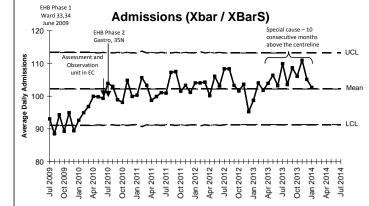
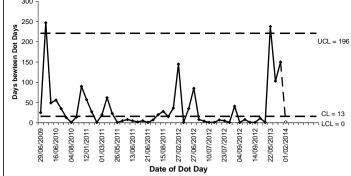


Emergency Care (EC) Presentations have shown a consistent growth pattern from July 2009 to date. There was a special cause with 8 points lying below the expected centreline, analysis indicates that this special cause is the result of seasonality.



A special cause with 10 points above the centreline (April 2013– January 2014)has been noted on the graph

Days between Dot Days (t-chart)



There has been a Dot Day in January (30th Jan)

Notes

As the scope of the Beyond 20,000 Days Campaign has expanded, the data for the admissions, length of stay and readmissions now includes ARHOP and Mental Health in addition to the Surgical and Medicine divisions.

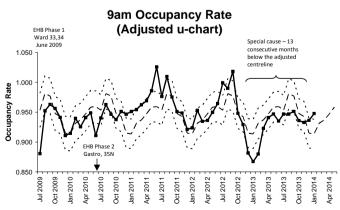
The occupancy graph is now displayed as a rate to reflect the data shown in the Daily Dose e-newsletter.

Beyond 20,000 Days Campaign Dashboard January 2014



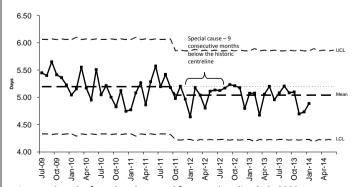
Analysis

The admissions graph is continuing to show special cause with the last 10 months having greater than average admissions - the average length of stay has continued to remain at lower level, these combined has lead to occupancy remaining relatively constant over the same time period. As a balancing measure the readmission rate is only showing normal (common cause) variation.



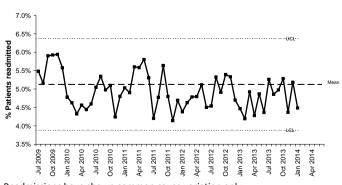
The dashed line is the adjusted centre line and the dotted lines are the control limits – although there are multiple periods of special cause in this graph the special cause for last 12 months are highlighted.

Average Length Of Stay (Xbar graph/XbarS)



Average length of stay has decreased from our baseline (July 2009-June 2011) and shown common cause variation at a reduced level since November 2011.

Readmissions (P Chart)



Readmissions have shown common cause variation only





Campaign Manager : Diana Dowdle Clinical Leader: David Grayson

Improvement Advisor: Ian Hutchby, Prem Kumar & Matt Cope

Trigger / Dot Days Admission EC Presentation This Graph chart shows the days on which date the hospital This graph shows the admission of acute adult patient This graph represents the Average daily presentation to admitted to Middlemore over a period of time. was full and also the days between two Dot days. Hospital MMH emergency care. full days are also termed as Dot days. One of the aim is to minimise the Dot days and increase the time between Dot days. One of the contributing factor to achieve this is bed day saving **Operational Definition Operational Definition Operational Definition** Admission: Patient admitted to MMH inpatient wards for more than 3 Dot Days: A day is referred as "Dot Day" when Middlemore hours from the 1st seen by time central send an email when the Hospital is full. Date of Dot Days: The actual date when the email was sent. Criteria Criteria All presentation to MMH Emergency department Criteria Middlemore, Age >-15 years, Surgical (incl Gynae), Medical, This figures include adult and Paediatrics All emails sent by Middlemore central with a subject "Hospital full" ARHOP and Mental Health specialties **UCL:** Upper control Limit is automatically calculated by the software it selves. CL: Centre Line can also be called as Average. **LCL:** Upper control Limit is automatically calculated by the software it selves. Note: The graphs will help us to detect Shifts, Trends and variations. The lines within control limits indicate that the data is stable and in Statistical control. 20,000 Days Campaign Dashboard Definitions beyond **Average Length of Stay (ALOS) Unplanned Re admission Occupancy** This graph reflects the ALOS over a period of time. This graph shows the readmission rate over a period of This graph reflects the occupancy rate (%) at the 9am time. census **Operational Definition Operational Definition** Occupancy: numerator – the average number of beds occupied at **Operational Definition** Re-admission: numerator - An unplanned acute readmission to same 9am during the month LOS: Days between admission to discharge speciality as discharged within 7 days Denominator – the average number of beds open at 9am Denominator – total number of admissions Criteria Criteria Middlemore, Age >-15 years, Surgical (incl Gynae), Medical, ARHOP and Middlemore, Age >-15 years, Surgical (incl Gynae), Medical, Middlemore, Age >-15 years, Surgical/Medical specialty Mental Health specialties. Data extracted based on Inpatient discharged ARHOP and Mental Health specialties



(incl Gynae). Occupancy excludes: MSSU and Observation



location