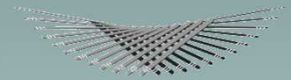


Safety in Practice Learning Session 3

– Starting to create permanence

Ian Hutchby – Improvement Advisor

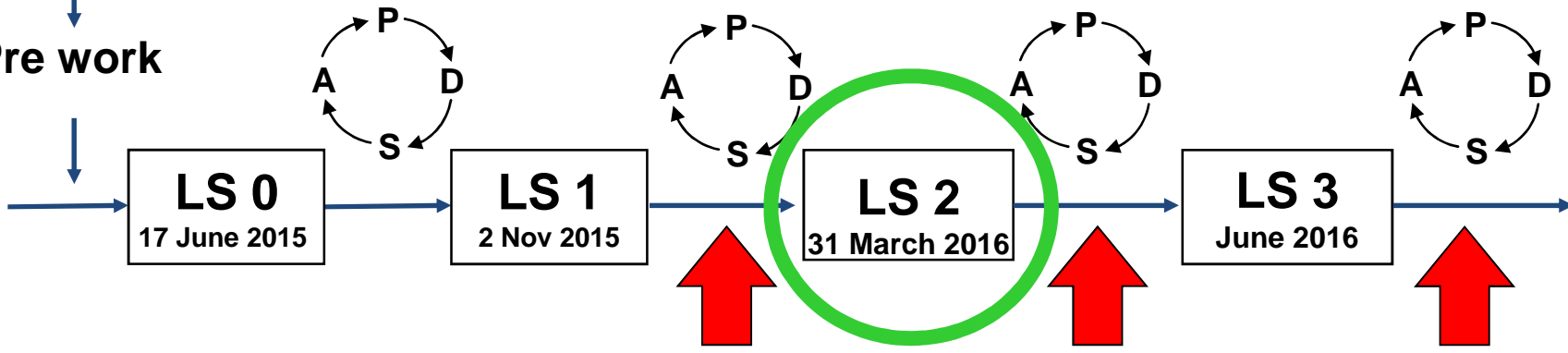


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MANUKAU
HEALTH

General Practice Teams

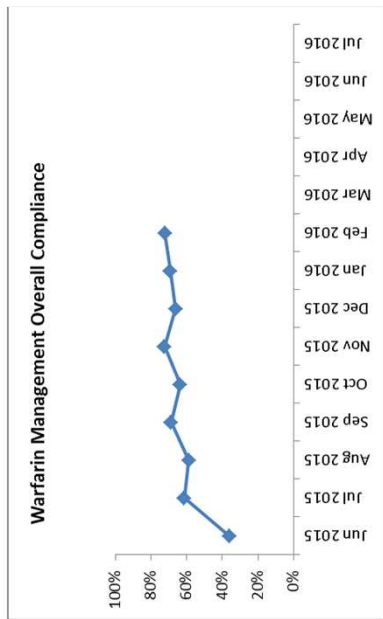
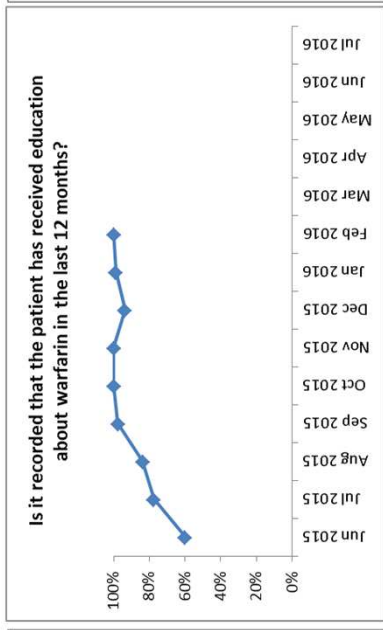
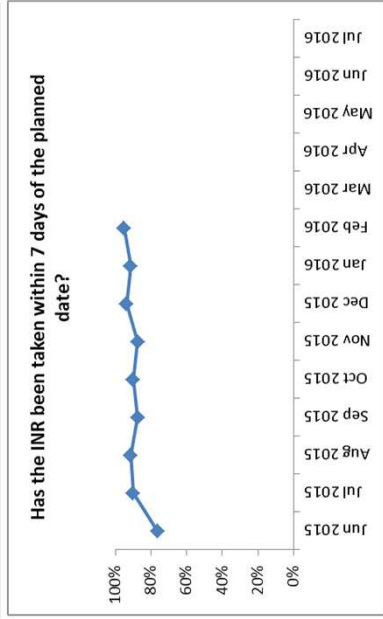
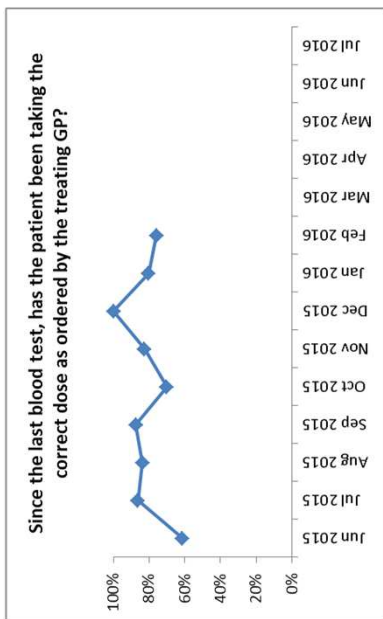
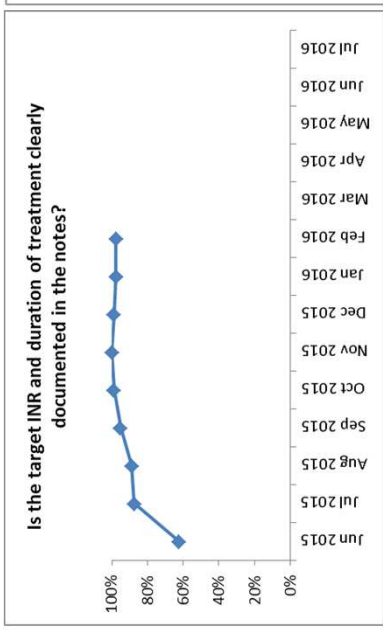
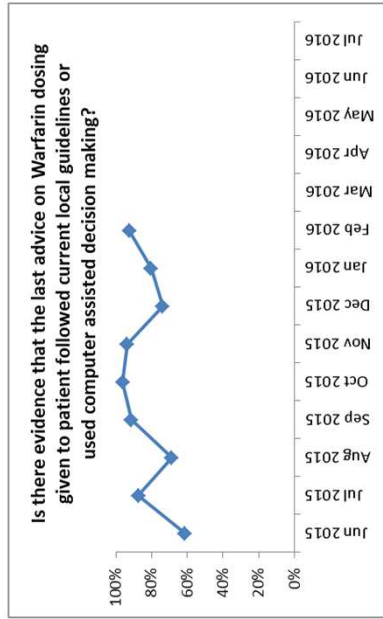
Pre work



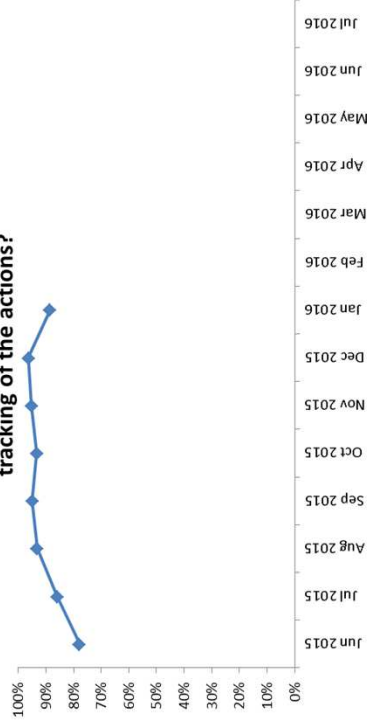
LS – Learning Session

Supports: emails / visits / reports / sponsors / meetings / assessments / conference calls

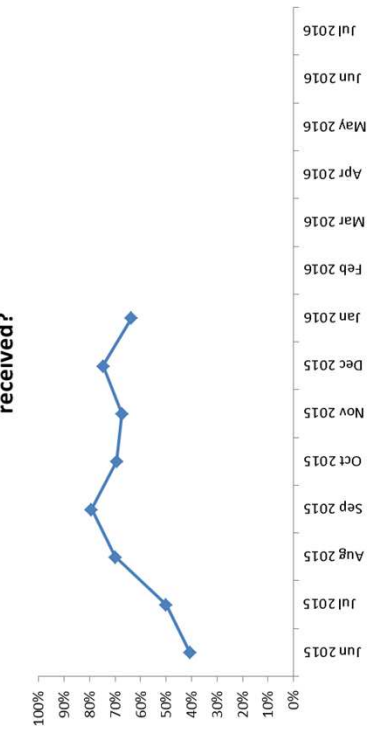




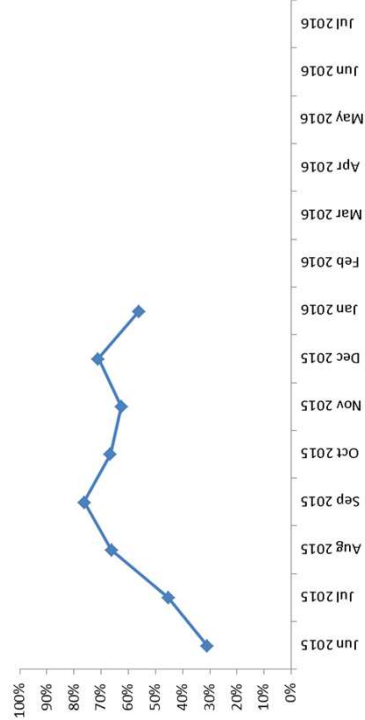
Have the decisions for EACH test result been 'actioned' by the practice including appropriate recalls and tracking of the actions?



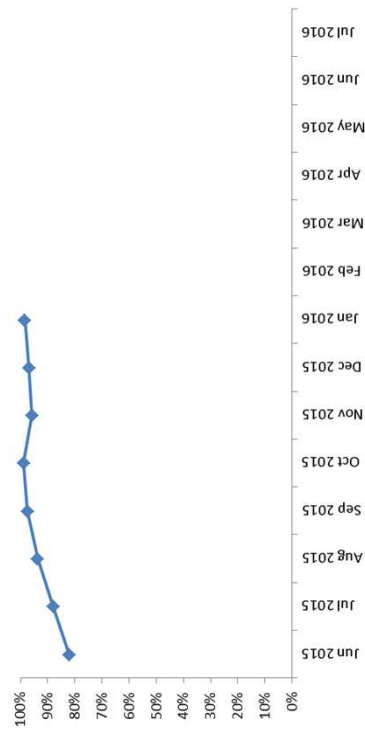
Was a definitive decision recorded by a clinician on EACH test result within 7 calendar days of being received?

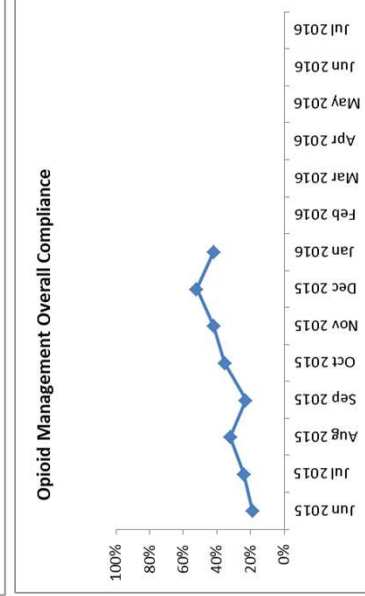
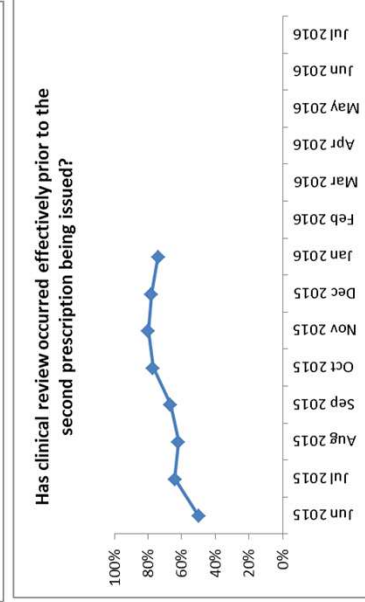
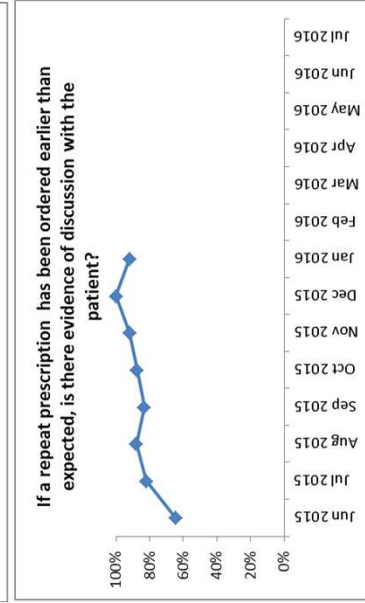
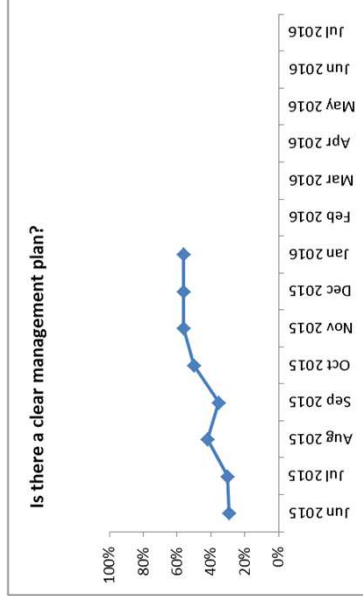
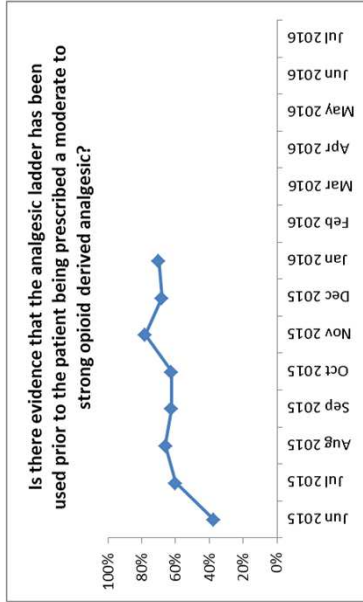
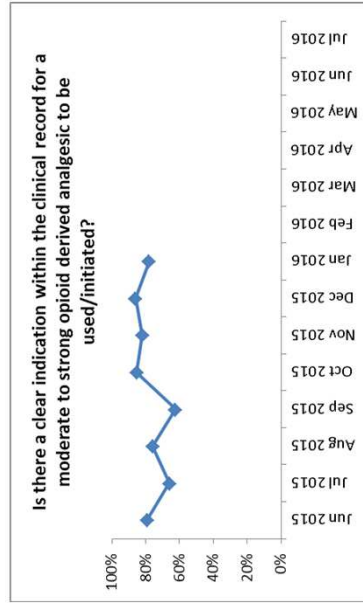


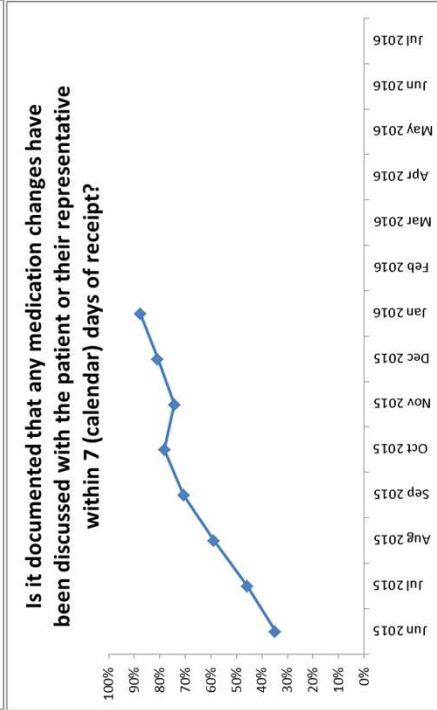
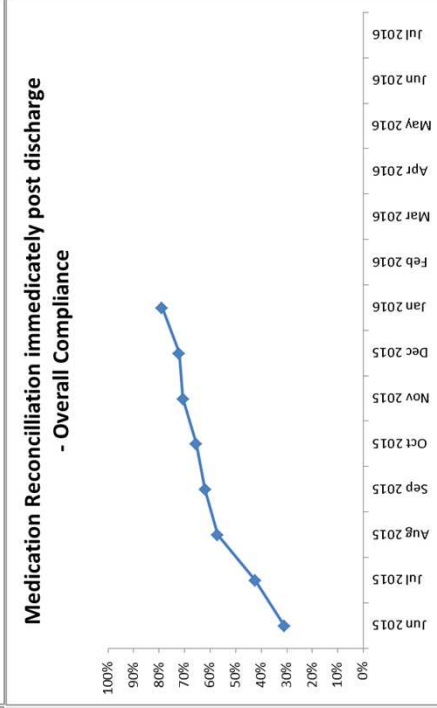
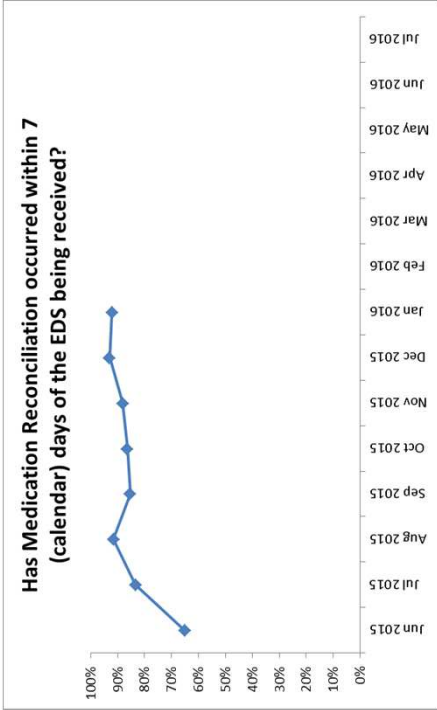
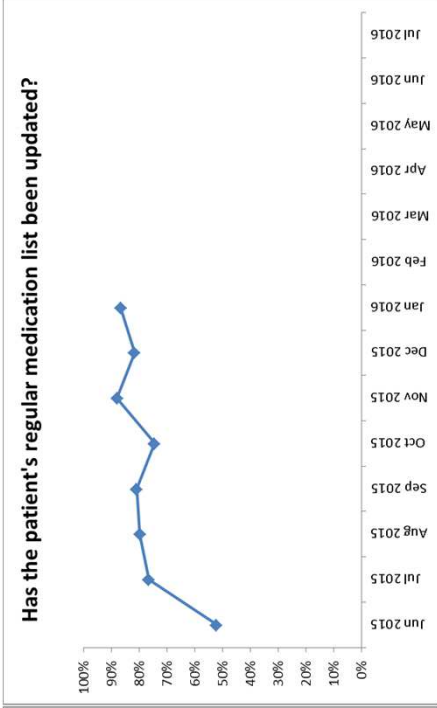
Results Handling - Overall Compliance



Was the patient informed as instructed?

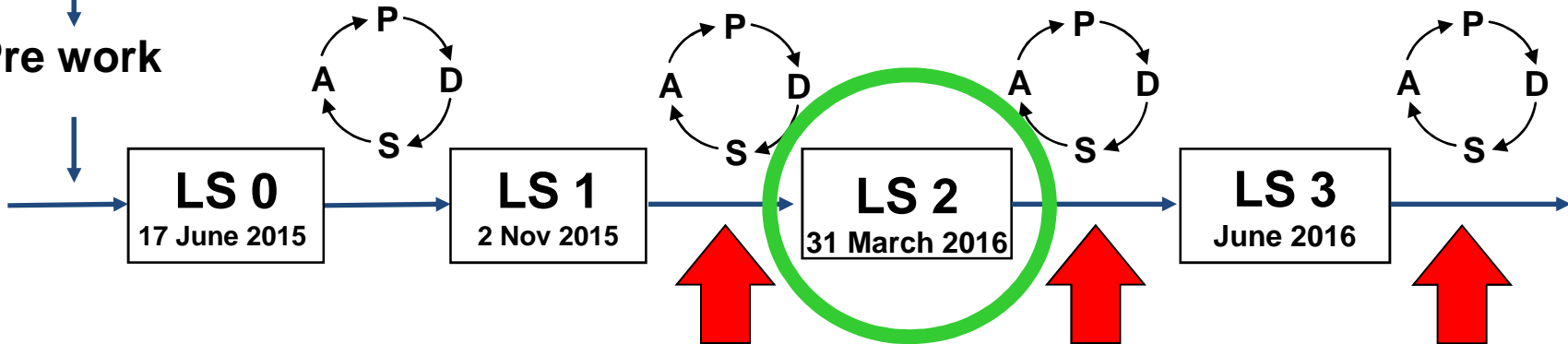






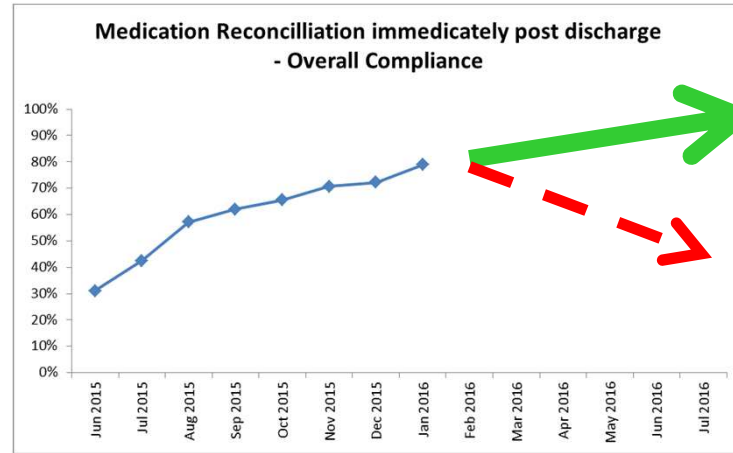
General Practice Teams

Pre work



LS – Learning Session

Supports: emails / visits / reports / sponsors / meetings / assessments / conference calls



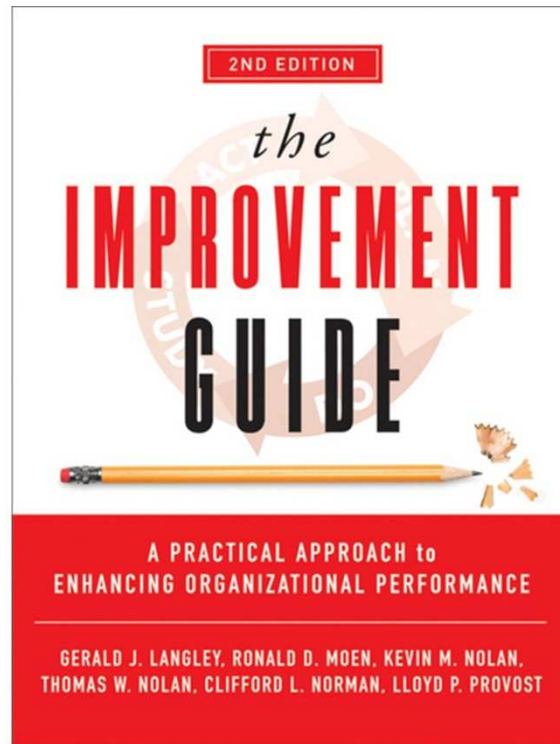
Planning for the long-term gain

What can we do to maximise our chances of sustaining the changes we have made over the last 12 months?



Holding the gains

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5 key focus areas

- Standardisation
- Documentation
- Training
- Measurement
- Resources

