

Safety In Practice

Year 3 – 2016/17

The Safety In Practice initiative is committed to helping General Practices achieve outstanding levels of service.

Our *Safety in practice* (SiP) Objectives

Augment General Practice capabilities through quality improvement methods and processes

Actively prevent or reduce harm to patients

Improve General Practice systems and processes to ensure critical high-risk processes are carried out safely and reliably

Promote a culture of safety within the General Practice environment.



National
Hauora Coalition



ProCARE



in association with
waitemata
pho



Waitemata
District Health Board
Best Care for Everyone

2016/17

Up to 70 general practice groups

- A primary care trigger tool
- A safety climate survey
- 4 Learning Sessions over the year
- Delivery of an Improvement Facilitator program by Ko Awatea for PHO, DHB and practice staff





Improvement Facilitators programme

Developing improvement skills to initiate sustainable change

Workshop 1 : 11 & 12 April

Workshop 2 : 15 & 16 June

Workshop 3 : 17 & 18 October



Brief Overview

What does it take to help teams achieve breakthrough results?

This programme has been developed to equip individuals with fundamental improvement skills to enable them to help teams achieve their improvement aims. Over the course of the programme there will be three workshops (each of two days duration) during which the participants will be taught the tools, techniques and philosophy which will enable them to help progress improvement projects. Additionally they will be able to practice these skills in the safety of the workshop environment, before applying them to their work between the workshops. Between workshops the participants will have regular teleconference sessions with the other participants and course facilitators to share their experiences and learnings from this application of knowledge to real world situations.

This blended approach of formal classroom, experiential learning and coaching/mentoring will provide the participants with the knowledge, skills and confidence to start their journey as improvement professionals.

Who should attend

Healthcare and other public sector professionals who wish to upskill their knowledge of improvement science and learn how to bring about transformational change.

Learning Outcomes

Participants on this programme will gain an understanding and a demonstrated ability to utilise skills in the following areas

- Understand the current state/processes
- Identify areas for improvement
- Identify root causes
- Use data to support improvement work
- Use patient experience and co-design principles to develop and test change ideas
- Use creativity techniques to generate change ideas
- Understand group/team dynamics and how to increase buy in from teams
- How to implement changes and provide the best chance for the changes to sustain
- Create change packages so other teams can learn from their work

Facilitators



Suzanne Proudfoot
Projects & Campaigns Manager, Ko Awatea.



Brandon Bennett
Principal Advisor, Improvement Science Consulting

2016/17

Auditing against one of six care bundles

- ✓ Warfarin
- ✓ Opioids
- ✓ Results Handling
- ✓ Medication Reconciliation
- ✓ Cervical Smears
- ✓ COPD



Reliable System for Managing Cervical Smears

This bundle will help practices identify if their population is up to date with smears and if best practice is being followed when planning tests and communicating smear results. This can also profile an opportunity to include patient's voice.

When completing the audit, select all women between the age of 20-69 and determine if there is:

- Documented evidence that a smear has been completed within the clinically defined timeframe.
- An appropriate recall for their next smear within the PMS system.
- A clear clinical reason why a smear is not required documented (if applicable).
- Documented evidence that the last smear result was conveyed to the patient with a clear follow up plan.
- Overall compliance



Reliable Management of COPD Patients

This bundle looks at the processes in place to help prevent the progression of COPD and in turn reduce the morbidity of patients.

For all selected COPD patients identify that there is:

- An up to date smoking history recorded yearly in non-smokers and at every visit in smokers.
- Smoking cessation support offered at every opportunity in the last year documented for all smokers
- Documented spirometry and chest x-ray for all patients with diagnosed COPD
- Documented evidence that the patient's ability to use an inhaler device has been assessed by a health care professional in the past 6 months.
- Documented evidence of advice on physical activity including referral for pulmonary rehabilitation where appropriate.
- Documentation of up to date Pneumococcal vaccinations and annual influenza vaccinations and appropriate recalls are in place
- Documentation of a referral for Self Management Education where appropriate.
- Overall compliance.



2016/17

**To enrol your Practice in the
Safety in practice programme:**

Fill out an expression of interest form.
This can be obtained from your PHO facilitator.

Timeline for enrolment

Programme commences July 2016 to July 2017

Expression of interest forms due in by Monday 23 May

Practices notified of acceptance into programme
by Friday 10 June

Practice visits by Clinical Lead, Improvement
Advisor and PHO facilitator will begin after
Learning Session 0 on 21 July

In addition, participation in the initiative will contribute to RNZCGP Cornerstone® accreditation, RNZCGP MOPS (Maintenance of Professional Standards) and NZNC Professional Development Hours (PDRP).

For further information, contact your
PHO facilitator or visit SiP website:
**[www.koawatea.co.nz/campaigns/
safety-in-practice/](http://www.koawatea.co.nz/campaigns/safety-in-practice/)**

