

Model For Improvement

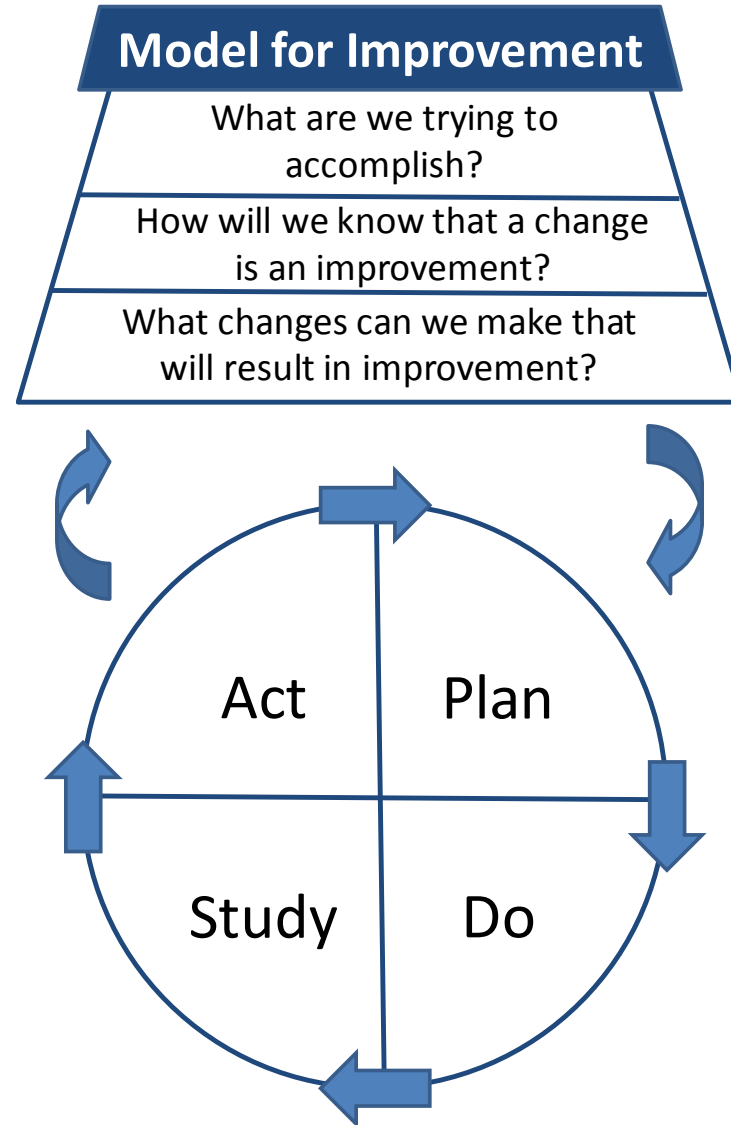
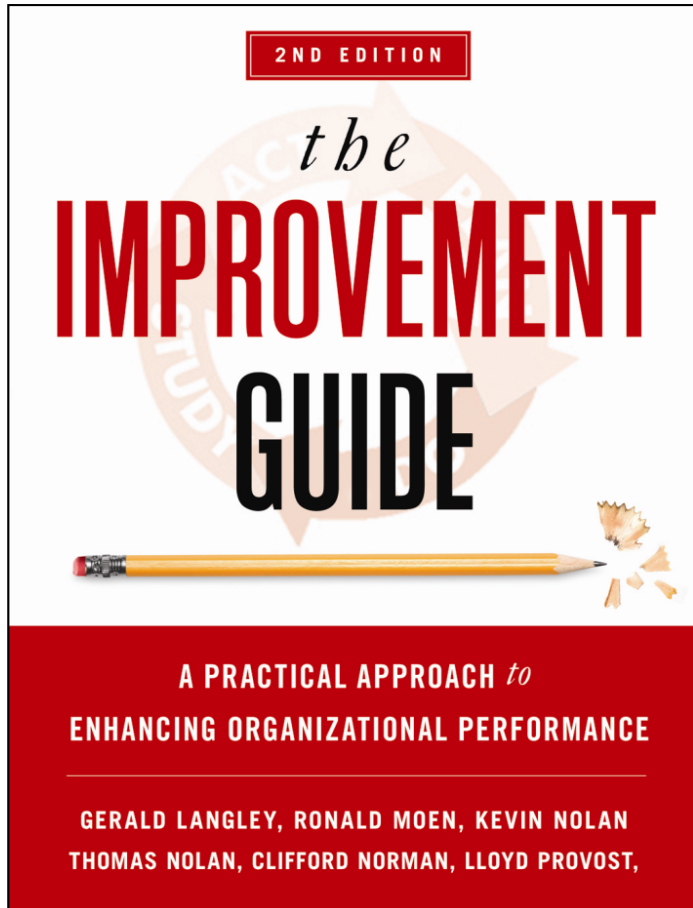
Ian Hutchby and Matt Cope

24th September 2014



C O U N T I E S
M A N U K A U

H E A L T H

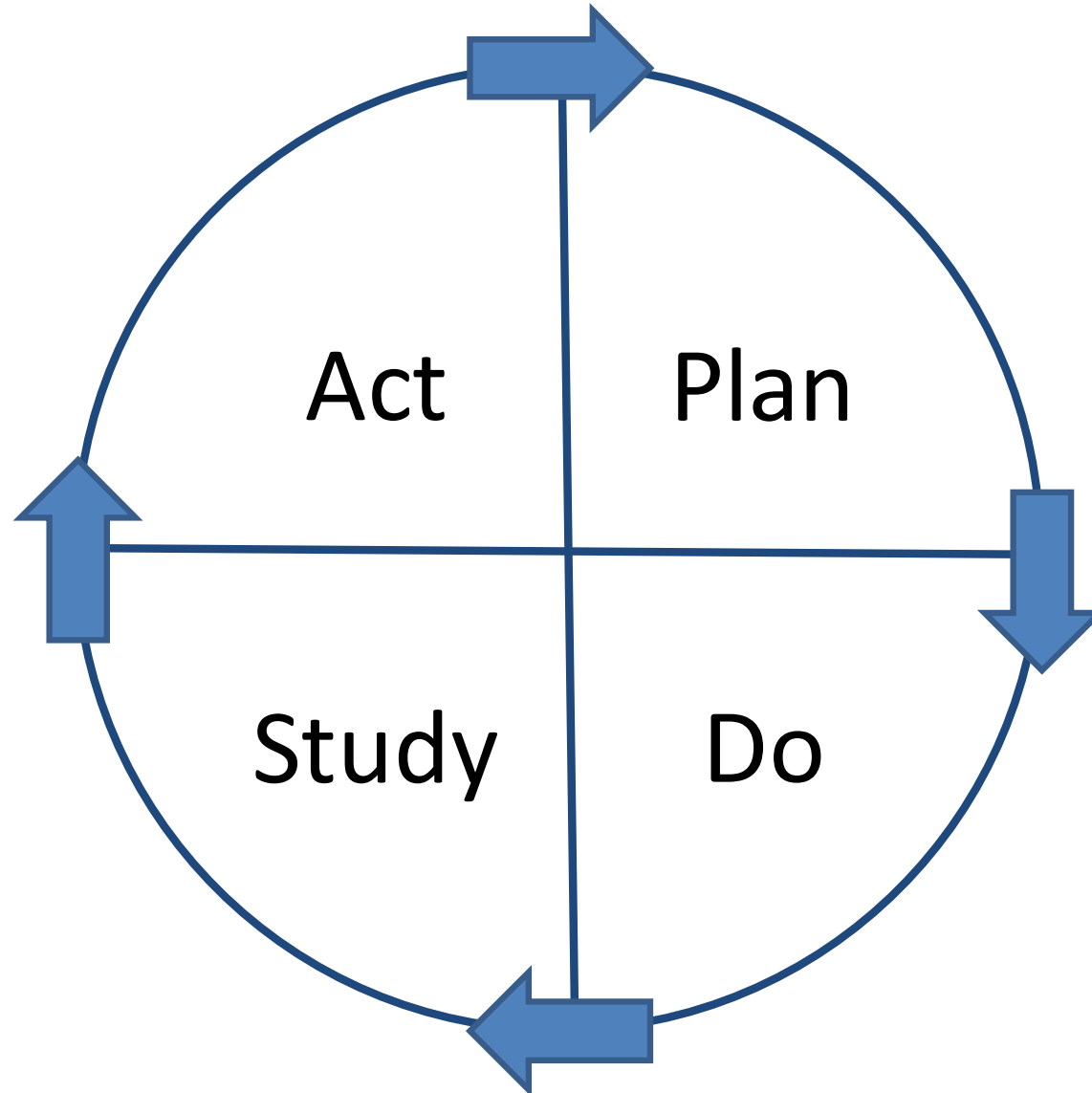


Model for Improvement

What are we trying to accomplish?

How will we know that a change is an improvement?

What changes can we make that will result in improvement?

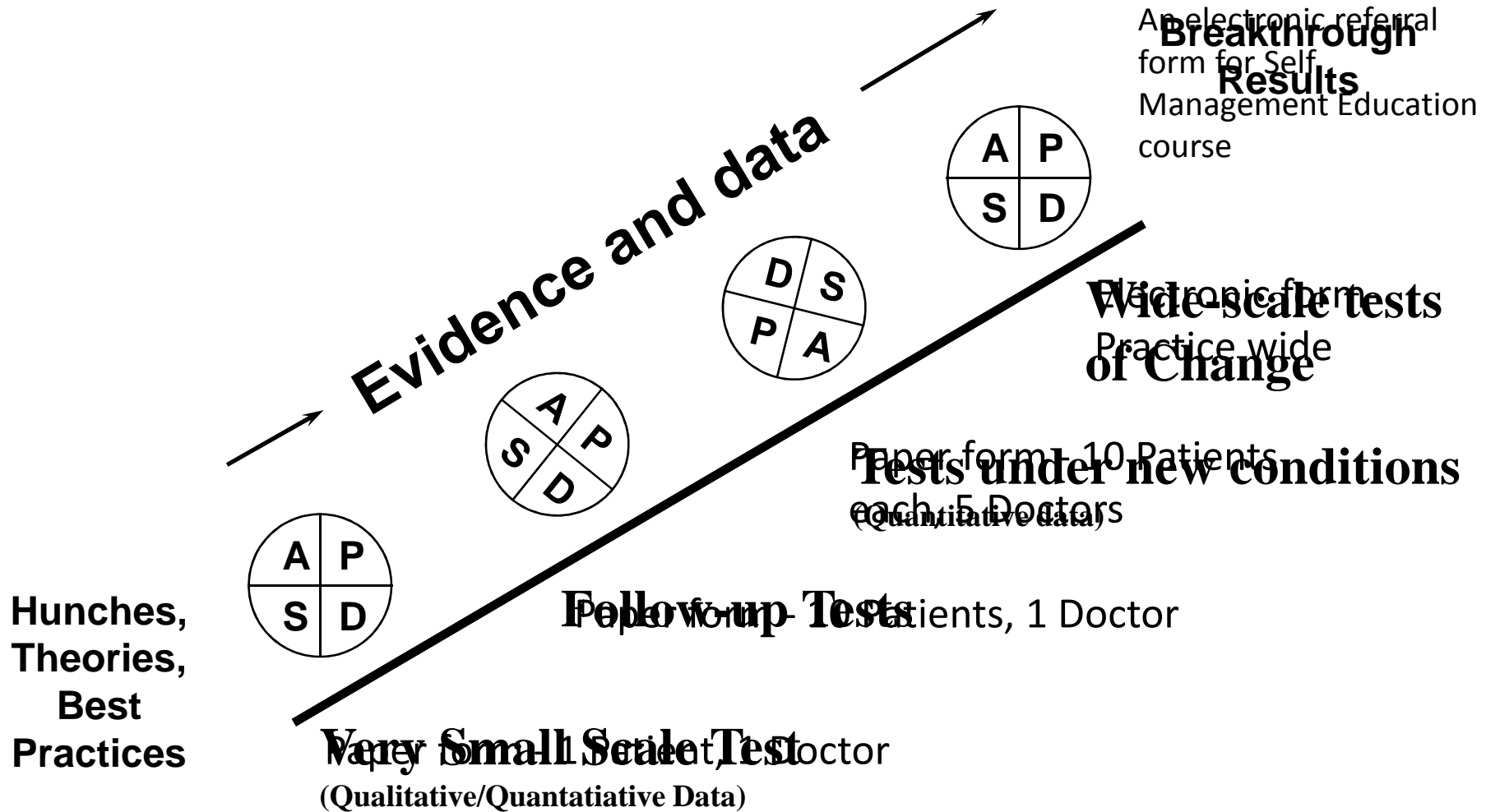


PDSA Cycles

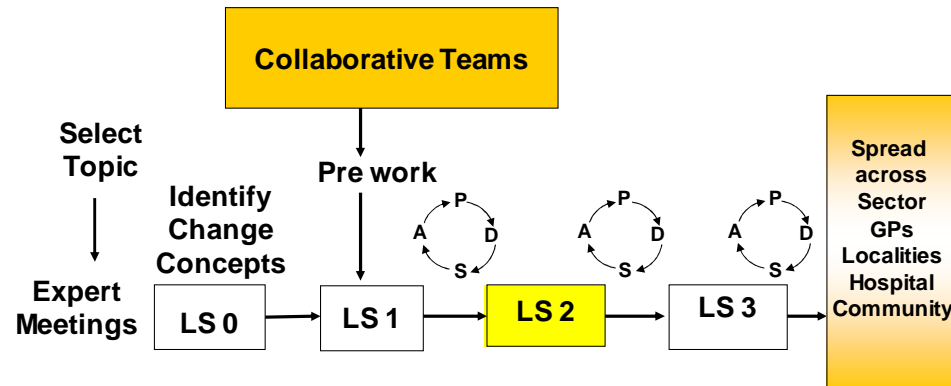
How can we achieve this?



Building Knowledge with PDSA Tests



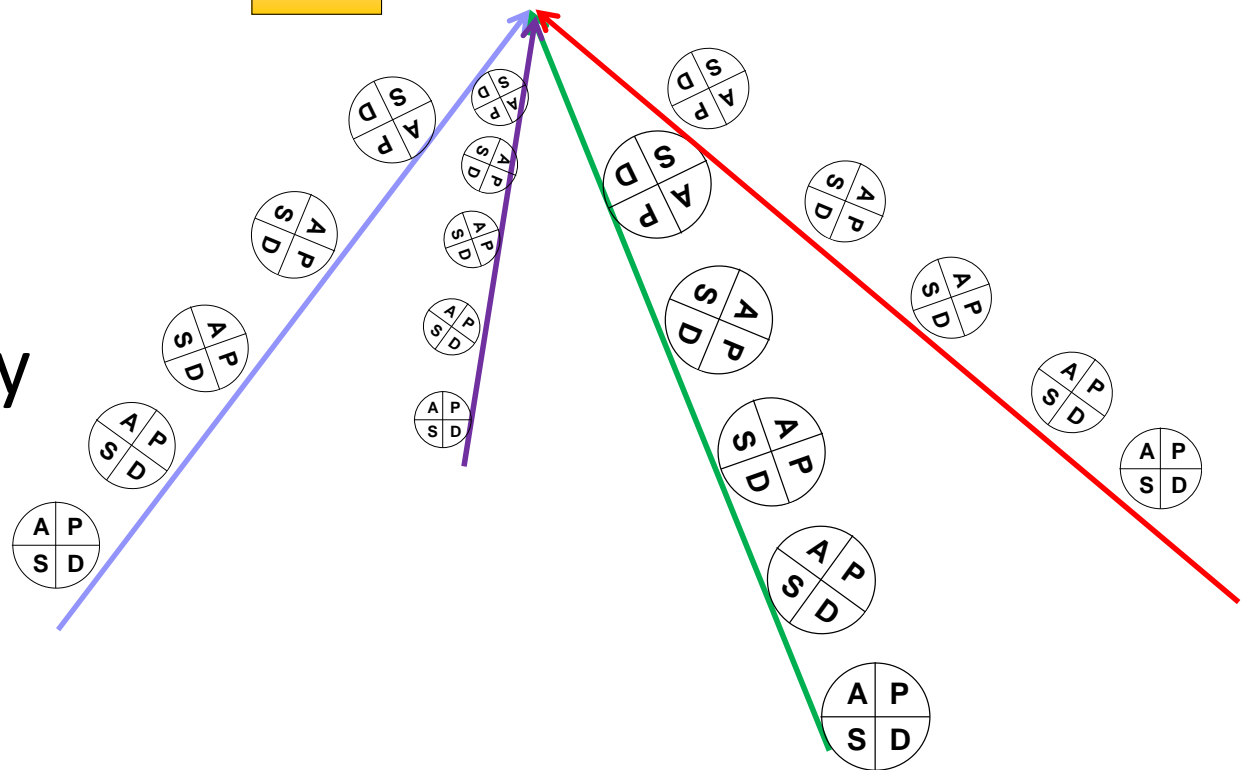
Building Knowledge with PDSA Tests



LS – Learning Session

Aim

Steal Shamelessly



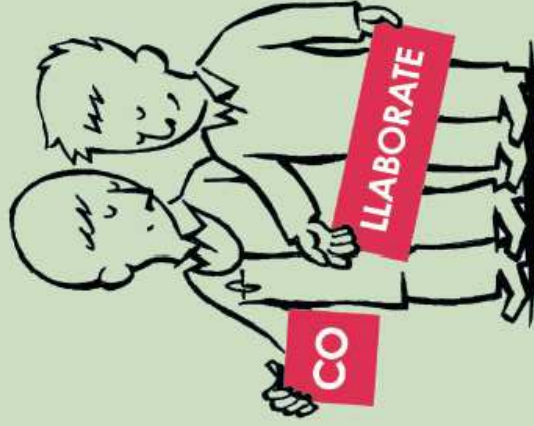
Evidence:

Helping people help themselves



A review of the evidence considering whether it is worthwhile to support self-management

May 2011



Identify Innovate Demonstrate Encourage

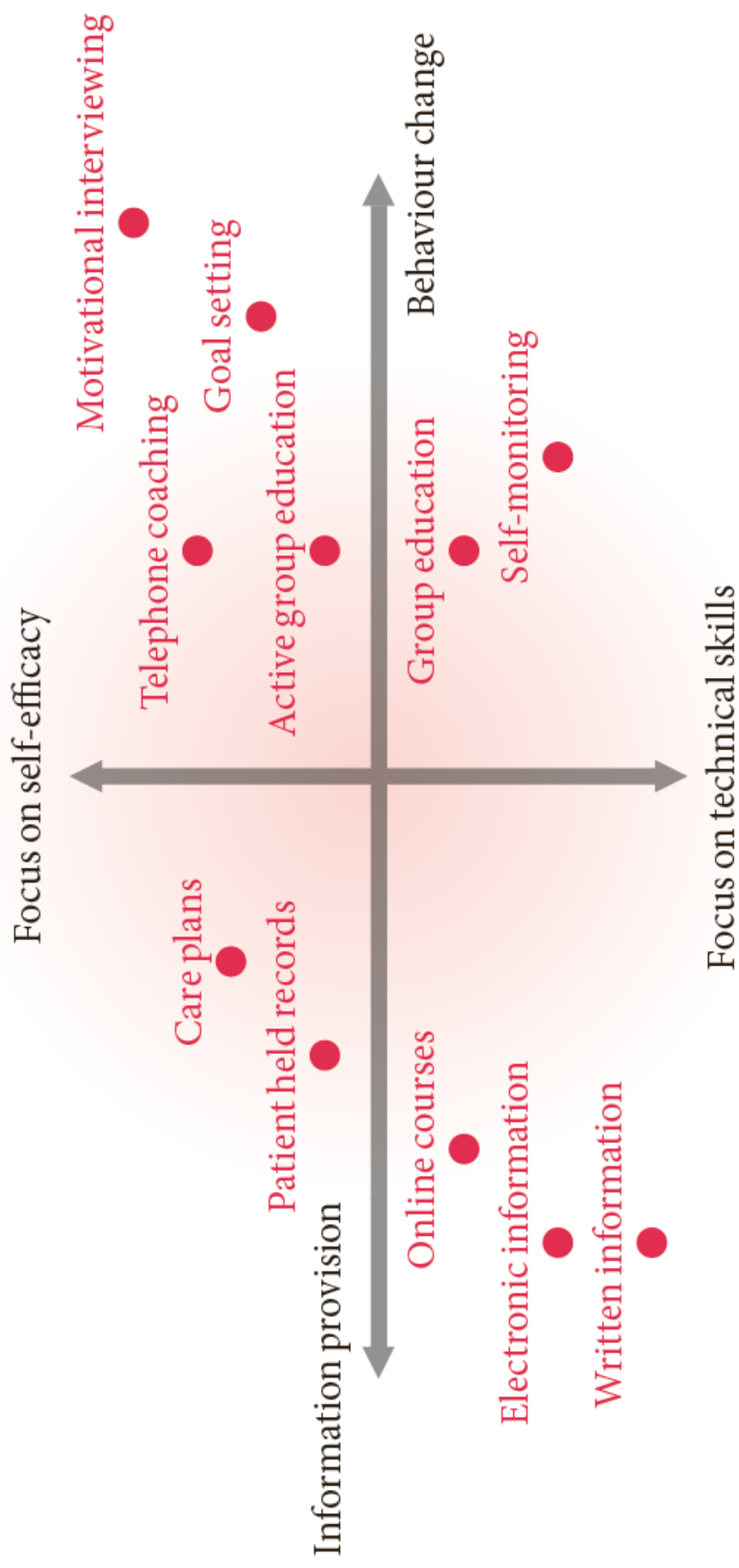


Table Exercise



1. What's currently happening?
2. What gaps have you identified?
3. What ideas would you like to test?