

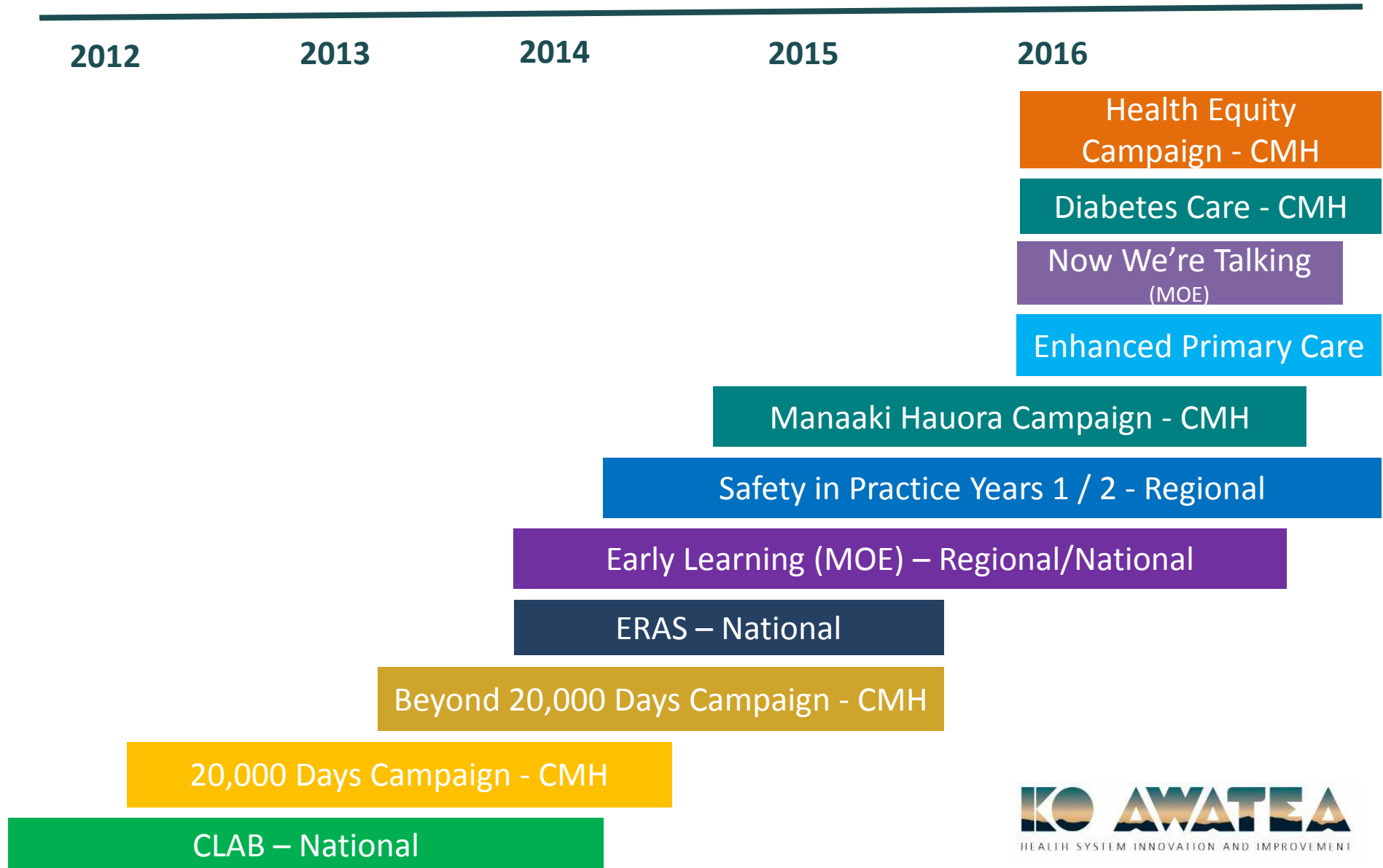
# Pulling it all Together

Manaaki Hauora Campaign  
Learning session 5

Diana Dowdle  
Delivery Manager  
21 June 2016

**KO AWATEA**  
HEALTH SYSTEM INNOVATION AND IMPROVEMENT

# Ramp of Collaboratives



- 
- **Spread is “... a series of planned efforts to implement a practice, product, or process broadly in an organization ...”**
  - **Practices are more likely to spread further as/if they ... [are] sustained by multiple sites ...**

# Identify: Practice readiness to spread

Does It Work?	How Does It Work?	Will It Work Elsewhere?	Will It Spread?
<ul style="list-style-type: none"><li>■ Comparative Performance</li><li>■ Outcome vs. Process</li><li>■ Improvement Attributable to Practice</li><li>■ Strength of Evidence</li></ul>	<ul style="list-style-type: none"><li>■ Logic Model</li><li>■ Key Components</li><li>■ Specific Processes</li><li>■ Organizational Enablers</li><li>■ Barriers and Risks</li></ul>	<ul style="list-style-type: none"><li>■ Demonstrated Sustainability</li><li>■ Demonstrated Transfer</li><li>■ Adaptability</li><li>■ Unintended Consequences</li></ul>	<ul style="list-style-type: none"><li>■ Simplicity</li><li>■ Cultural Fit</li><li>■ Business Case</li><li>■ Tools</li><li>■ Implementation Support</li></ul>
1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4

# Operationalise: Site readiness to receive

Leadership Alignment	Organizational Culture	Adoption Infrastructure	Operational Resources
<ul style="list-style-type: none"><li>▪ Strategic importance-Goals and Priorities</li><li>▪ Sponsorship &amp; Leadership</li><li>▪ Oversight Infrastructure</li></ul>	<ul style="list-style-type: none"><li>▪ Cultural Readiness for Change</li><li>▪ Evidence of ability to make change</li></ul>	<ul style="list-style-type: none"><li>▪ Improvement skills and resources</li><li>▪ Project Management &amp; Championship</li><li>▪ Training</li><li>▪ Measurement and Monitoring</li></ul>	<ul style="list-style-type: none"><li>▪ Staff Capacity &amp; Competency</li><li>▪ Space</li><li>▪ Technology</li><li>▪ Operational Infrastructure</li></ul>
1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4

*Lisa Schilling RN MPH  
VP Healthcare Performance Improvement  
Kaiser Permanente*

# Exercise: Practice and Site Readiness

Does It Work?	How Does It Work?	Will It Work Elsewhere?	Will It Spread?
<ul style="list-style-type: none"> <li>Comparative Performance</li> <li>Outcome vs. Process</li> <li>Improvement Attributable to Practice</li> <li>Strength of Evidence</li> </ul>	<ul style="list-style-type: none"> <li>Logic Model</li> <li>Key Components</li> <li>Specific Processes</li> <li>Organizational Enablers</li> <li>Barriers and Risks</li> </ul>	<ul style="list-style-type: none"> <li>Demonstrated Sustainability</li> <li>Demonstrated Transfer</li> <li>Adaptability</li> <li>Unintended Consequences</li> </ul>	<ul style="list-style-type: none"> <li>Simplicity</li> <li>Cultural Fit</li> <li>Business Case</li> <li>Tools</li> <li>Implementation Support</li> </ul>
1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4

Average Practice score

Leadership Alignment	Organizational Culture	Adoption Infrastructure	Operational Resources
<ul style="list-style-type: none"> <li>Strategic importance-Goals and Priorities</li> <li>Sponsorship &amp; Leadership</li> <li>Oversight Infrastructure</li> </ul>	<ul style="list-style-type: none"> <li>Cultural Readiness for Change</li> <li>Evidence of ability to make change</li> </ul>	<ul style="list-style-type: none"> <li>Improvement skills and resources</li> <li>Project Management &amp; Championship</li> <li>Training</li> <li>Measurement and Monitoring</li> </ul>	<ul style="list-style-type: none"> <li>Staff Capacity &amp; Competency</li> <li>Space</li> <li>Technology</li> <li>Operational Infrastructure</li> </ul>
1 2 3 4	1 2 3 4	1 2 3 4	1 2 3 4

Average Site score

In Pairs:

- Walk and talk about practice and readiness overall for receiving sites
- Score each area from 1(low) to 4 (high) and *average* the 4 scores
- Be prepared to report out TWO numbers – one for practice, the other site readiness