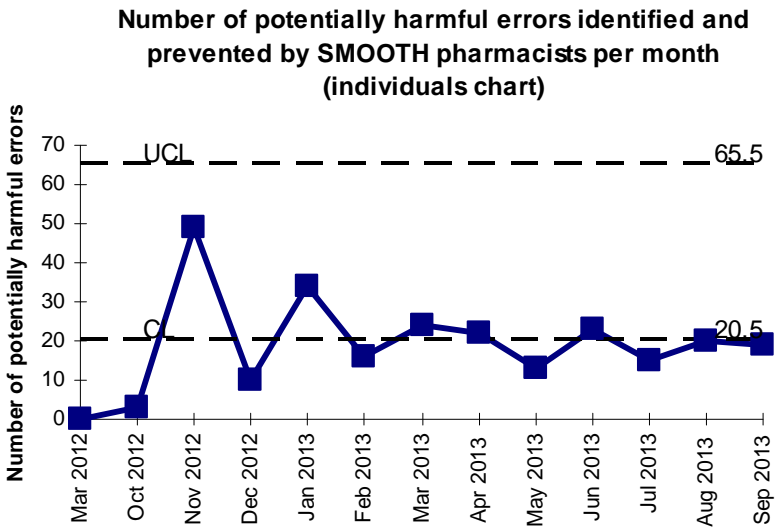


Report Period ending:

31 October 2013

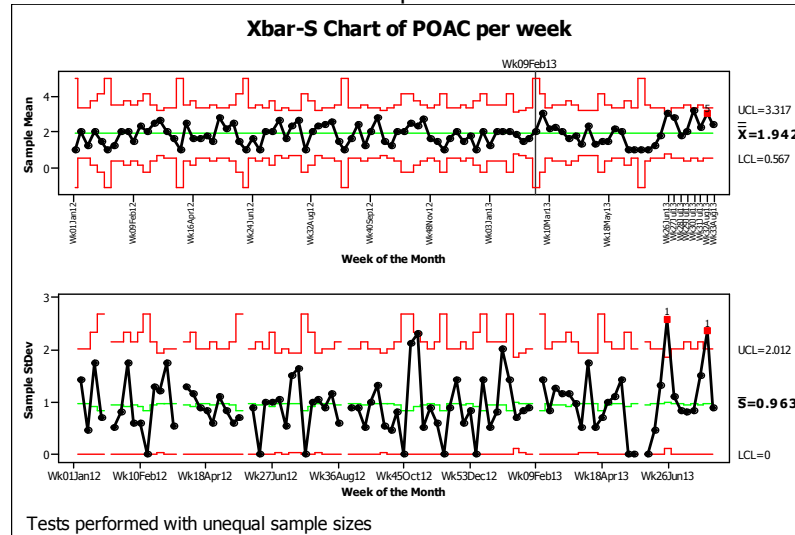
Campaign Sponsor Geraint Martin  
 Campaign Manager: Diana Dowdle  
 Campaign Clinical Leader Dr David Grayson

**Progress**

<p><b>Will – engagement activities</b></p>	<p>A highlight for this month was the Master class on 'patient experience' run by Lynne Maher, Director of Innovation, Ko Awatea on 29 October 2013. Over 60 staff attended from all the Collaborative teams and learned about using patient, family and staff experience to design better healthcare services.</p>																												
<p><b>Ideas/Opportunities</b></p>	<p>Eight collaborative teams (VHIU; Better Breathing; Healthy Hearts; Cellulitis &amp; Skin infections; SMOOTH; Delirium Care; Hip Fracture; Transitions of Care) are completing “How to Guides” which will outline the work of each collaborative, guide on the change packages and how they were implemented. This will be a resource for other health professionals and services who wish to implement the changes.</p> <p>Beyond 20,000 Days Collaboratives are completing Story Boards for the Learning Session 2 on 13-14 November 2013 which highlight their aim, progress and learning.</p>																												
<p><b>Execution – measures/monitor/modify</b></p>	<p><b>Collaborative Highlights:</b></p> <p><b>Implementing Teams:</b></p> <p><b>Delirium Care:</b> The Change Package has now been implemented in Wards 10 &amp; 11. Implementation has begun in Ward 24. Planning has begun for implementation in Franklin/Pukekohe Hospital and Ward 23 (in the new year).</p> <p><b>SMOOTH:</b> SMOOTH team are working towards the implementation to be completed by December 25 2013 and planning the spread to SMART pharmacists 11-15 November 2013. The SMOOTH team are seeing on average 124 high risk patients per month and finding 59 errors of which 20 have been graded as potentially leading to serious harm.</p> <p style="text-align: center;"><b>Number of potentially harmful errors identified and prevented by SMOOTH pharmacists per month (individuals chart)</b></p>  <table border="1" style="margin-left: auto; margin-right: auto;"> <caption>Data for Number of potentially harmful errors identified and prevented by SMOOTH pharmacists per month</caption> <thead> <tr> <th>Month</th> <th>Number of errors</th> </tr> </thead> <tbody> <tr><td>Mar 2012</td><td>0</td></tr> <tr><td>Oct 2012</td><td>5</td></tr> <tr><td>Nov 2012</td><td>50</td></tr> <tr><td>Dec 2012</td><td>10</td></tr> <tr><td>Jan 2013</td><td>35</td></tr> <tr><td>Feb 2013</td><td>15</td></tr> <tr><td>Mar 2013</td><td>25</td></tr> <tr><td>Apr 2013</td><td>22</td></tr> <tr><td>May 2013</td><td>12</td></tr> <tr><td>Jun 2013</td><td>25</td></tr> <tr><td>Jul 2013</td><td>15</td></tr> <tr><td>Aug 2013</td><td>20</td></tr> <tr><td>Sep 2013</td><td>18</td></tr> </tbody> </table>	Month	Number of errors	Mar 2012	0	Oct 2012	5	Nov 2012	50	Dec 2012	10	Jan 2013	35	Feb 2013	15	Mar 2013	25	Apr 2013	22	May 2013	12	Jun 2013	25	Jul 2013	15	Aug 2013	20	Sep 2013	18
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**Transitions of Care:**

The POAC graph reflects a slight increase in the number of patients referred to POAC. Comparative data also revealed that CMH is ahead of other DHB's on the referrals numbers. This data was also reflected in the "Winter 2013 Lessons Learned" Middlemore Central Report.



The Goal Discharge Date (GDD) is assigned to every patient admitted to wards 33, 6 and 2 and the date is reviewed daily. Three new wards have been introduced to the project.

**Hip Fracture Management:** As a result of testing the Key worker/goal setting for hip fracture patients has been stopped as it was not adding value. The Discharge checklist was also proving to not add value or remove barriers as was predicted and is now being tested as an audit tool.

**Better Breathing:** A proposal has been developed for Eastern Locality for spread for the Better Breathing programme utilizing joint resources. At this stage, due to training component will need to be resource intensive from Rehabilitation Service perspective; however as a future model in localities it has support.

**Beyond 20,000 Days Collaboratives:**

**Helping at risk People:** Locality workshop was held on the 17 October 2013 where each locality shared their progress to date on piloting approaches to high risk individuals and/or their plans for "at risk people". Workshop participants identified at a high level the key items that should be consistent across all localities this included; Risk Stratification, Assessment, Care Planning, Resource Allocation and Outcomes.

**Healthy Hearts- Fit for Exercise** Early Bird Class has started at 8-9am at the AUT gym and now running four classes per week. The team is finding early successes with the class participants and their families supporting each other in their progress.

**Supporting Life After Stroke:** The team is testing various methods of interacting with ward 6 and ward 23 to identify patients, obtain ward input and gather information. Currently attendance at ward MDT meetings and face to face discussions proving most valuable.

All Collaborative teams are recording their PDSA (Plan Do Study Act) Learning Cycles on the PDSA Tree which displays the links to the Driver Diagram and progress for each PDSA.

**Beyond 20,000 Days Campaign  
Monthly Report**



<b>Budget</b>	<p>Collaborative teams continue to establish business cases to secure permanent funding for 2014-2015 financial year. Ongoing funding for 2014-2015 for Phase 2 teams will also need confirmation.</p> <p>The Environmental Cleaning collaborative is waiting for approval from Capital and Asset Committee for approval for purchase of the Bioquell machines.</p>
<b>Communication</b>	<p>The brochure has been updated with the Beyond 20,000 Days Collaborative Teams Aims. <a href="..\Beyond 20,000 Days\Collaborative Teams Aims\20638 update 20000 days DL Brochure_HR.pdf">..\Beyond 20,000 Days\Collaborative Teams Aims\20638 update 20000 days DL Brochure_HR.pdf</a></p> <p>All presentations, booklet, newsletter and videos can be found here: <a href="http://koawatea.co.nz/campaigns/20000-days-campaign">http://koawatea.co.nz/campaigns/20000-days-campaign</a></p>
<b>Campaign Milestones</b>	See attached

	<b>Campaign Milestones Phase Two</b>	<b>Completion Date</b>	<b>Status</b> ✓ on track ▲ at risk X behind schedule
Collaborative development, recruitment and engagement	Proposals for Phase Two interventions due	31 January 2013	✓ Invitation for proposals sent out 20 November 2012
	Criteria for selection sent out to proposers	22 February 2013	Diana
	Shortlist interventions	1 March 2013	Lisa/David/Diana
	Dragon's Den session to prioritise and select Interventions	25 March 2013	✓ Panel members Geraint/Campbell/Jenni/Benedict/ Ron Pearson /Jonathon Support: David/Lisa/Diana
	Decisions on selection communicated	5 April 2013	✓
	Establishment of collaborative teams	April 2013	✓
The Collaborative iterative cycles of learning, improving and implementing change	Learning Session 0	6 May 2013 (4 hours)	✓ 9-12.30pm Learning session completed.
	Coaching /support to teams between all learning sessions	Complete IHI Open School	✓ Campaign team / Brandon Bennett
	Learning Session 1 Celebration of Achievements	25 June 2013 (1 day) 2 July 2013 1030-1300	✓ Brandon Bennett/ Campaign Team ✓ Celebration date changed to 2 July 2013.
	APAC Forum Coaching /support to teams between all learning sessions	25-27 September 2013	✓ Skycity Convention Centre
	Learning Session 2	13-14 November 2013	✓ Brandon Bennett/ Campaign Team New dates set for Learning Session 2
	Learning Session 3	May 2014 tbc	Brandon Bennett/ Campaign Team
Completion	Improvement implemented	1 July 2014	



Monthly Report

20,000 Days Campaign

Collaborative Teams – Phase One Implementing Changes

	<b>Project Manager/ Improvement Advisor</b>	<b>Collaborative</b>	<b>Clinical Lead</b>
1	Alison Howitt Prem Kumar	Better Breathing	Fiona Horwood Sarah Candy
2	Danni Farrell Prem Kumar	Delirium Care	Sunita Paul
3	Danni Farrell Prem Kumar	Hip Fracture Management	Geoff Green
4	Danni Farrell Ian Hutchby	Cellulitis & Skin Infections	Vanessa Thornton
5	Ian Hutchby	ERAS	Richard Street
6	Monique Davies Prem Kumar	Transitions of Care	Martin Chadwick Michelle Carsons
7	Monique Davies Ian Hutchby	SMOOTH	Sanjoy Nand
8	Alison Howitt Prem Kumar	VHIU	Harry Rea



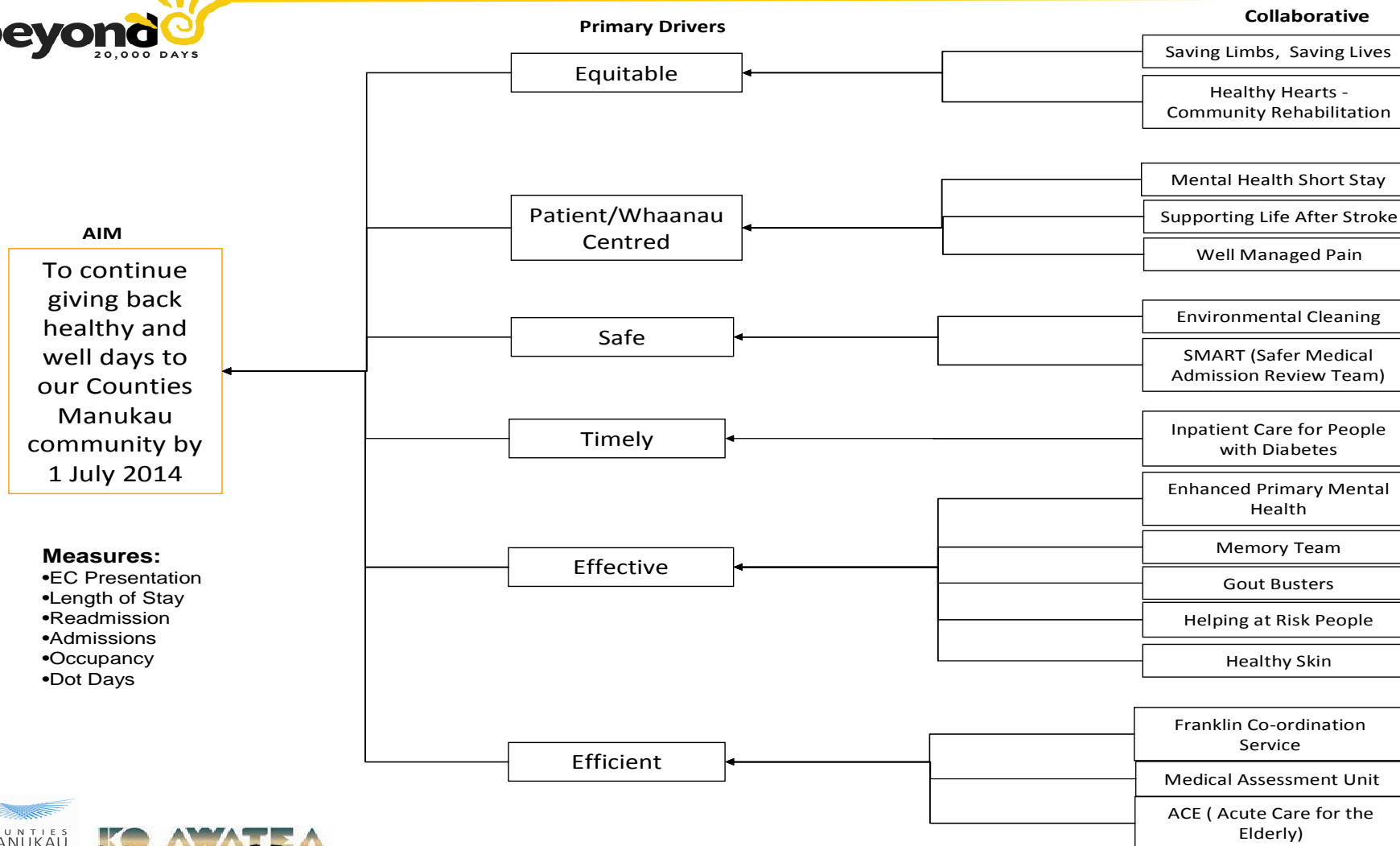
Monthly Report

Collaborative Teams - Beyond 20,000 Days

	<b>Project Manager/ Improvement Advisor</b>	<b>Collaborative</b>	<b>Clinical Lead</b>
1	Monique Davies Stephanie Easthope	SMART (Safer Medical Admissions Review Team)	Carl Eagleton
2	Jacqueline Schmidt-Busby Ian Hutchby	Well managed pain	Frances James
3	Alison Howitt Stephanie Easthope	Supporting Life after Stroke	Katrina Moles
4	Jacqueline Schmidt-Busby Ian Hutchby	Kia Kaha, Manage Better, Feel Strong	David Codyre
5	Jacqueline Schmidt-Busby Prem Kumar	Inpatient Care for people with diabetes	Brandon Orr-Walker
6	Roz Sorensen Monique Davies Ian Hutchby	Mental Health Short Stay	Muthur Anand
7	Jacqueline Schmidt-Busby/ Stephen Ayliffe Stephanie Easthope	Gout Busters	Peter Gow
8	Melanie Juer Prem Kumar	Memory Team	Mark Fisher
9	Stephen Ayliffe Ian Hutchby	Environmental cleaning	tbc
10	Danni Farrell Prem Kumar	Franklin Health Coordination Service	Geoff Green
11	Danni Farrell Prem Kumar	Acute Care for the Elderly (ACE)	Geoff Green
12	Suzanne Proudfoot Ian Hutchby	Medical Assessment	Bronwyn Sinclair
13	Jacqueline Schmidt-Busby/ Stephen Ayliffe Stephanie Easthope	Healthy Skin	Jennifer Njenga
14	Alison Howitt Ian Hutchby	Healthy Hearts – Community Rehab	Sarah Mooney
15	Pauline Sanders-Telfer Monique Davies Ian Hutchby	Helping At Risk People	Harley Aish
16	Jacqueline Schmidt-Busby Prem Kumar	Feet for Life	Viliani Tutone



## Beyond 20,000 Days Campaign Driver Diagram



**AIM**

To continue giving back healthy and well days to our Counties Manukau community by 1 July 2014

**Measures:**

- EC Presentation
- Length of Stay
- Readmission
- Admissions
- Occupancy
- Dot Days