

Safety in Practice



Papakura Marae Health Clinic (National Hauora Coalition)

Medicines Reconciliation

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Safety in Practice

Engagement of Team

1. Team was formed from Lead GP, Lead Nurse, Practice Manager with the help of Integrated Pharmacist in the clinic
2. The process discussed in clinic meeting with practitioners input

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Medicines Reconciliation

– what changes did we make?

1. Gathered input from different Practitioners and what might be the easy way of doing the process
2. Some of our GPs were viewing discharge summaries on time but elected to update medications when the patient comes next, but sometimes patient might see different GP from the one reviewed discharge summary

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Medicines Reconciliation

- Progress to date

Since we started the process we have noticed a few points we would like to address

1. Discharge summaries sometimes received up to 2 weeks post discharge date
2. Some specialties not necessarily advise GPs with changes of patient's medications

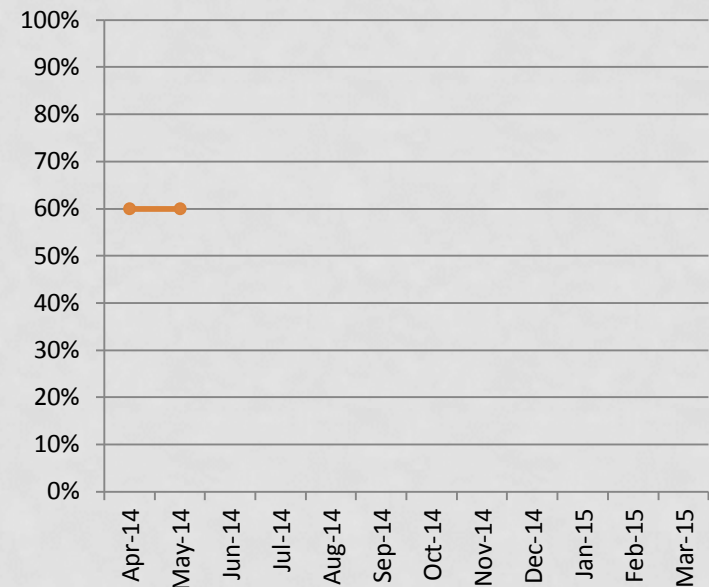
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Medicines Reconciliation - Early results

Name of Practice: Papakura Marae Health Clinic						
Review month	Patient	Has the Electronic Discharge Summary (EDS) been viewed by a clinician within 24 hours of receipt?	Has Medication Reconciliation occurred within 2 working days of the EDS being received?	Has the patient's regular medication list been updated?	Is it documented that any medication changes have been discussed with the patient or their representative within 7 days of receipt?	Overall Compliance
Apr-14	1	Yes	Yes	Yes	Yes	Yes
	2	Yes	Yes	Yes	N/A	Yes
	3	Yes	Yes	Yes	Yes	Yes
	4	Yes	Yes	Yes	Yes	Yes
	5	Yes	Yes	Yes	Yes	Yes
	6	Yes	No	Yes	Yes	No
	7	Yes	No	No	No	No
	8	Yes	Yes	Yes	Yes	Yes
	9	No	No	Yes	Yes	No
	10	No	No	Yes	Yes	No
	Compliance	80%	60%	90%	90%	60%
May-14	1	Yes	No	No	No	No
	2	Yes	No	No	No	No
	3	Yes	No	No	No	No
	4	Yes	Yes	Yes	Yes	Yes
	5	Yes	No	No	No	No
	6	Yes	Yes	Yes	Yes	Yes
	7	Yes	Yes	Yes	Yes	Yes
	8	Yes	Yes	Yes	Yes	Yes
	9	Yes	Yes	Yes	Yes	Yes
	10	Yes	Yes	Yes	Yes	Yes
	Compliance	100%	60%	60%	60%	60%

Overall Care Bundle Compliance

Papakura Marae Health Clinic



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- Tips & Tricks

1. It will be good if Discharge summaries show clearly in the advise to GPs what are the new changes to patients medications ,as sometimes it is embedded in the notes and will take time to find
2. Medications that are always prescribed by a specialist in the hospital, like Oncology and Psychiatry should be mentioned clearly in the letter that the specialist will provide script.