

Greenstone Family Clinic - CVDRA Bundle

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CVDRA Bundle

It is our practices' third year in the program this year; we decided to chose our own bundle.

Developed audit questions:

If the patient is eligible for a CVDRA recall to be in place, is there a recall?

Was the most recent recall acted upon?

If lab tests were completed was a CVDRA completed?

Was a clinical decision made as a result of the CVDRA?

Have the required actions been completed/significant risk factors addressed?

Has documented smoking cessation advice been offered at every

Bundle Results...

The bundle has shown what we thought it would:

Not all patient eligible for a CVDRA have a recall.

No standard clinic process.

Changes so far:

Attempted to add recall for all eligible patients and then get HCA to work off this list completing the CVDRA's using a flow chart we developed.

Discovered this was difficult - often doubled up on recalls. Would have to be ongoing process as recall not automatically added for new patients or patients becoming eligible.

Flow chart developed so standard process for all clinicians and process for actioning results for HCA.

Process now is going through eligible overdue list every 3 months (actioning CVDRA and adding recall). This ensures all eligible patients have a recall.

What has gone well?

Developing the process for CVDRA management has gone well - buy in from multiple different parties.

Over the 3 years the project has fostered a safety culture in the clinic.

Seeing improvement in audit data.

All eligible patients now being contacted and getting CVD risk management.

What we would do differently...

Slightly different audit questions - sometimes difficult to see improvement (i.e. was the last recall acted upon - this could have been 2 years ago and current project can't change this result).

Trialling process with one GP/nurse first.