

# Safety In Practice

A Quality Improvement Initiative With A Focus On Patient Safety

## RoadShow Presentation Phase 3 – 2016/17



To enhance quality improvement capability of General Practices by focusing on patient safety.

Augment

GP capacity and capability in quality and patient safety

Improve and develop

GP practice systems and processes

Prevent

harm and improve the quality of care for patients

Promote

a culture of safety within their working environments.



- Based on The Patient Safety Programme - Primary Care in Scotland
- Effectively adapted and adopted to customise for New Zealand Context.
- Dr. Neil Houston has provided input and support to the Auckland Safety in Practice Initiative.



## 2014/15

23 general practice groups

- A primary care trigger tool
- A safety climate survey
- Auditing against one of three care bundles

## 2015/16

32 general practice groups

- A primary care trigger tool
- A safety climate survey
- Auditing against one of four care bundles



## 2016/17

Upto 70 general practice groups

- A primary care trigger tool
- A safety climate survey
- 4 Learning Sessions over the year
- Auditing against one of six care bundles
  - ✓ Warfarin
  - ✓ Opioids
  - ✓ Results Handling
  - ✓ Medication Reconciliation
  - ✓ Cervical Smears
  - ✓ COPD

National  
Hauora Coalition



ProCARE



in association with  
waitemata  
pho



Waitemata  
District Health Board  
Best Care for Everyone

Improvement Advisors and Clinical Lead work with PHO staff within practices to

- Up-skill teams in improvement methodology
- Identification of current systems
- Data analysis
- Re-design of practice systems
- PDSA testing of small-scale change.
- Trigger Tool
- Safety Climate Survey

Practice-based meetings allow reflection

Four learning sessions scheduled throughout the duration of the year



## Advisory Board

- 3 DHBs
- 7 PHOs
- Health Quality and Safety Commission (HQSC)
- The Royal NZ College of General Practitioners (RNZCGP)
- General Practice NZ (GPNZ)
- Consumer Representative
- Safety in Practice core project team

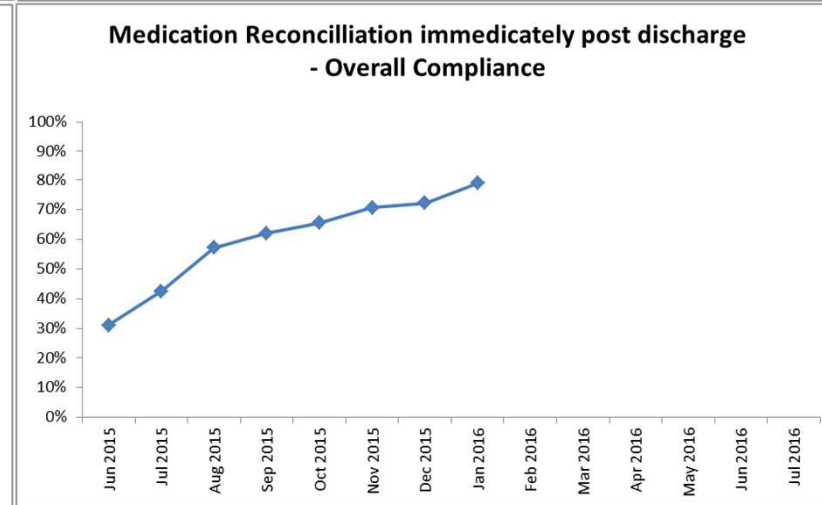
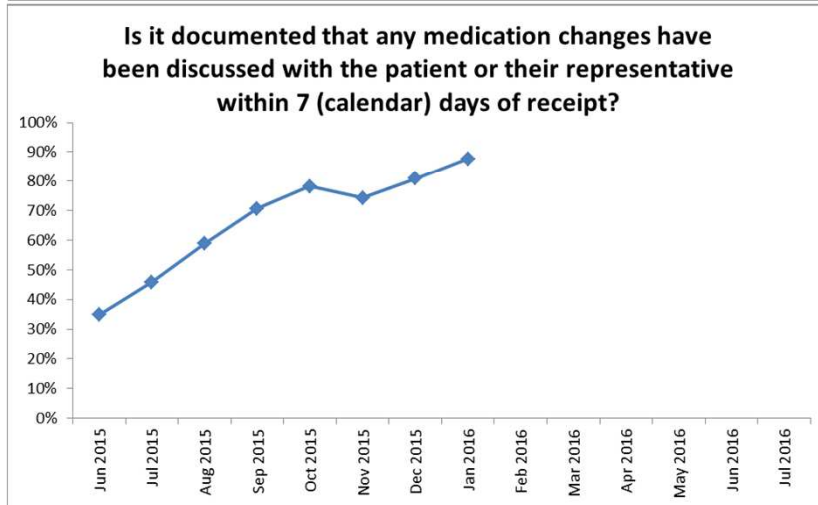
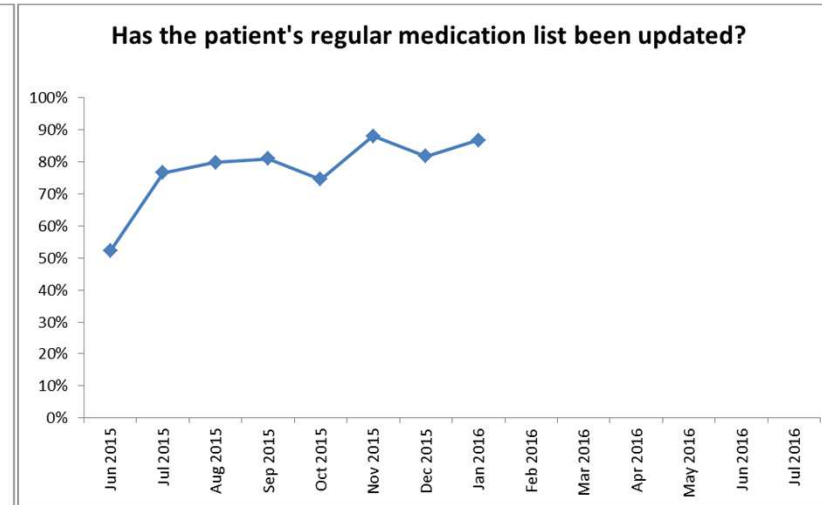
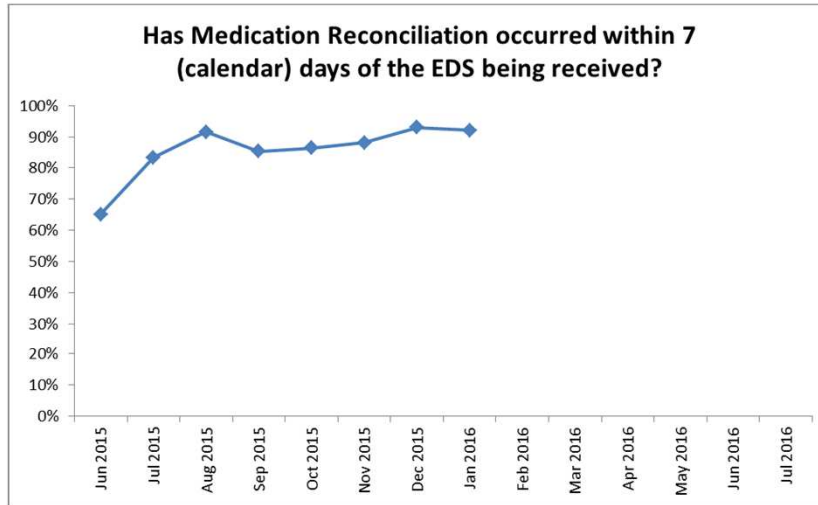


- HQSC co-funded external evaluation by PWC of Phase 1 – provided evidence of successes and lessons learnt.
- GP Teams felt upskilled in improvement methodologies
- PHOs and practices have provided positive feedback about primary care trigger tool and climate safety survey.
- Practices have used SIP tools to promote and drive other quality improvement initiatives.
- RNZCGP have endorsed MOPs points and NZNC also endorsing PD Hours for nurses.

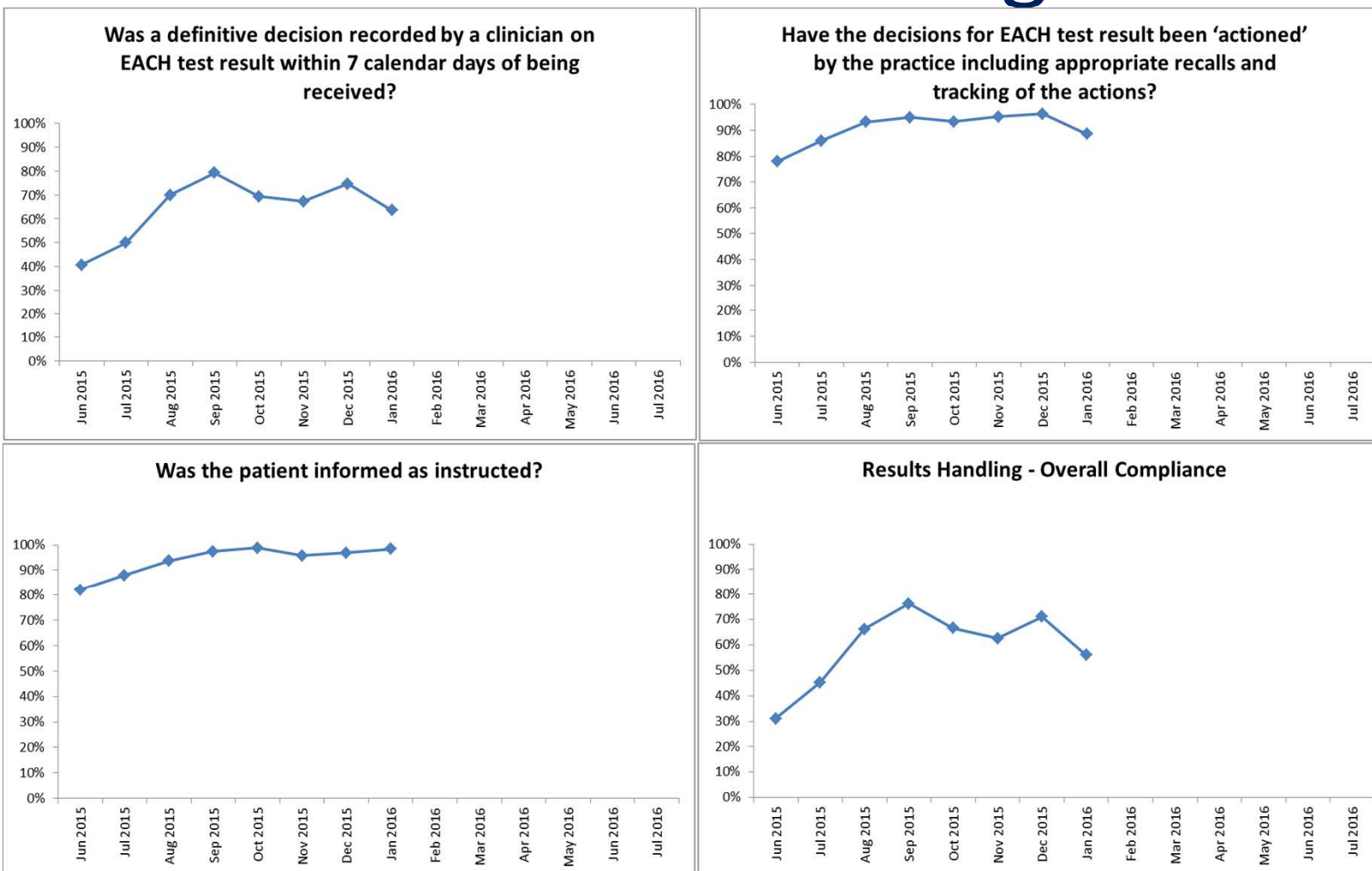




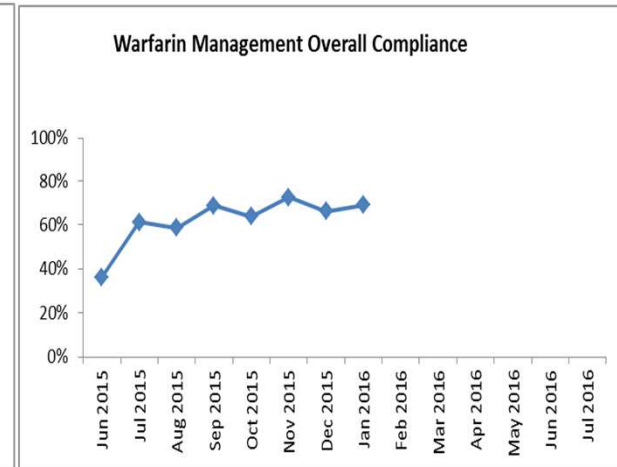
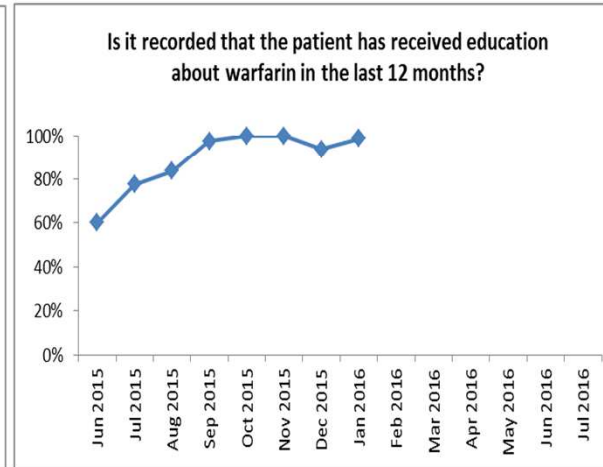
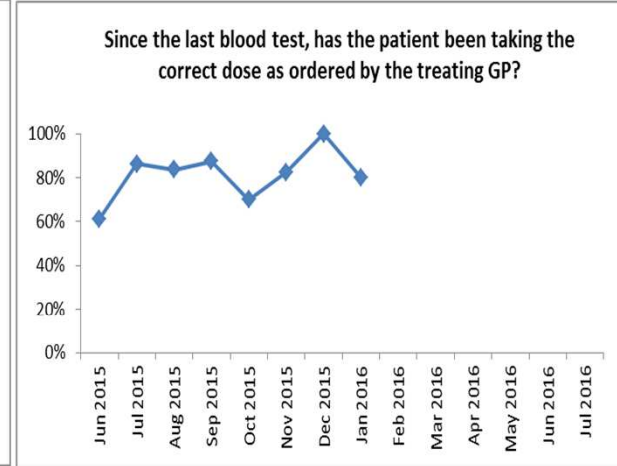
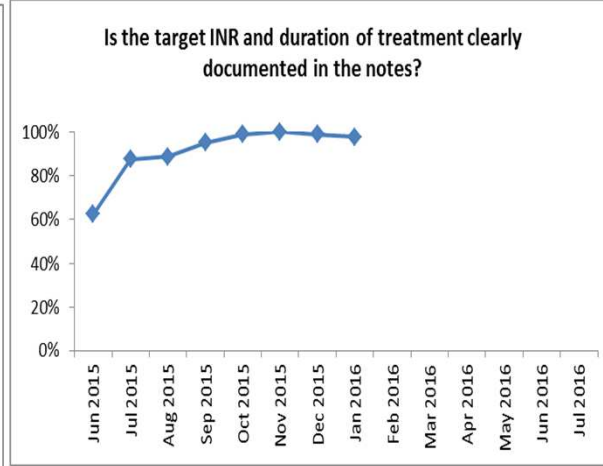
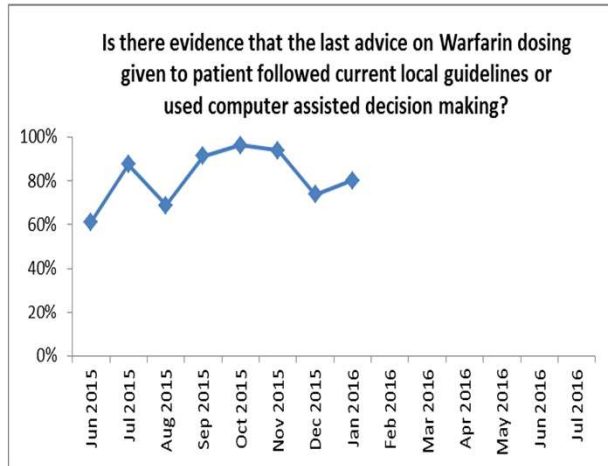
# Medication Reconciliation



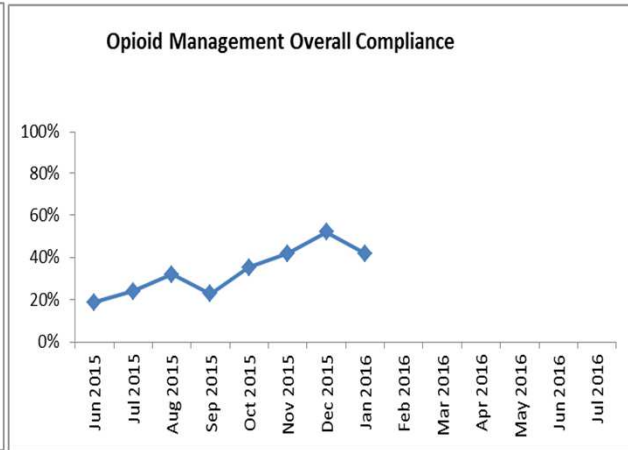
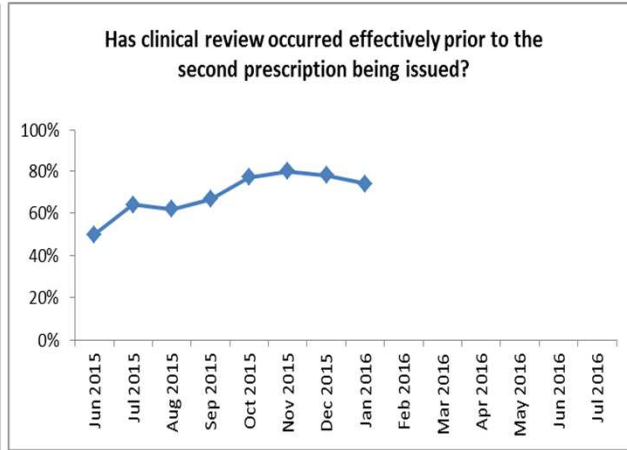
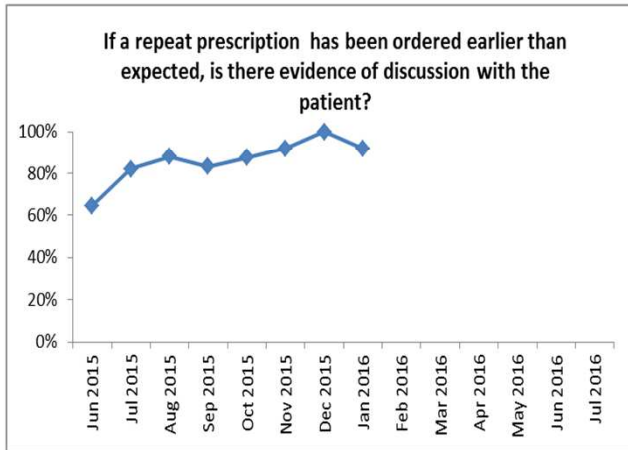
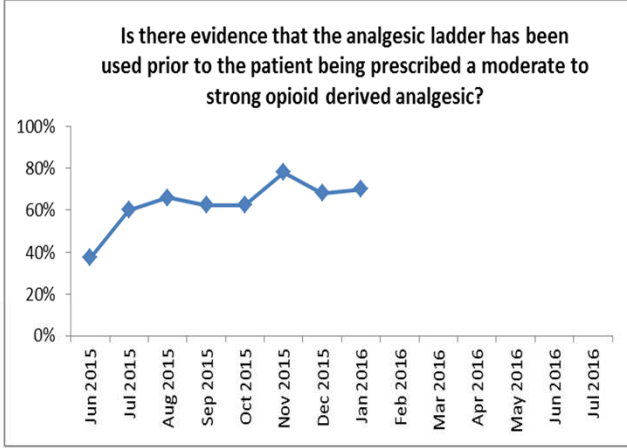
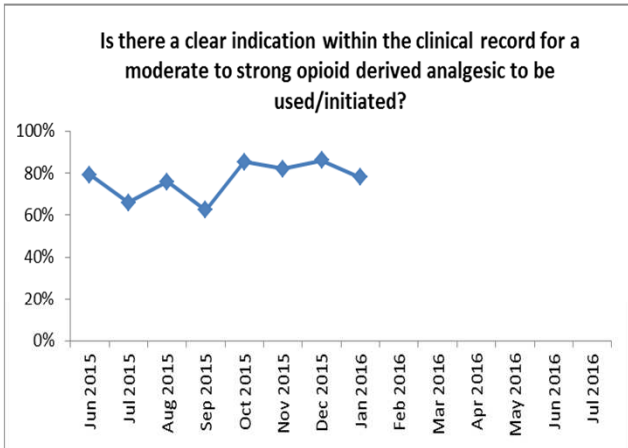
# Results Handling



# Warfarin Prescribing



# Opioid Prescribing



## What does it require from you?

- Time
  - 4 learning sessions
  - Monthly audits
  - Regular improvement discussions
  - Opportunities to test changes
- Energy
- Eagerness to improve care for your patients and their whanau



# Thank You

And Remember .. **Safety won't happen by Accident.**

## For Further Information

- Refer to the brochure given.
- Visit the website: [www.koawatea/project/safety-in-practice](http://www.koawatea/project/safety-in-practice)
- Expression of Interest forms to be sent out in May 2016.

