

Sustainability and building on Model For Improvement knowledge

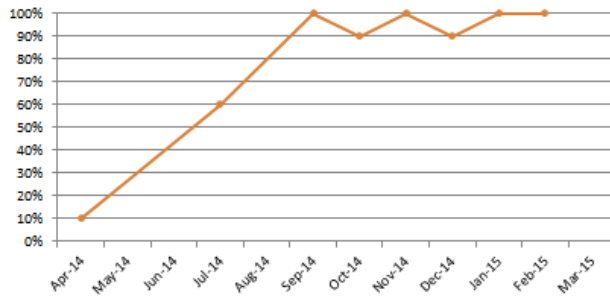
Safety in Practice

Learning Session 1

A quick recap

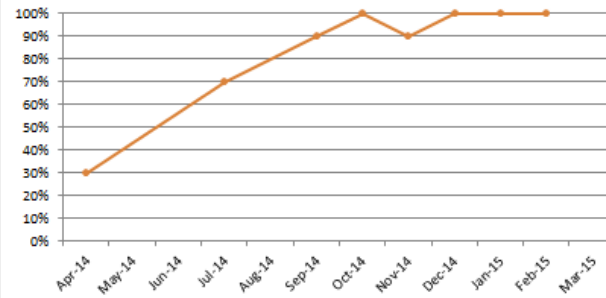
Use of Guidelines

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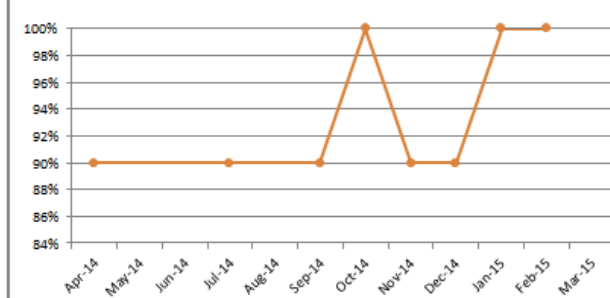
Target INR and Duration of Treatment

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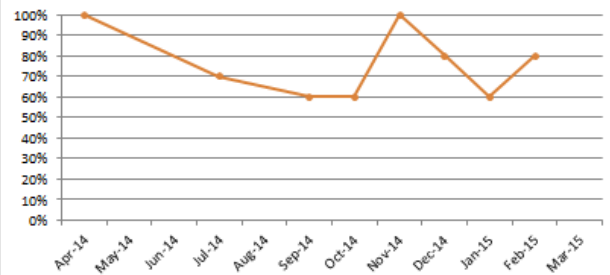
Patient Adherence

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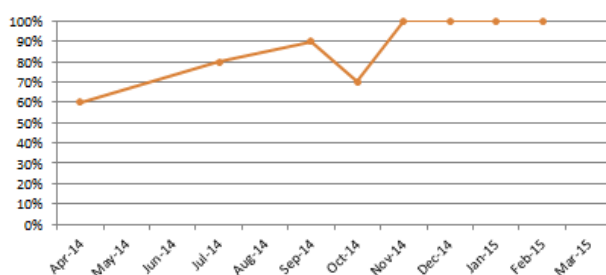
INR testing adherence

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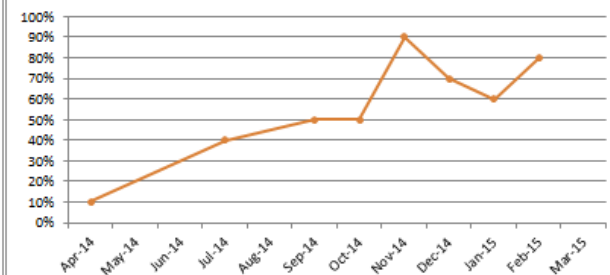
Patient education

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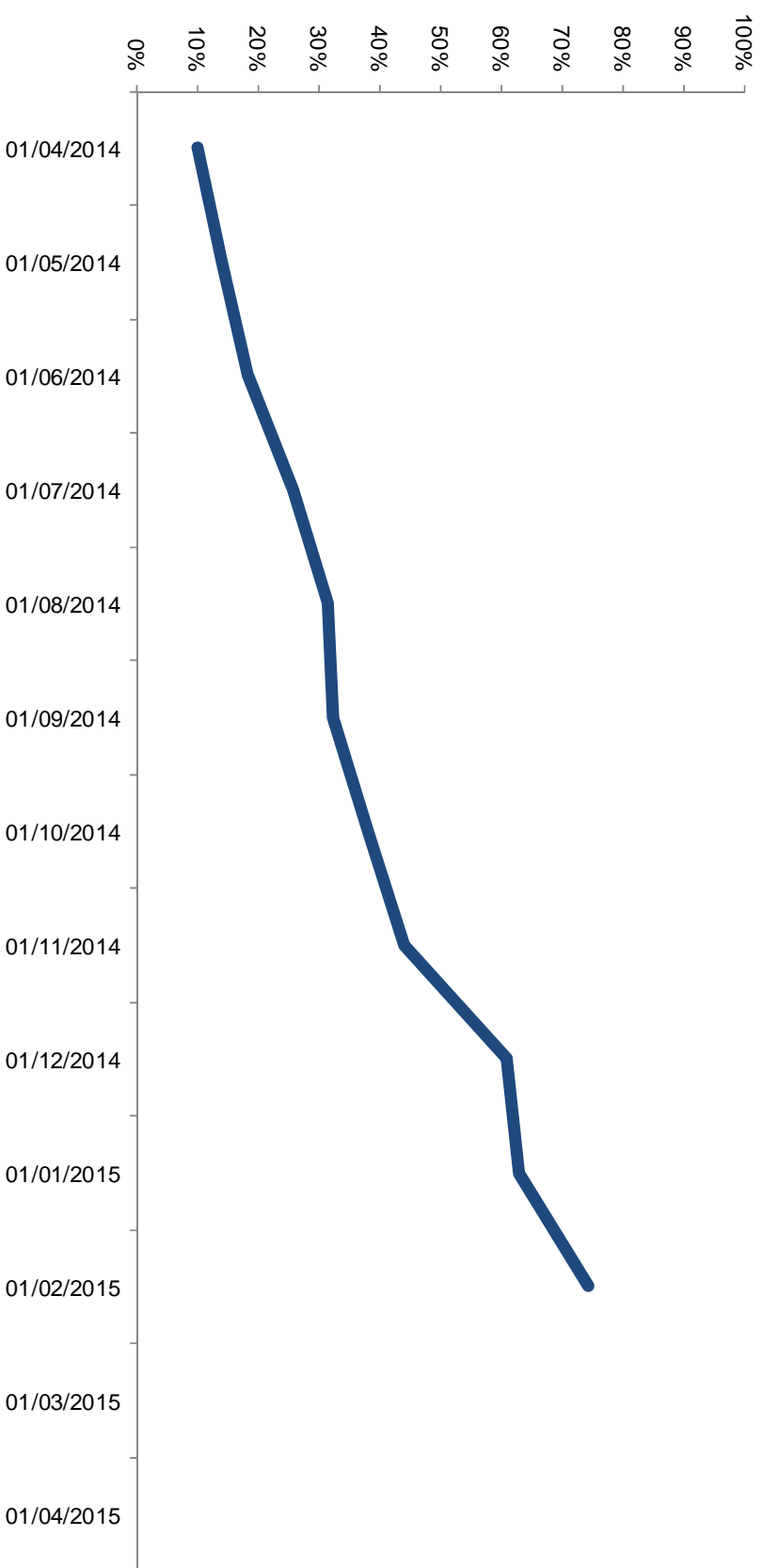
Overall Care Bundle Compliance

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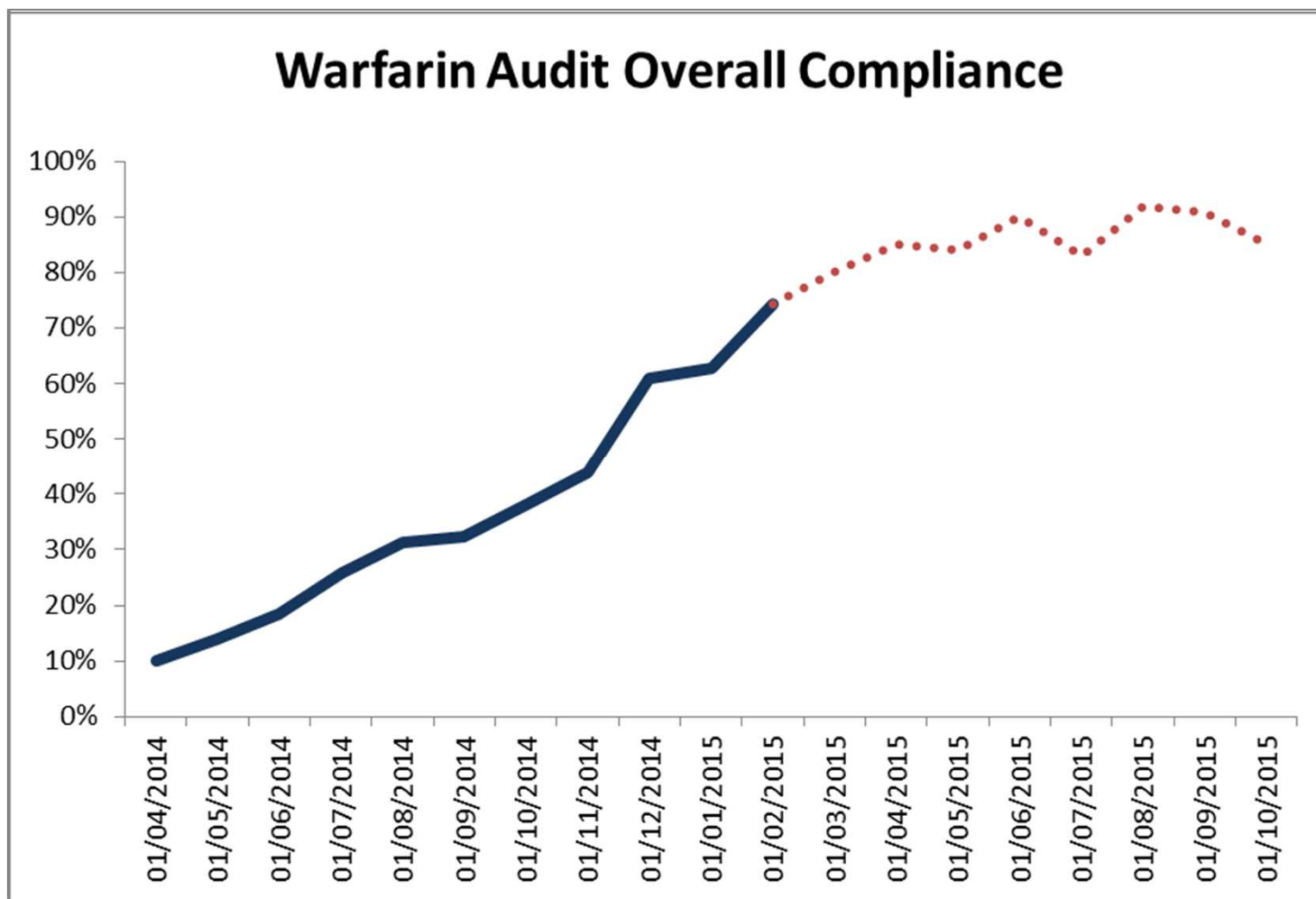


We've come a long way over the last 12 months

Wafarin Management Overall Compliance



But where will it go next?



Sustainability

What do people understand by the word sustainability?

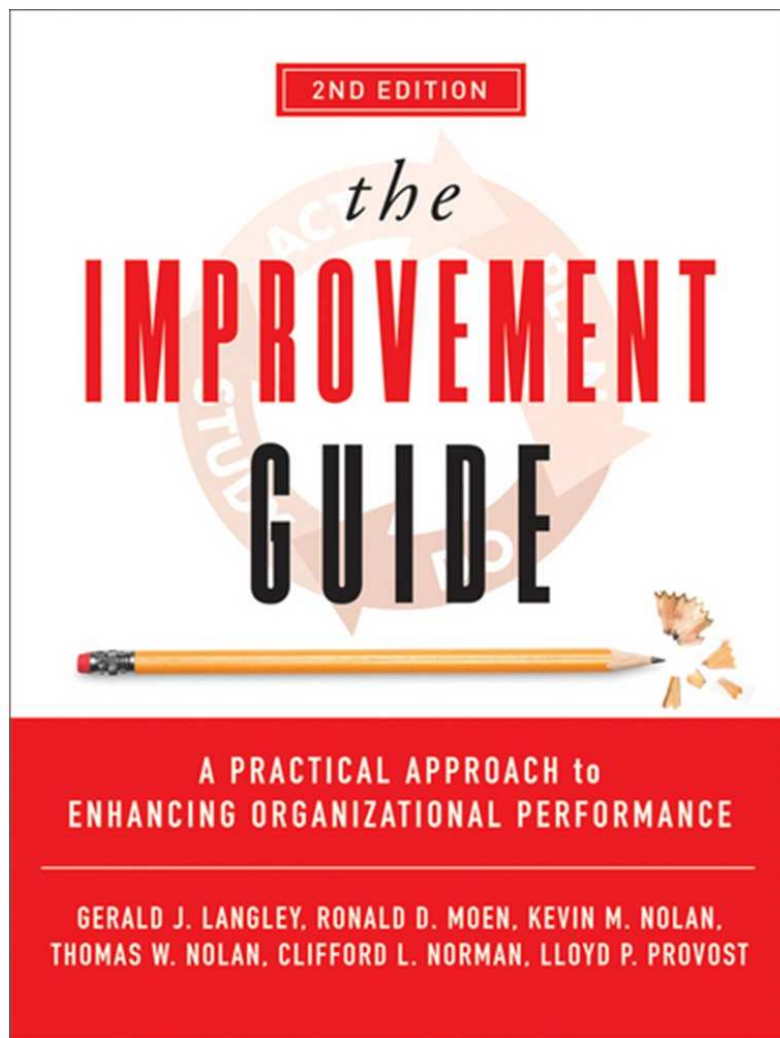
Sustainability

- “the ability to be sustained, supported, upheld, or confirmed.”

- “holding the gains”

What can we do to maximise our chances of sustaining the changes we have made over the last 12 months?

Plan for sustainability



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5 focus areas

- Standardisation
- Documentation
- Training
- Measurement
- Resources

Standardisation

- Establish policies/procedures/best practice guidelines to support the new process
- Establish a review process to ensure the standards are followed and kept up to date
- Ensure consistency regardless of which team member is doing the process

Documentation

- All the required (new) forms available/easily accessible
- Ensure job descriptions match changes in process
- Document the standards defined in standardisation
- Ensure there is a process for review/update

Training

- Identify training needs
- Train all existing staff in the new way of doing the process
- Create training materials for new staff
- Schedule training sessions

Measurement

- Plan ongoing data capture

Resourcing

- Ensure the necessary resources are in place to support the new process
- Ensure resourcing for ongoing measurement is factored in

Over to you

Area of the System	What needs to also change?	Who needs to be recruited/partnered with/involved	Status and Comments <i>Complete/Ongoing/</i>
Standardisation How will standardisation be achieved?	<ul style="list-style-type: none"> - Protocols for change have been developed - Protocols have been signed by stakeholders - Patient DVD available - Patient Information developed/available - Staff information and protocols updated - Are all stakeholders informed re changes - How will standardisation be monitored? - Are there review dates in place? 		
Documentation	<ul style="list-style-type: none"> - Materials and forms defined - Procedure defined - Equipment defined - Change in job descriptions or roles - Staff materials developed - Are all stakeholders informed re changes 		
Training	<ul style="list-style-type: none"> - Training requirements defined - Training scheduled as required - New employee training procedure complete 		
Measurement Ongoing, there needs to be agreement what will be measured /reported on /who will be responsible	<ul style="list-style-type: none"> - New measurements defined - Process for measurement defined - Responsibilities for measurement defined - Measurement review scheduled with responsibilities - Analysis of data responsibility assigned - Data reporting forums agreed 		
Resourcing	<ul style="list-style-type: none"> - Are the necessary resources secured: - To maintain data recording and reporting - Staff expectations have been communicated 		

Feedback/sharing



Questions on sustainability?



Revision of methodology

- In the remaining time are there any questions or topics people would be interested in revising?
 - PDSA
 - Measurement for improvement
 - Process mapping