

# Medication Reconciliation immediately post hospital discharge Audit Bundle

## Safety in Practice

Learning Session 1

# Why medication reconciliation Audit Bundle?

- Often issues around communication & understanding
- Poor communication of medical information at transition points is responsible for as many as 50 percent of all medication errors
- Acknowledged as a cause of patient harm:
  - Causes readmissions
  - Near Misses
  - Significant events

# Starting the audit

Identify patients for whom an Electronic Discharge Summary (EDS) has been received in the previous 3 months. A query has been developed for MedTech and My Practice PMSs to assist with this, which is available

From the identified list, randomly select a sample of 10 patients using a criteria to identify patients who are more likely to have had a medication change while in hospital such as:

- Had been admitted acutely to a General Medicine ward
- Are elderly
- Are on multiple medications
- Have multiple co-morbidities

# Audit Questions

1. Has Medicines Reconciliation (a process in which the GP reviews the discharge prescription and then decides which drugs the patient should continue, or be recommenced, on) occurred within 7 calendar days of the EDS being received by the practice?
2. Has the patient's current regular medication list been updated?

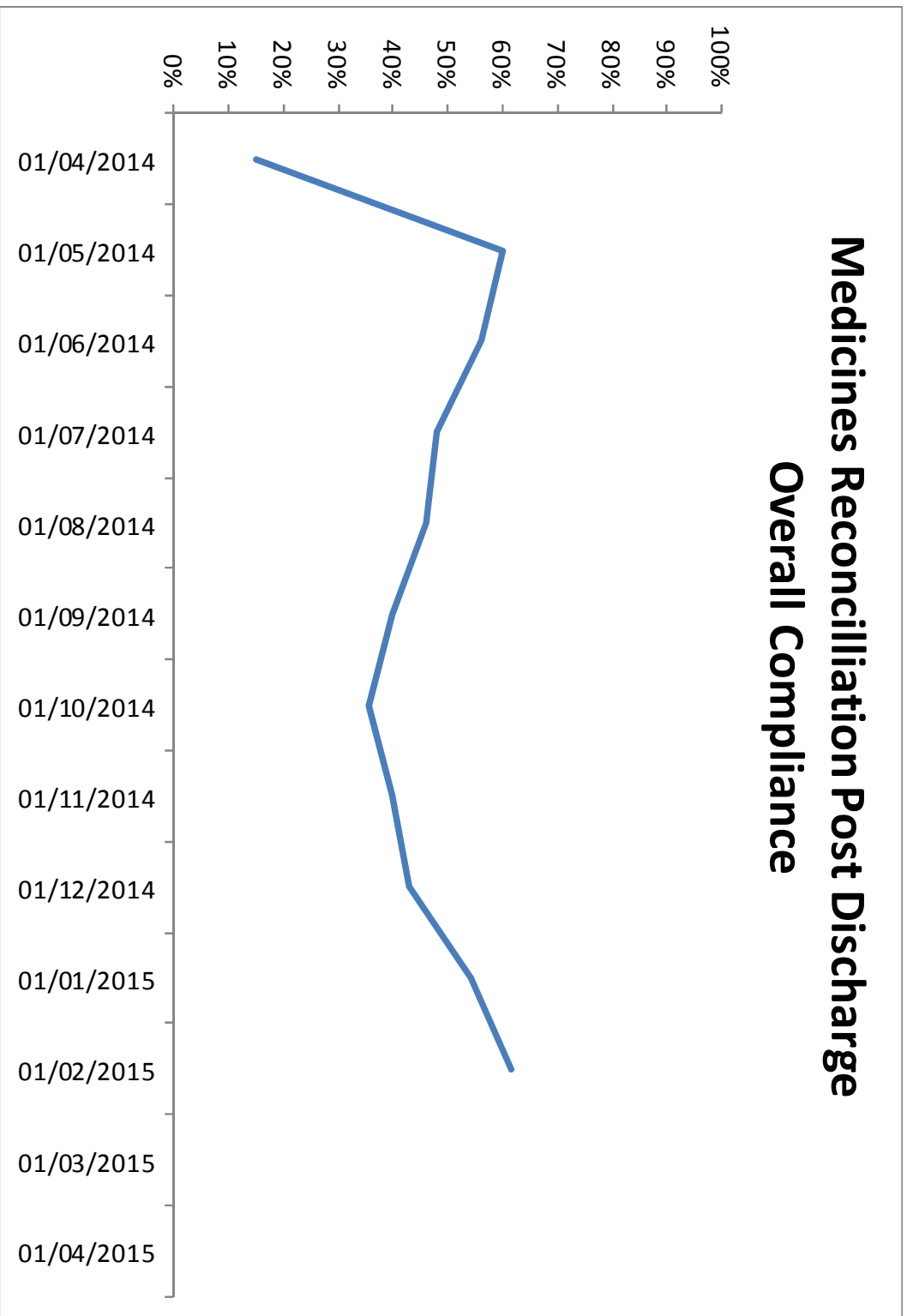
# Audit Questions

3. Is it documented that any medication changes have been discussed with the patient or their representative within 7 calendar days of receipt?
  4. Overall Compliance
- NB the audit is focused on improving the practice processes (ie the process you have direct control over)

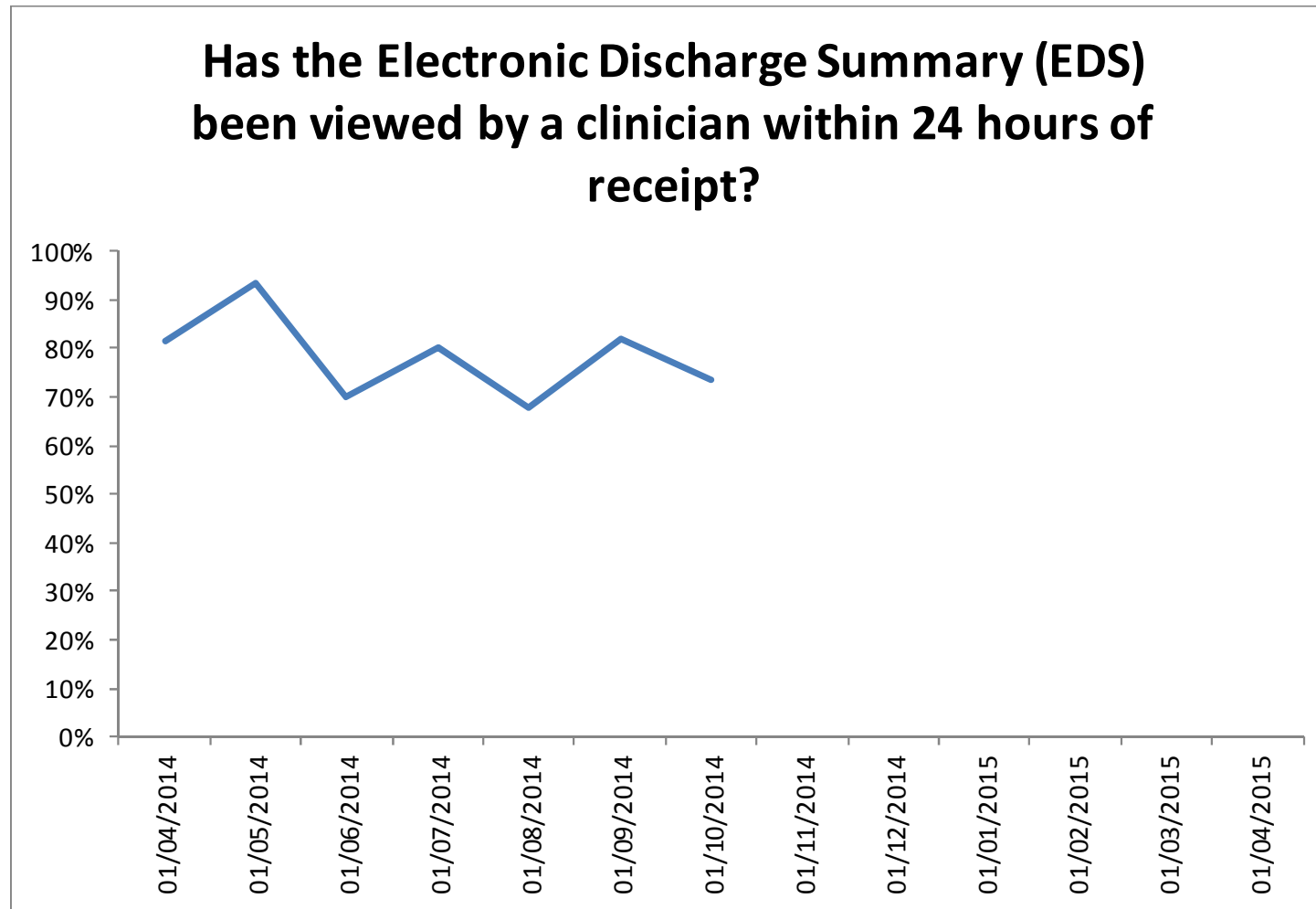
# Results from Year One

## Medicines Reconciliation Post Discharge

### Overall Compliance

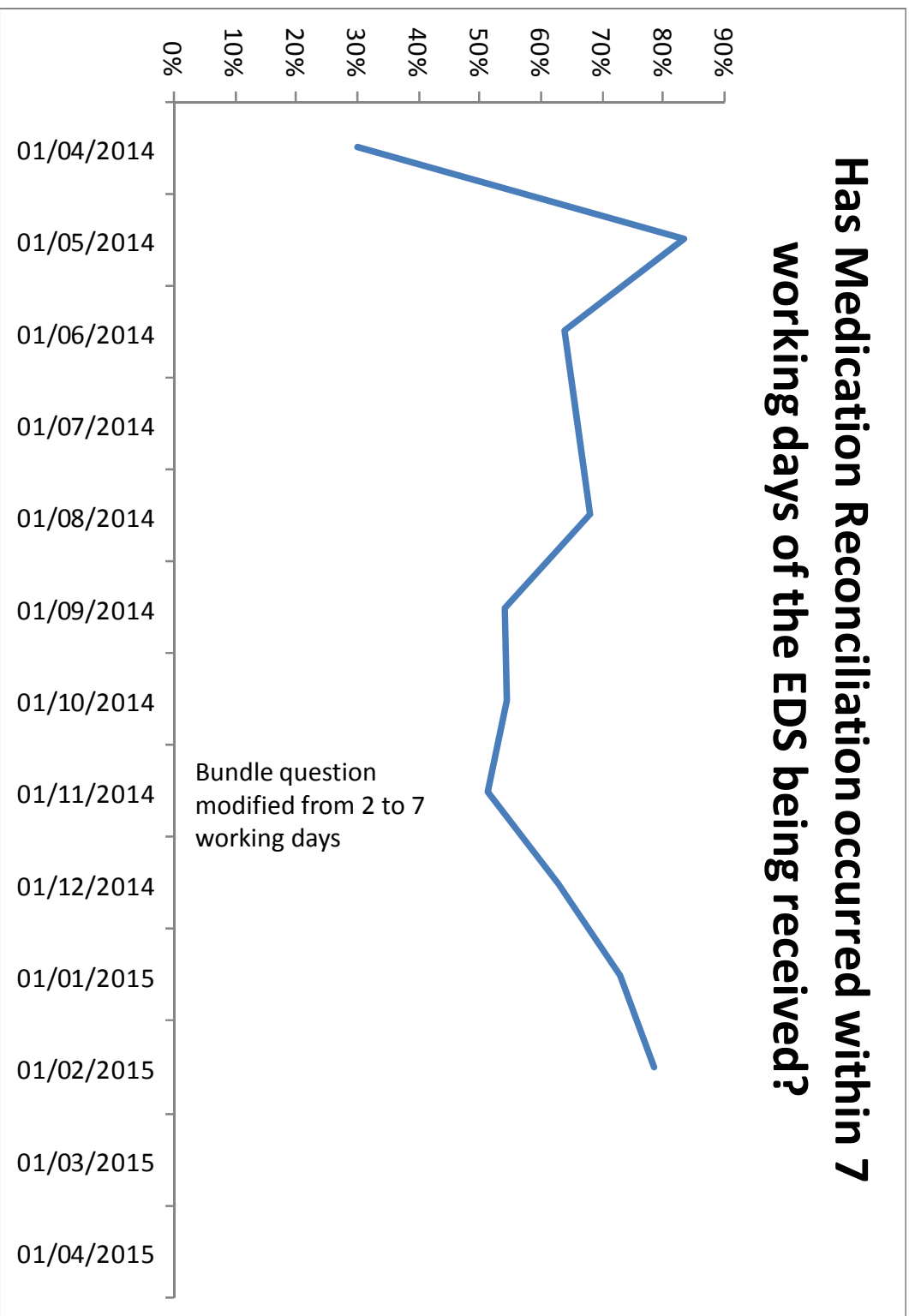


# Results from Year One



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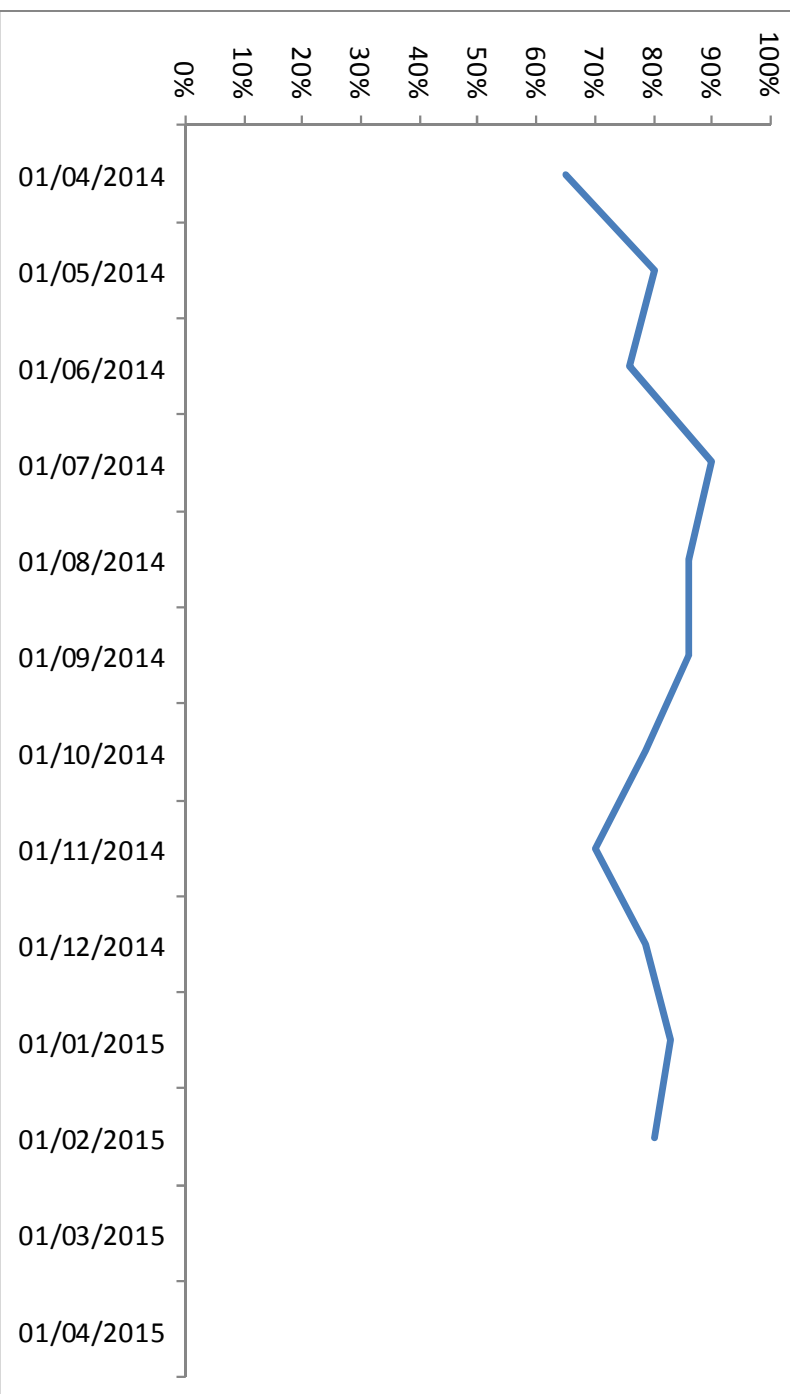
## Has Medication Reconciliation occurred within 7 working days of the EDS being received?





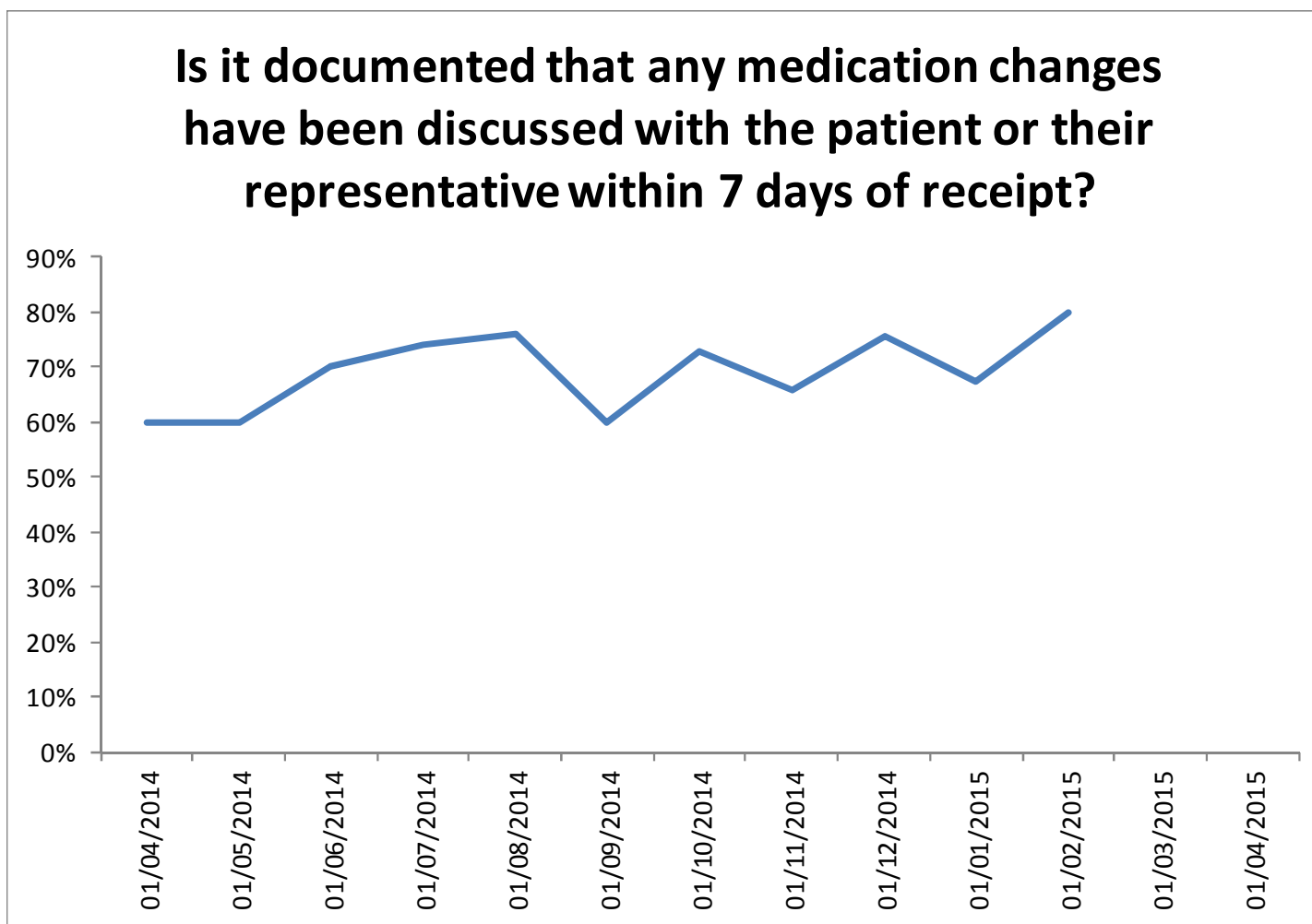
# Results from Year One

Has the patient's regular medication list been updated?



# Results from Year One

**Is it documented that any medication changes have been discussed with the patient or their representative within 7 days of receipt?**



# What other practices found



# What next?

- Finalise which audit bundle you'd like to do
- Complete a query to identify who has been discharged from hospital
- Complete the audit questions for 10 of these patients
- Complete first month's audit - Due 15<sup>th</sup> July
- Plan first meeting with facilitator, clinical lead and improvement advisor

# Questions?

