

Safety in Practice

The Journey

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Delivery Manager, Ko Awatea

Our Journey . . .

- APAC 2013
- Learning Session
4 March 2014
- Call for Interest
- 23 General Practices
- 7 PHOs
- 3 DHBs
- Facilitator trainings



Safety in Practice

Aim

To develop quality improvement & patient safety capability of General Practices & PHOs within the Auckland region, by focusing on patient safety.

Collaboration between PHOs, General Practices, DHBs in Auckland Region & Ko Awatea.

3 Care Bundles . . .

1. Medication Reconciliation following discharge

2. Results handling systems

3. Prescribing & Monitoring of Warfarin

He/She was ADMITTED on 11/9 and was DISCHARGED on

To his/her home/alternative address

Diagnosis, Treatment and Comments (including details of Appliances and Drug Sensitivities)
 PC, Decompensated ^{Ascaris} AD with recent haematemesis -
 Venies banded in the past. Has had IVPP in past
 & alcohol before admission.
 Rx - phosphate enema, ^{metoclopramide}, spironolactone, frusemide.
 Now improved.
 Follow up arrangements Emergency O/P with [redacted] (11/10/09)

A Discharge letter will follow. [redacted] Medical Officer

The following medicine(s) is/are recommended:-

R	MEDICINE, FORM OF PREPARATION AND STRENGTH	DOSE	DIRECTIONS FOR ADMINISTRATION	QUANTITY SUPPLIED	RECOMMENDED DURATION OF TREATMENT
Am	NORFLOXACIN	400mg	PO od	1x28	7 days until 11/10/09
Am	OMEPRazole	20mg	PO bd	1x28	
Am	THIAMINE	100mg	PO tds	1x100	
Am	SPIRONOLACTONE	400mg	PO od	2x28	
Am	LACTULOSE	20mg	PO bd	1x300	
Am	FRUSEMIDE	40mg	PO od	1x28	
Am	FORLEVAL	t	PO od	1x30	

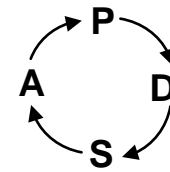
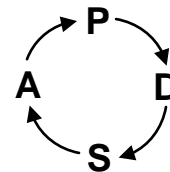
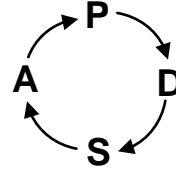
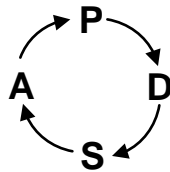
Collaborative Structure . . .

General Practice Teams

Select Topic

Pre work

Identify Changes



Steering Group

LS 0
4 March 2014

LS 1
17 June 2014

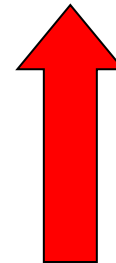
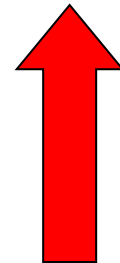
LS 2
Nov 2014

LS 3
March 2015

Spread across General Practices in Auckland Region

LS – Learning Session

The Breakthrough Series: *IHIs Collaborative Model for Achieving Breakthrough Improvement*



Supports: emails / visits / reports / sponsors / meetings / assessments / conference calls

Learn, Teach & Share . . .

- Patients / whanau
- Other teams
- Story boards
- Harvest ideas / resources
- Utilise experts in room
- Global network
- Enjoy your work