

AUT Health, Counselling and Wellbeing

PHO and Facilitator: Jean Lyle, Auckland PHO

Team members: Alison Brown, Shona McLeod, Suzie Poon,
Stella McFarlane

Organisational “Buy - In”

Aim: to improve cervical smear screening rates and recording of same

Buy-in

- Involving the team in discussions about hard-to-reach patients – in particular –
 - no longer students
 - 20 – 25 years olds
- Best contact methods for students
- Use of Mohio and opportunistic screening

Change Ideas

Driver Diagram

Change Concept 29: ensuring demographic information is correct – email and postal address

Change concept 40 – use of email and text for patient communication



Change concept 51 – consider an advanced form
- review current recall and results procedure

What Changes have you tested?

	Change Tested	Outcome
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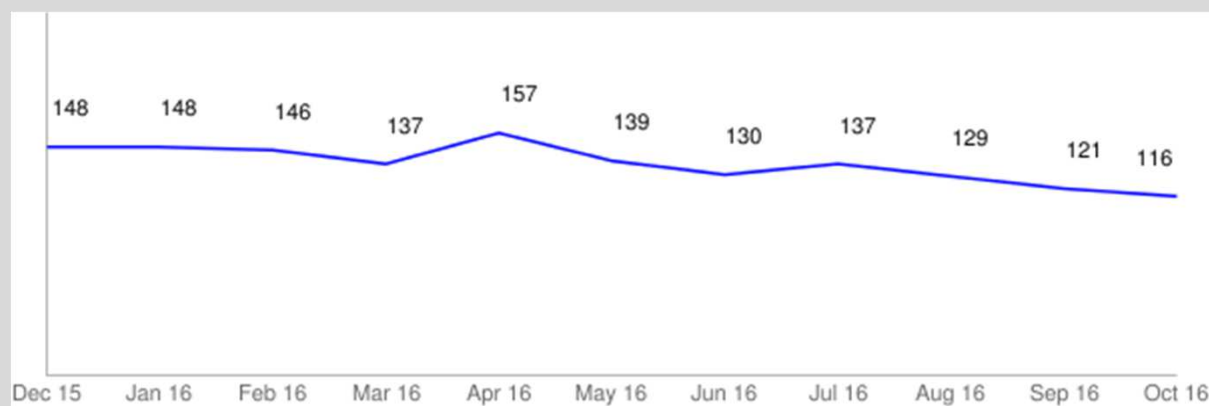
Most Successful PDSA Cycles?

Have not been using this tool as a structured approach

Measures Summary

Women eligible for CX screening and not screened:

- 3 months ago – 138
- Last month – 121
- Current - 116



Measures Summary

Women eligible for CX screening and not on a recall

- Current - 61

Highlights and Lowlights

- Team working together to solve an ongoing problem
- Change in PHO population and individual dashboard tool creating new challenges
- Generic email option – no solution found as yet
- Need to address lack of recall on 61 patients

Achievements to date

- Problem solving process identifying issues for PDSA and prioritising
- Creating change champions
- Creation of cervical screening result text templates

Any other achievements?

Add any thing else you'd like to share here:

- Reviewed Recall procedures for patients who are not sexually active
- Starting to think about changes to NCSP in 2018

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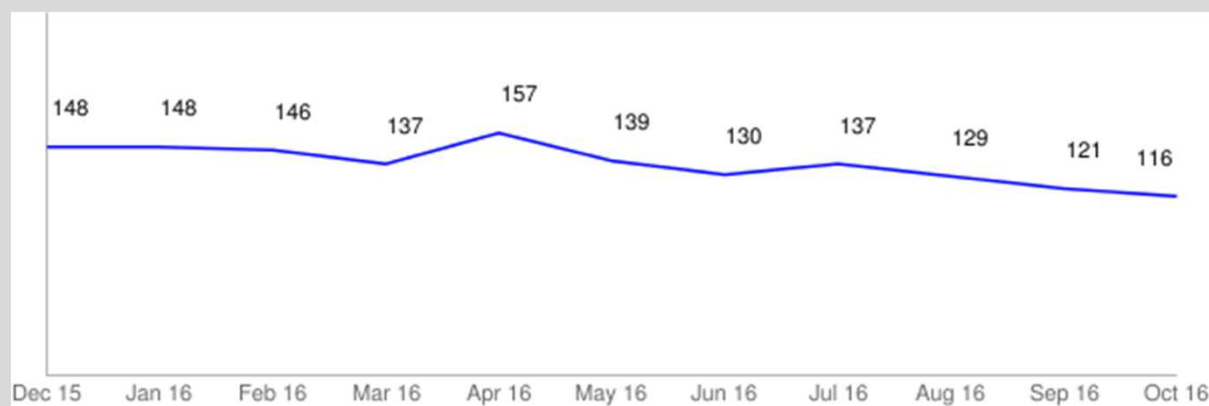
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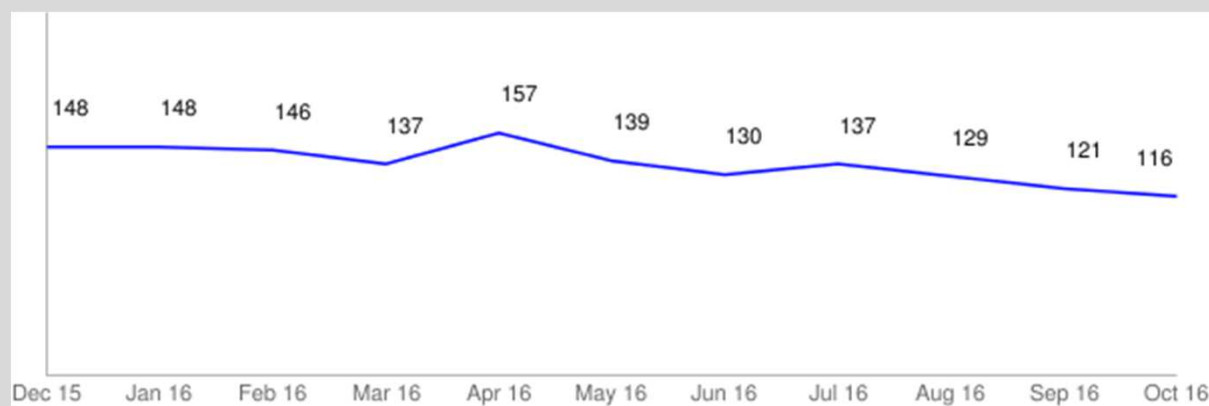
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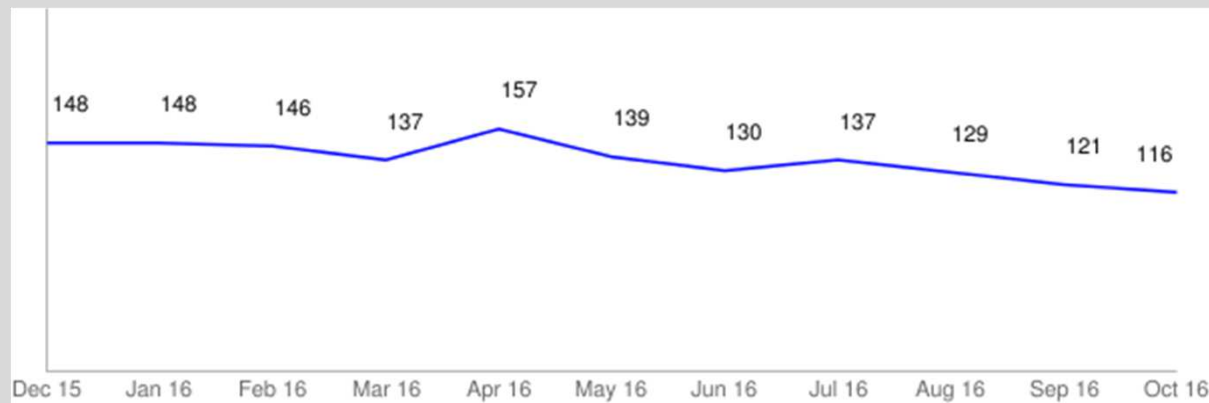
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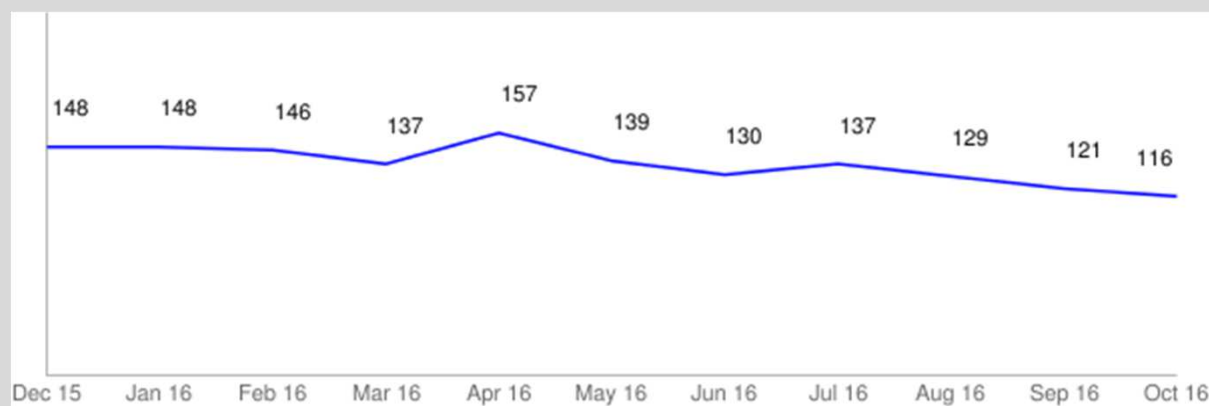
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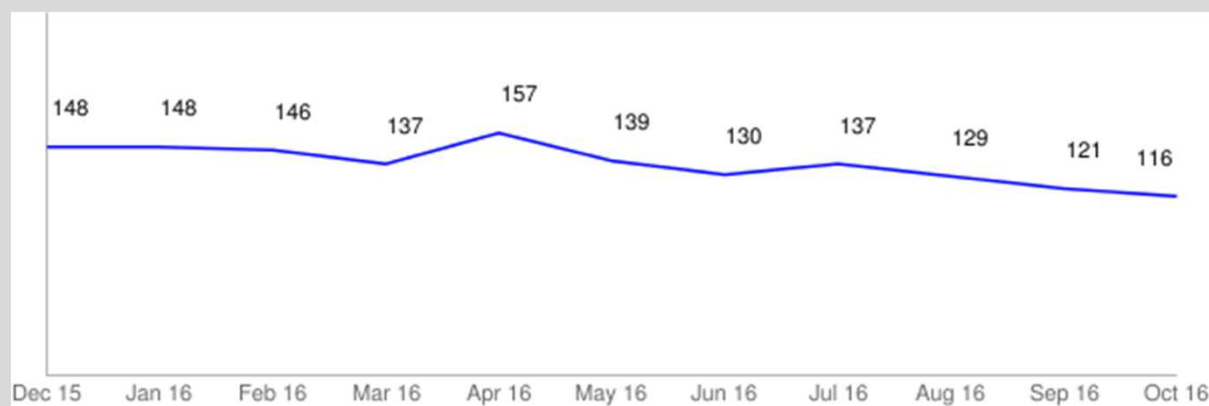
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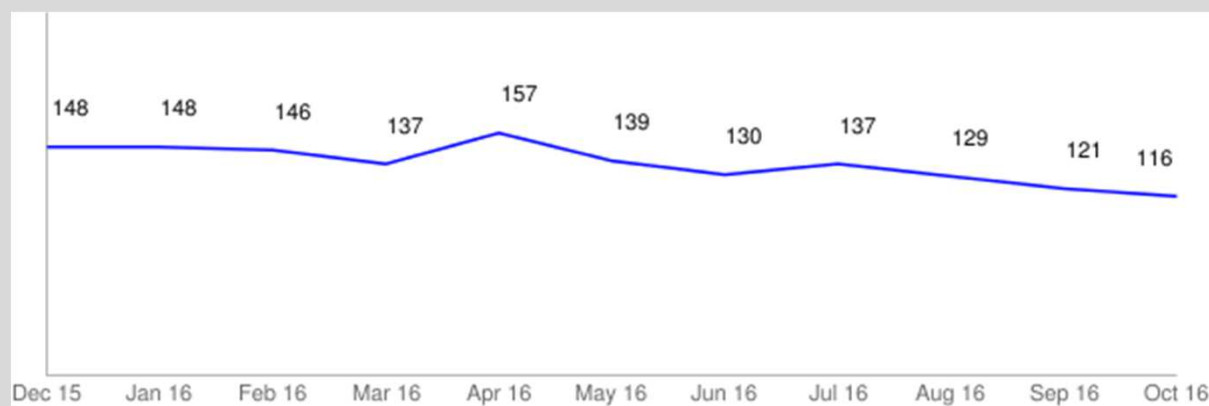
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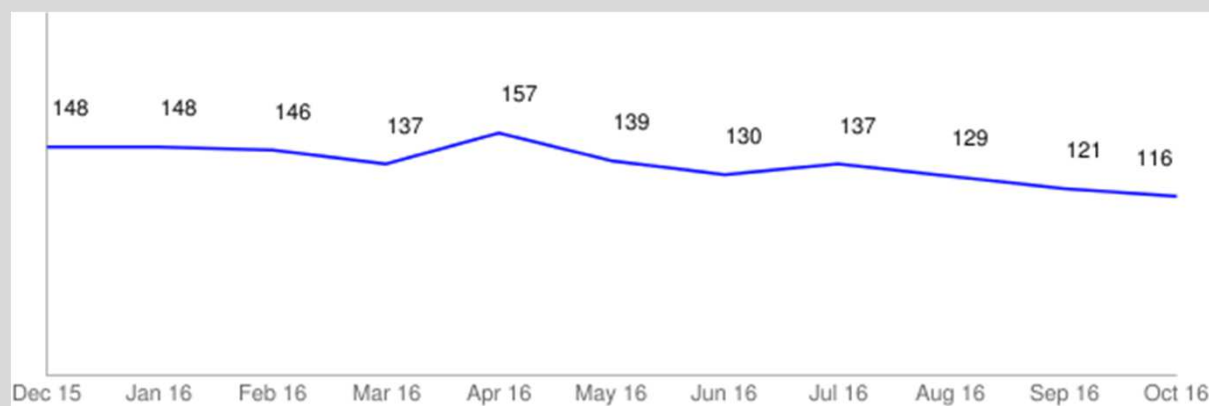
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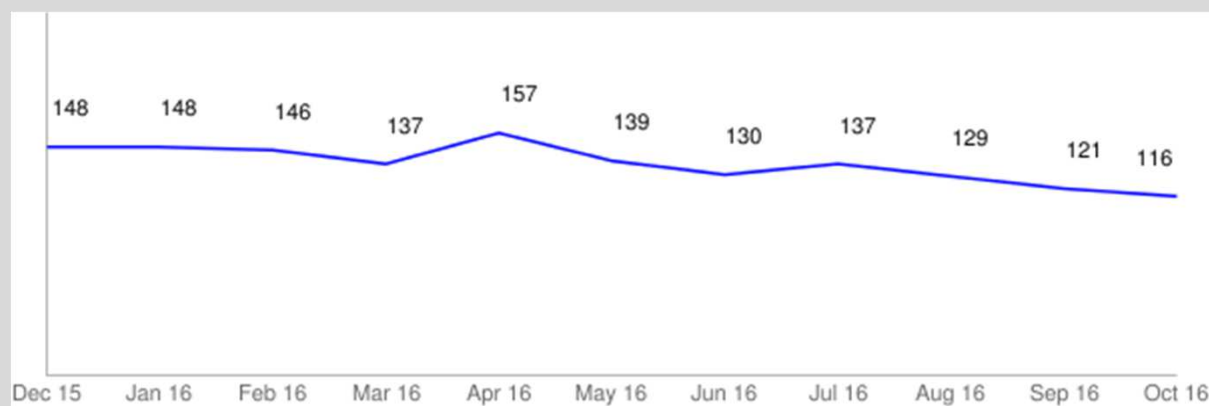
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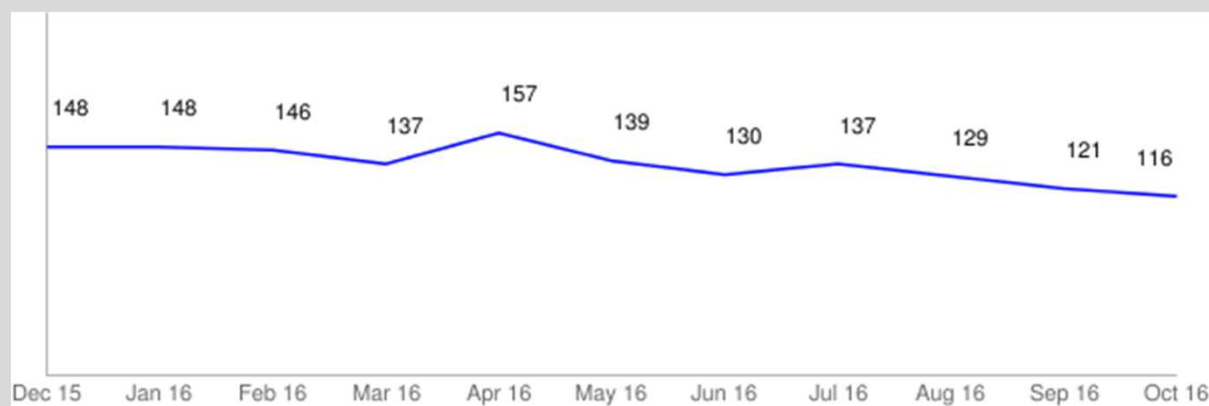
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