Safety in Practice

Storyboard

- Mt Wellington Integrated Health Centre
- 1/627 Mt Wellington Highway, PO Box 62-176,
- Sylvia Park, Telephone: 09-2768640, Facsimile: 09-2769849
- PHO, Alliance Health+ Trust

17 June 2014

Safety in Practice

Collaborative Team

Working Group :

- Clinical Leader *: Dr Minnie Strickland*
- Nurse Leader: *Naomi Toalii*
- Practice Administrator: *Toka Bates*

Invited support members:

- *Vanita Hira & Philippa Little*

(PHO Manager & Practice Advisor)

Safety in Practice

Aims and Measures

Aim statement:

- *To ensure patients on warfarin management understand and received the right medication at the right time and in the right dose.*

Goals :

- Standard guidelines are used to prescribe Warfarin
- Good documentation to guide target INR and duration
- Patients are provided with information in a manner that that understand
- Blood testing and medication timeframes are in alignment

Safety in Practice

Warfarin - Bundle

What are we trying to accomplish?

- *Better understanding of where and why harm might occur allowing for the design of :*
  - *Improved & more efficient practice processes*
  - *increased skills*
  - *less stress amongst staff*
  - *enhance patient experience*
  - *Improved medication safety*
- *To identify a clear streamlined process for all staff to follow*
- *Move from a paper based process to electronic mapped patient records in Medtech*

Ideas for Change

- *Educate & give handouts to patients with INR guidelines*
- *Introduction of INR screening form for nurses to collect INR data*

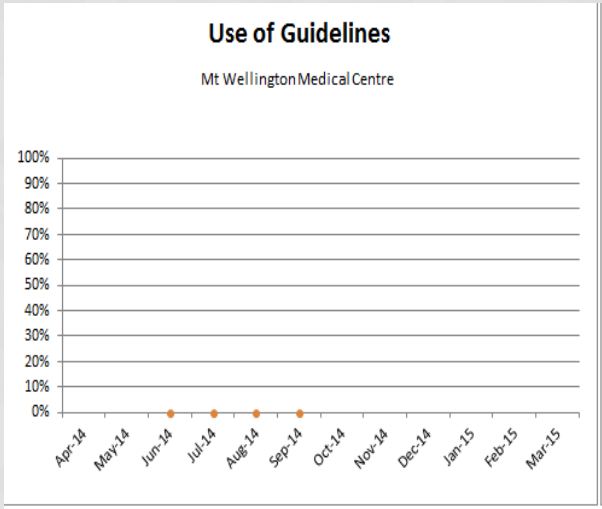
AUCKLAND DISTRICT HEALTH BOARD Te Toka Tumai

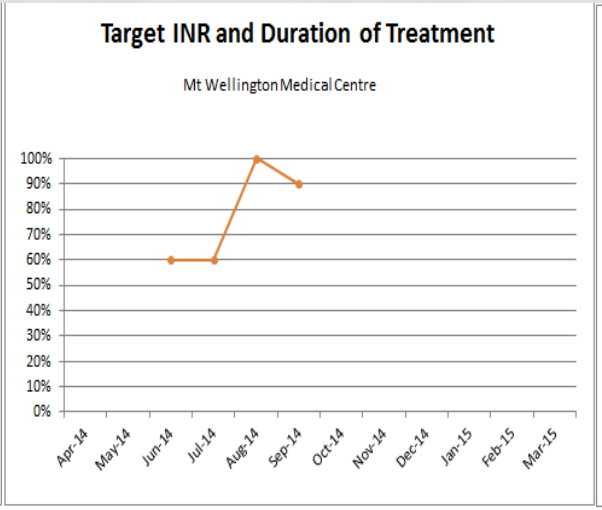
COUNTIES MANUKAU HEALTH

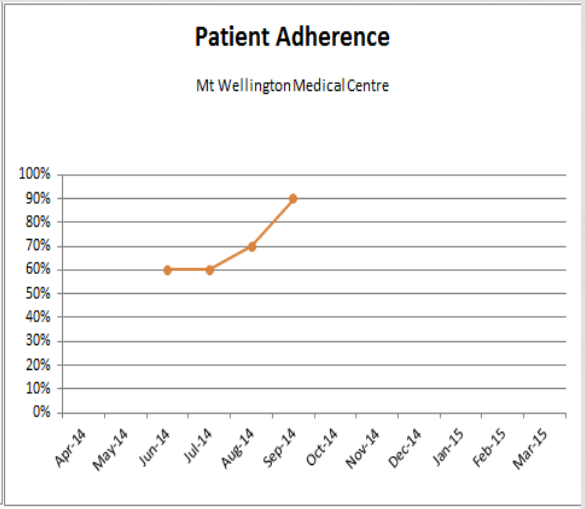
Waitemata District Health Board Best Care for Everyone

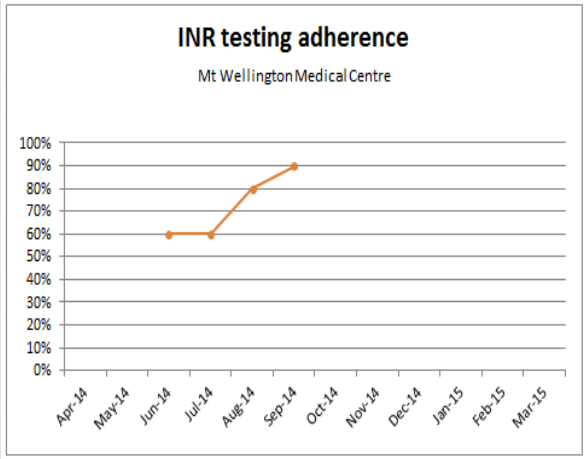
Safety in Practice

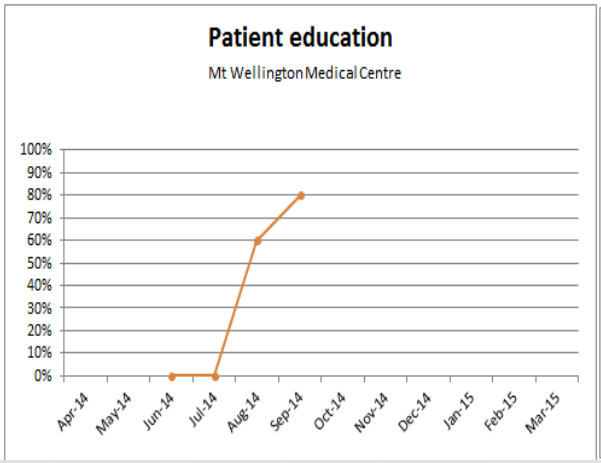
Audit Results to Date

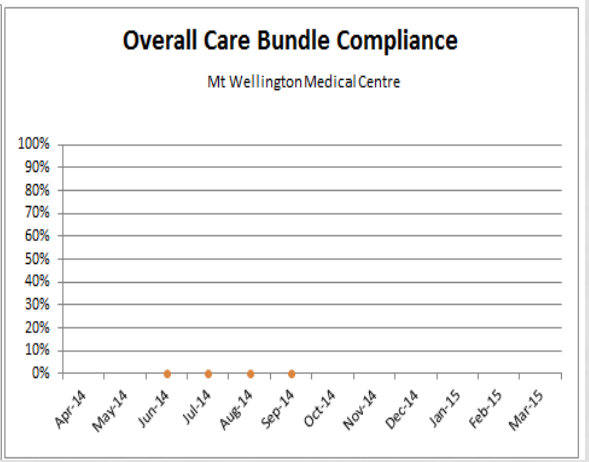












KO AWATEA HEALTH SYSTEM INNOVATION AND IMPROVEMENT

ALLIANCE HEALTH+

AUCKLAND PHO

EAST HEALTH TRUST primary health organisation

ProCARE

National Hauora Coalition

comprehensive care

in association with waitemata pho

OUTCOMES

- *Measures:*
- *Stable INR's*
- *Patients understand their medication regime*
- *Less frequent blood testing*
- *All clinical staff used standardized guidelines.*

CQI : Evaluate outcomes/improvement and identify areas for further improvement

HIGHLIGHTS & LOWLIGHTS

- *Move to an electronic system*
- *Development of resources*
- *Cycle of education leading to patients involvement and better compliance*
- *Not all staff enthusiastic moving to electronic system*
- *Reluctance to change from some staff*
- *Difficulties in coordinating practice wide meetings*