ at risk X behind schedule
Collaborative development, recruitment and engagement	Proposals for Phase Two interventions due	31 January 2013	✓ Invitation for proposals sent out 20 November 2012
	Criteria for selection sent out to proposers	22 February 2013	Diana
	Shortlist interventions	1 March 2013	Lisa/David/Diana
	Dragon's Den session to prioritise and select Interventions	25 March 2013	✓ Panel members Geraint/Campbell/Jenni/Benedict/ Ron Pearson /Jonathon
	Decisions on selection communicated	5 April 2013	✓
	Establishment of collaborative teams	April 2013	✓
The Collaborative iterative cycles of learning, improving and implementing change	Learning Session 0	6 May 2013 (4 hours)	✓ 9-12.30pm Learning session completed.
	Coaching /support to teams between all learning sessions	Complete IHI Open School	✓ Campaign team / Brandon Bennett
	Learning Session 1 Celebration of Achievements	25 June 2013 (1 day) 2 July 2013 1030 - 1300	✓ Brandon Bennett/ Campaign Team ✓ Celebration date changed to 2 July 2013.
	APAC Forum	25-27 September 2013	✓ Skycity Convention Centre
	Coaching /support to teams between all learning sessions		✓
	Learning Session 2	13-14 November 2013	✓ Brandon Bennett/ Campaign Team New dates set for Learning Session 2
	Project Reviews	25 & 27 March 2014	Panel: Brandon Bennett/Diana Dowdle/David Grayson 16 Collaborative teams & General Managers/Leaders
	Learning Session 3	20-21 May 2014	Brandon Bennett/ Campaign Team
Completion	Improvement implemented	1 July 2014 am	All Teams/ Board/ELT/ CMH leadership



Monthly Report

20,000 Days Campaign

Collaborative Teams – Phase One Implementing Changes

	Project Manager/ Improvement Advisor	Collaborative	Clinical Lead
1	Alison Howitt Prem Kumar	Better Breathing	Fiona Horwood Sarah Candy
2	Danni Farrell Prem Kumar	Delirium Care	Sunita Paul
3	Danni Farrell Prem Kumar	Hip Fracture Management	Geoff Green
4	Danni Farrell Ian Hutchby	Cellulitis & Skin Infections	Vanessa Thornton
5	Ian Hutchby	ERAS	Richard Street
6	Monique Davies Prem Kumar	Transitions of Care	Martin Chadwick Michelle Carsons
7	Monique Davies Ian Hutchby	SMOOTH	Sanjoy Nand
8	Alison Howitt Prem Kumar	VHIU	Harry Rea



Monthly Report

Collaborative Teams - Beyond 20,000 Days

	Project Manager/ Improvement Advisor	Collaborative	Clinical Lead
1	Monique Davies Ian Hutchby	SMART (Safer Medical Admissions Review Team)	Carl Eagleton
2	Jacqueline Schmidt-Busby Ian Hutchby	Well Managed Pain	Frances James
3	Alison Howitt Stephanie Easthope	Supporting Life after Stroke	Katrina Moles
4	Jacqueline Schmidt-Busby Ian Hutchby	Kia Kaha, Manage Better, Feel Strong	David Codyre
5	Jacqueline Schmidt-Busby Prem Kumar	Inpatient Care for people with diabetes	Brandon Orr-Walker
6	Roz Sorensen Ian Hutchby	Mental Health Short Stay	Muthur Anand
7	Stephen Ayliffe Matt Cope	Gout Busters	Peter Gow
8	Melanie Juer Prem Kumar	Memory Team	Mark Fisher
9	Stephen Ayliffe Ian Hutchby	Environmental cleaning	Barbara Schwalger Terry Rings
10	Danni Farrell Prem Kumar	Franklin Health Rapid Response	Geoff Green
11	Danni Farrell Prem Kumar	Acute Care for the Elderly (ACE)	Geoff Green
12	Suzanne Proudfoot Ian Hutchby	Medical Assessment	Bronwyn Sinclair
13	Stephen Ayliffe Matt Cope	Healthy Skin	Jennifer Njenga
14	Alison Howitt Ian Hutchby	Healthy Hearts – Fit for Exercise	Sarah Mooney
15	Pauline Sanders-Telfer Monique Davies Ian Hutchby	Helping At Risk People	Harley Aish
16	Jacqueline Schmidt-Busby Prem Kumar	Feet for Life	Viliani Tutone

Beyond 20,000 Days Campaign Driver Diagram

