

Learning Session 3

Mount Smart Medical Centre

Team members:

Dr Guy Naden (Clinical Lead)

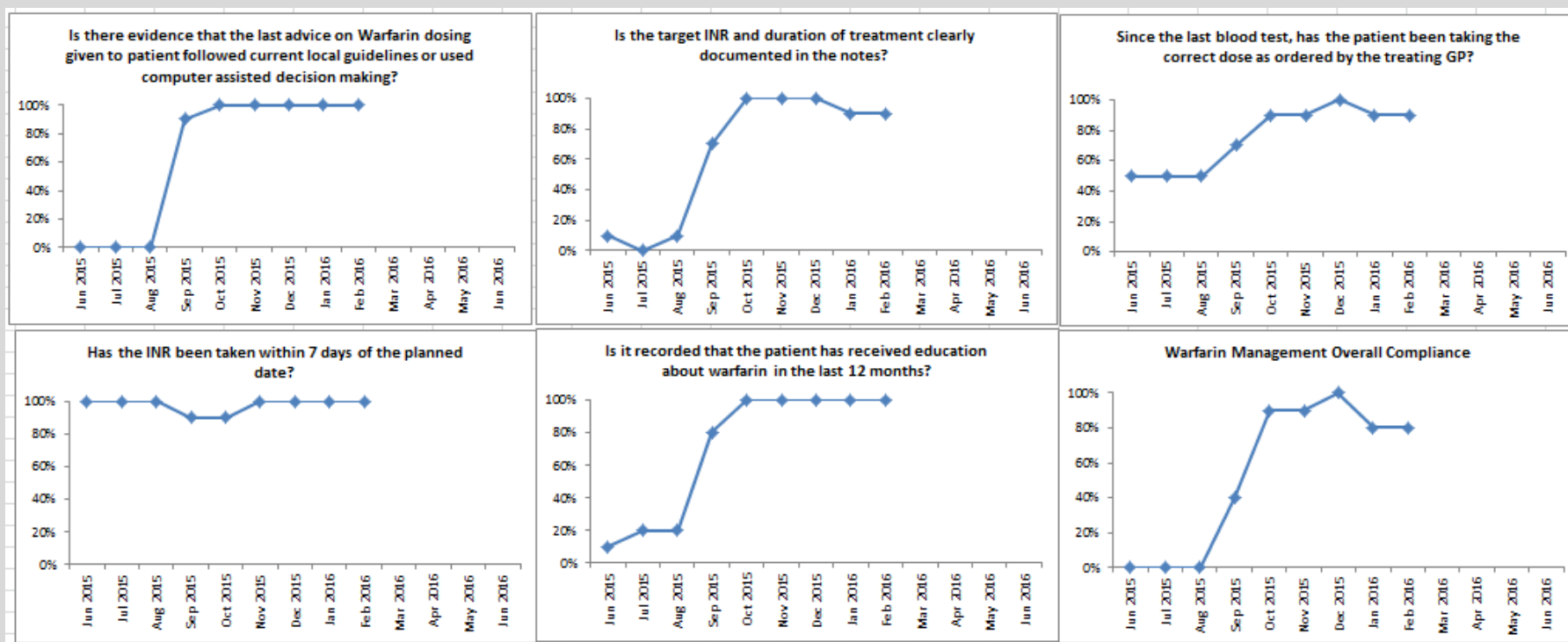
Hine kura Ngataki (Practice Nurse)



PHO Facilitator: Philippa Little, Alliance Health Plus

Measures Summary

Briefly describe what you are measuring and how and why? Include Dashboard



What Changes have you tested?

	Change Tested	Outcome/ Evidence of Improvement
1	Transition from Paper files to Screening Term	Efficiency in screening and results
2	Introducing INR Screening Term	Improvement in Audit outcomes from time of introduction compared with first audits
3	Patient Education Leaflet added to Screening term and sent to patients	Warfarin Education provided for current INR patients

Trigger Tool / Climate Survey

The Climate Safety Survey has been completed

Staff Meeting to discuss outcomes is planned

Trigger Tool is scheduled for April/May

Highlights and Lowlights

Highlights

- Enhanced Transition from paper to electronic records
- Improved open communication with patients and whanau
- More effective monitoring of results and records
- Increased patient education which has led to better results and medication.

Lowlights

- Finding time to complete additional Work