



Team members:

Dr Nua Tupai

PN Letisia Lesa

Meleane Hausia

PHO and Facilitator: Alliance Health  
Plus

# Organisational “Buy - In”

## Aim

By July 2017, 100% of COPD patients are receiving all elements of basic COPD care bundle

## Buy-in

- Discuss clinical audit findings at organisation meeting
- COPD update CME/CNE
- Advanced form

# Change Ideas

1. Create a structured TEAM approach to COPD care management
2. Clinical Updates
3. Dedicated Clinic
4. Dedicated COPD champion
5. Assessment TOOL

# What Changes have you tested?

	Change Tested	Outcome
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3	Clinical management assessment	Suboptimal
4	ARI shared care plan	Improved self management
5	Medication reconciliation	Reinforce process

# Measures Summary

1. TOOL highlights gaps in care at a glance (clinical/nonclinical)
2. Patients self managing – action plan for management of exacerbations

# Highlights and Lowlights

## Highlights:

TOOL

Upskilling

Streamline process

## Low Lights:

Challenges w query builder

Locums

Audit findings

Spirometry

# Achievements to date

1. Goal
2. Change Package:
  - Dedicated nurse
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# Any other achievements?

- Positive Patient experience
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