

Learning Session 2



Team members:

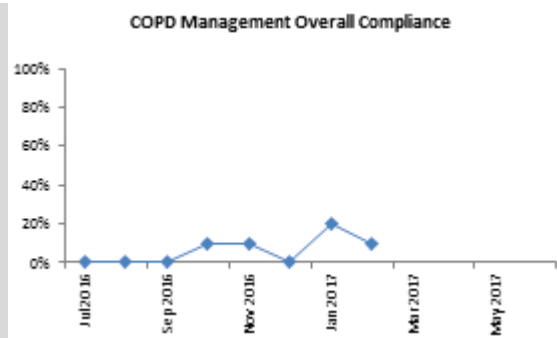
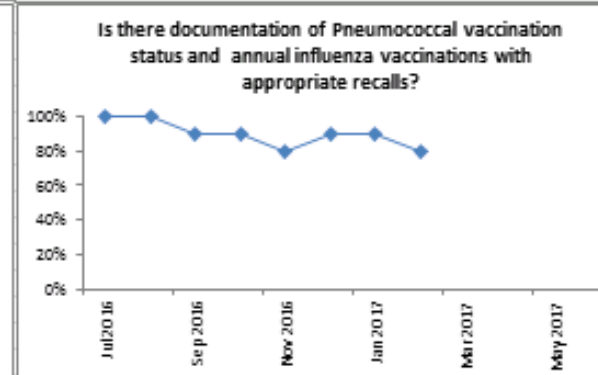
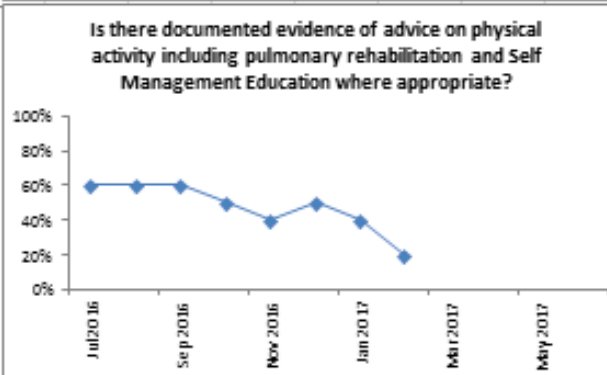
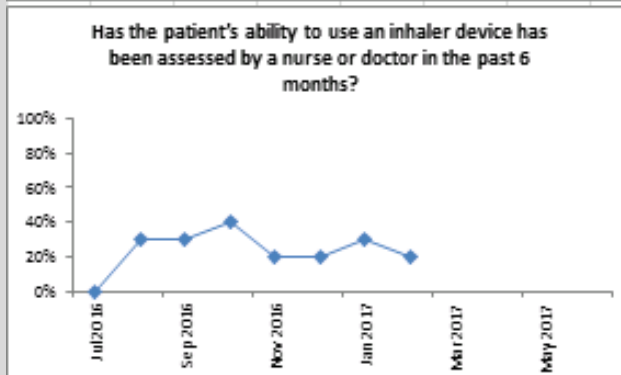
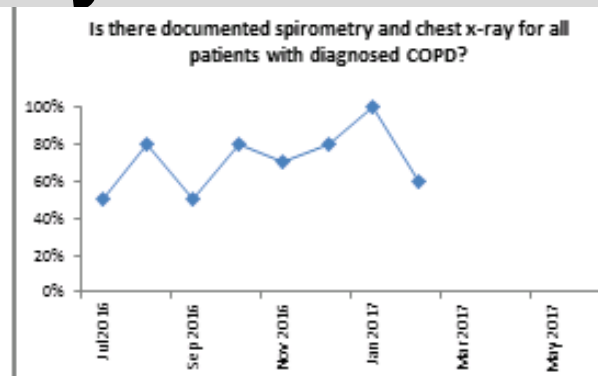
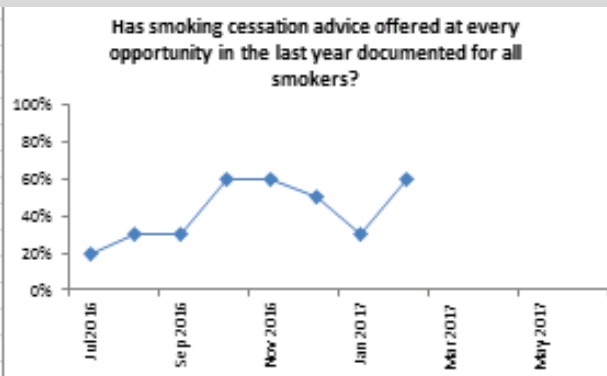
Dr Nua Tupai – GP

Letisia Lesa – PN

Meleane McKinley

PHO: AH+ Kim MacRae

Measures Summary



Key Ideas Tested

	Idea tested	Outcome (success or failure)	Advice/message for other practices
1	Upskill staff	Dedicated COPD nurse Dedicated clinic Streamline process	Work in progress
2	Development of an advanced form	Standardise care management <ul style="list-style-type: none"> Action Plan Clinical assessment Gaps in care 'at a glance' 	Dedicated clinic
3	Shared Medical Appointment	ED presentations ASH	New approach

Highlights and Lowlights

Highlights:

Audit findings

Upskilling

Advanced Form

Streamline process

SMA – positive feedback

Low Lights:

Challenges with query builder

Variation in clinical
management

Spirometry

Funding formula for SMA

Trigger Tool

- Need dedicated time
- Present at organisational meeting
- Recommend as an option for GP Reg clinical audit

- **Professional:**
- Update on assessment and management of confusion in the elderly and role of quetiapine
- **Practice Team:**
- Consider home visit by CHE for non responders

Safety Climate Survey

- Survey completed by 18 staff members
- Teamwork identified as our most positive attribute with our highest scores for team members showing respect and support for each other
- Workload identified as our least positive attribute