

Safety in Practice



Bader Drive Healthcare Clinic

MEDICATION RECONCILIATION



v1: June 2014

v2: October 2014

Safety in Practice

Our Bader Drive Healthcare Clinic Project Team



Team members :

Dr Nua Tupai (Clinical Lead)

Grace Lino

Michele Fasi

PHO support staff :

Karyn & Vanita

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MEDICATION RECONCILIATION

AIM:

Following discharge 100% of GP records will accurately and consistently reflect the medication summary of the EDS or have recognized differences within the EDS that need to be addressed within 48 hours of receipt of the EDS by 9am 1st July 2015

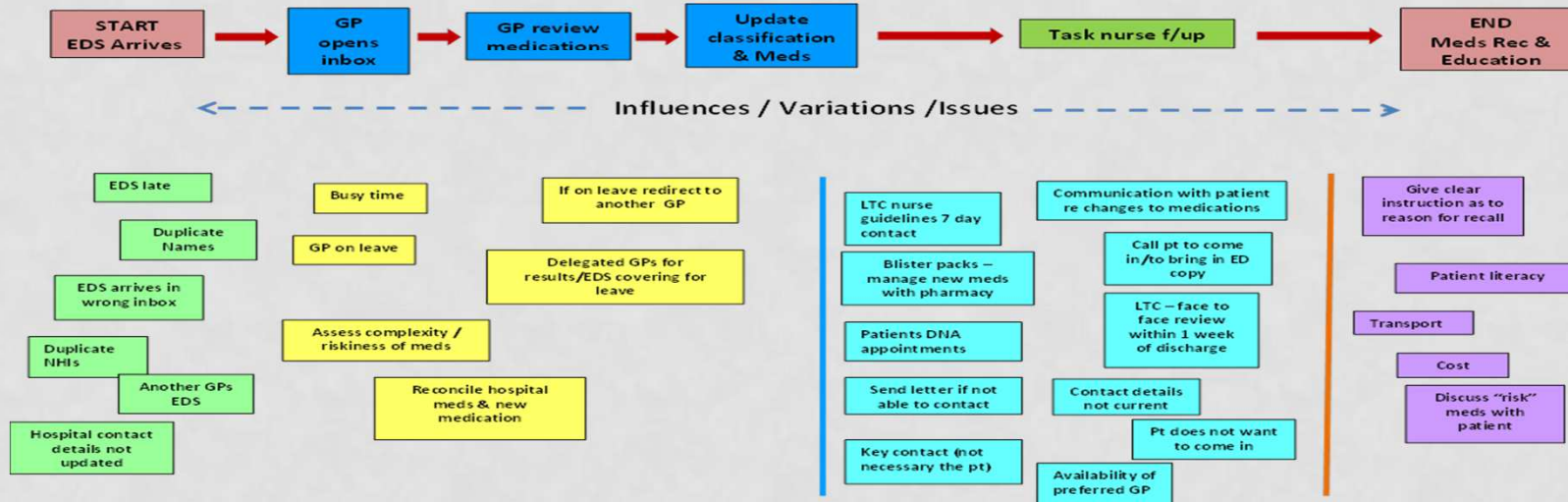


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Process Mapping

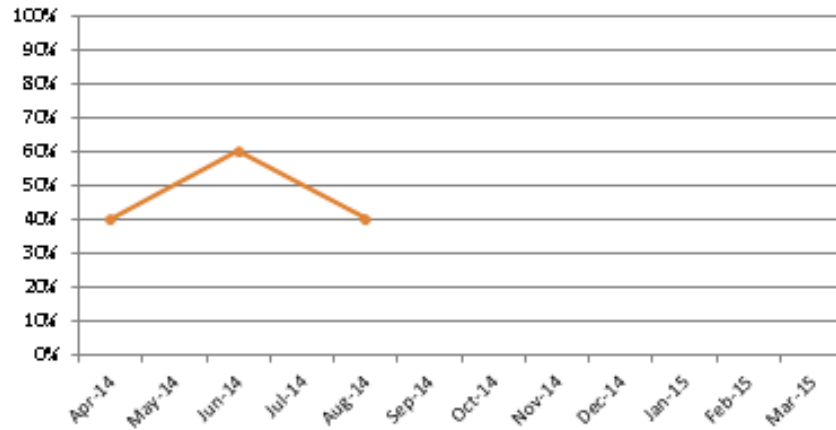


MEDICATION RECONCILIATION PROCESS MAP



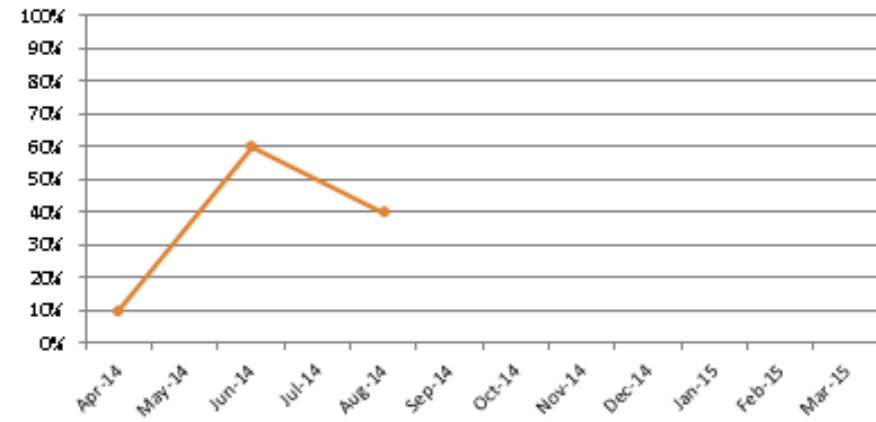
EDS Viewed by clinican

Please select from drop down list ...



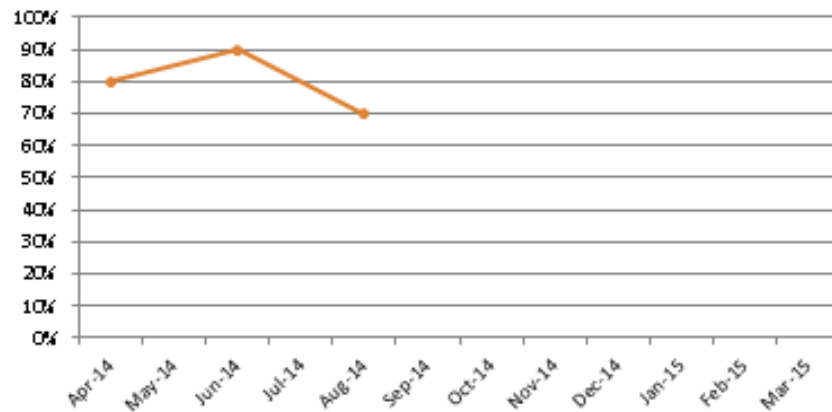
Medication Reconciliation within 2 days

Please select from drop down list ...



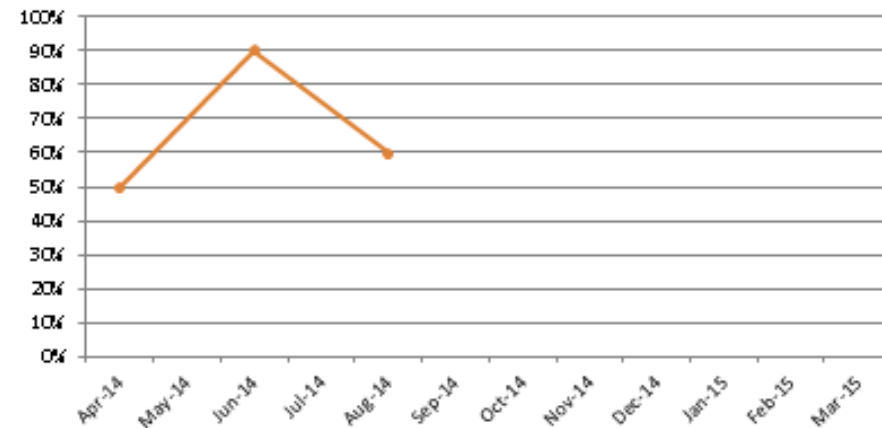
Medication list updated

Please select from drop down list ...



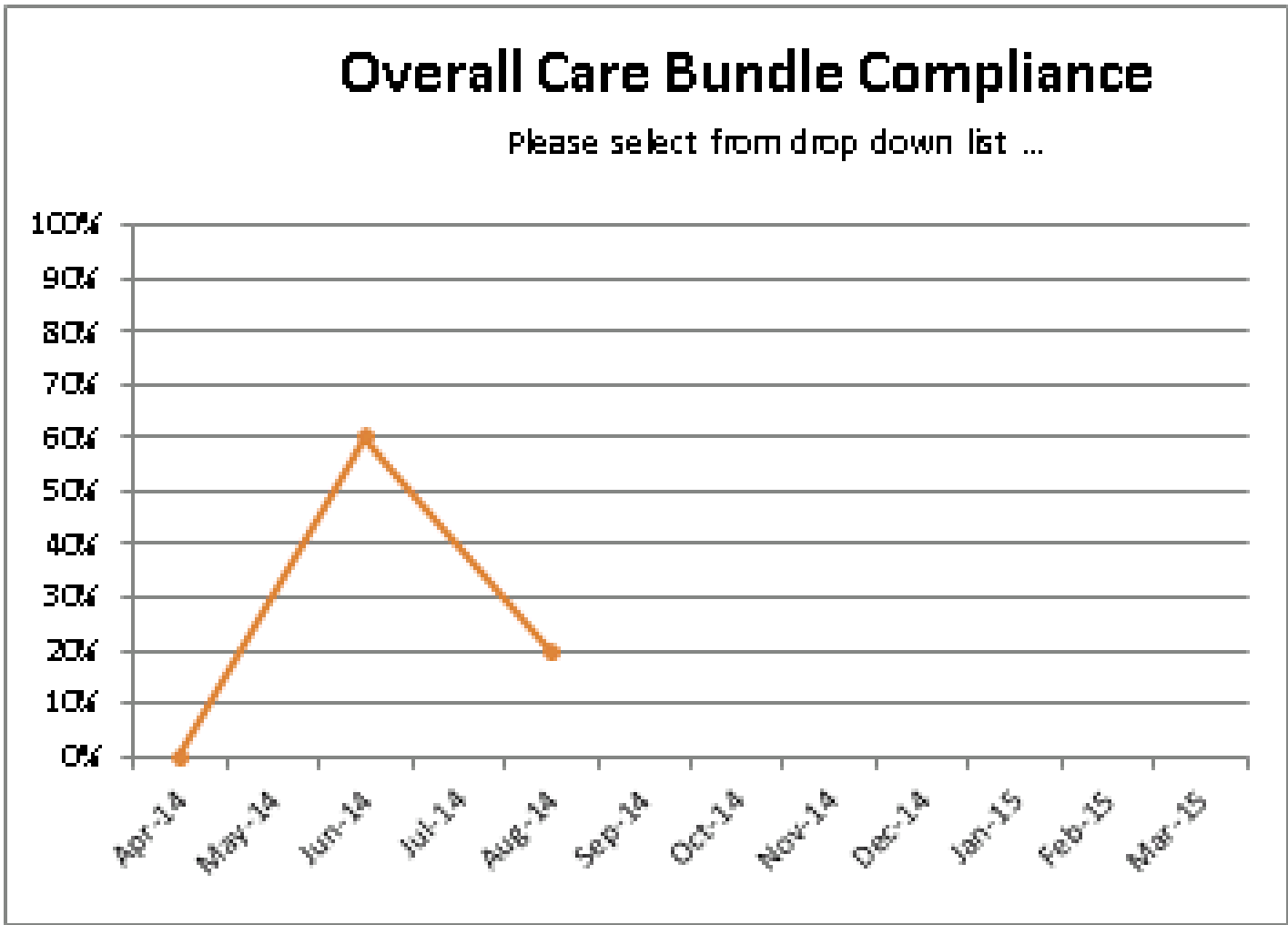
Patient informed

Please select from drop down list ...



Overall Care Bundle Compliance

Please select from drop down list ...



HIGHLIGHTS

&

LOWLIGHTS

- *Raised profile and awareness of inconsistencies in current process*
 - *Improved communications between clinical staff*
 - *Improved patients outcomes/compliance*
 - ***Consistent communication with patients post discharge who have had a medication changes.***
- *Coordination of practice wide meetings (time)*
 - *Gaining agreement from all parties*
 - *Different priorities across practice and locality on areas for focus.*

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