



Papakura Marae Health Clinic

PHO – National Hauora Coalition

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“Medication Reconciliation following discharge”

Aim:

To carry out the process then analyse the successes and challenges

Buy-in

- Medical Director collecting the Data
- Information shared with Clinicians at fortnightly meetings
- All staff aware that ultimately this process is about improving our processes and quality
- Management are supportive

Definitely a TEAM effort required



Findings

- **Lengthy Search**
 - To find 10 patients with changes to follow up, this required checking many Discharge Summaries to find those within the cohort
- **Updating Meds/Coding/Classifications**
 - There is a need for efficiency for data collection
- **Practice Nurse calls (when necessary)**
 - To check for understanding or recall
- **Is there a smarter way?**

Highlights and Lowlights

- HIGH

- Patient Safety processes part of clinical meetings
- Individualised training has occurred
- Recording of Case Study
- Continued quality improvement that aligns with Cornerstone Accreditation

- LOW

- Need a Medical Reconciliation Read Code
- Time consuming for Medical Director

Moving Forward

- **Ui mai koe ki ahau he aha te mea nui o te ao, Māku e kī atu, he tangata, he tangata, he tangata**
- *If you ask me what the most important thing in the world is, I would say, It is people, It is people, It is people.*