

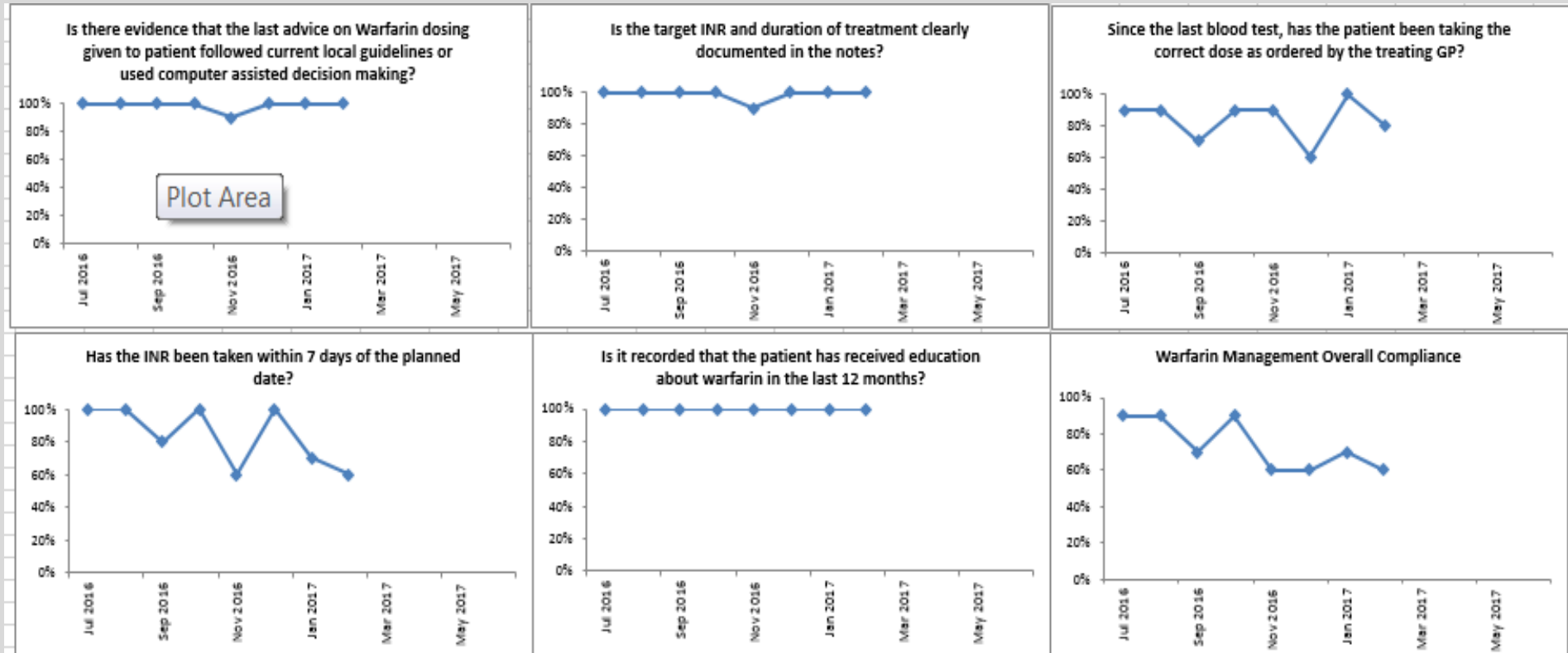
Learning Session 2

Rosebank Road Medical Services Warfarin Management

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Measures Summary



Key Ideas Tested

	Idea tested	Outcome (success or failure)	Advice/message for other practices
1	Warfarin Patient File	Success	Patient takes responsibility. Patient can refer to it .
2	BPAC module Used for all patients on warfarin.	Success	Module populates dose/ date for Recheck of INR, produces graph, also useful for Audits.
3	Patients advised to have Mobile / telephone with answering phone for messages. Enrolled on Manage My Health (MMH)	Success	Can leave messages, text messages.

Highlights and Lowlights

- Nurses and Doctors all helped to ensure safety. We used BPAC module to check INR/Dose. Safety was paramount, and all staff complied happily.
- Nurse compiled an INR FILE handed over to all patients on Warfarin, which had Warfarin Info sheets, Ref warfarin booklet, signed informed consent forms for Warfarin education, action plan etc.
- **Doctors** referred to warfarin dose titration chart on the wall. They used the BPAC module to check dosing. Screening term warfarin / INR was created for patients on warfarin as a checklist for safety.

Trigger Tool

- We appreciated this exercise to validate safety in our practice.
- We audited 25 patients aged >75years, with more than 7 medications seen in the last 6 months”
- The collated results revealed:
 - 2 known diagnoses of skin cancers;
 - one medication dose reduction by hospital doctors;
 - one patient who had shifted to a rest home;
 - no deaths.

Changes in practice so far...

- All staff have been encouraged to be actively involved in the Safety In Practice programme.
- All patients on Warfarin have received:
 - a 45 minute consultation for Warfarin education,
 - An INR file,
 - risks education and
 - compliance issues addressed .
- Subscribed to Spark NZ “an unlimited mobile calls and broadband plan” for contacting patients.
- Awaiting results to Safety Climate Survey