

Learning Session 3



COPD Care Bundle

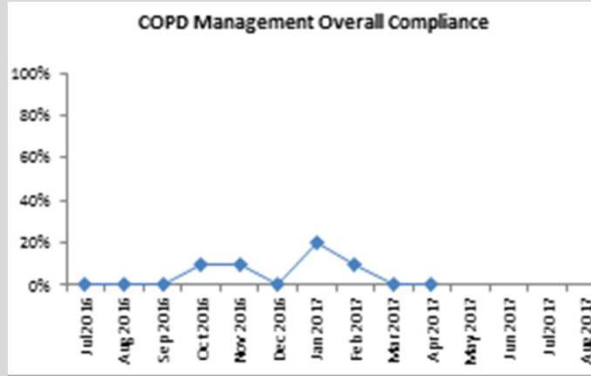
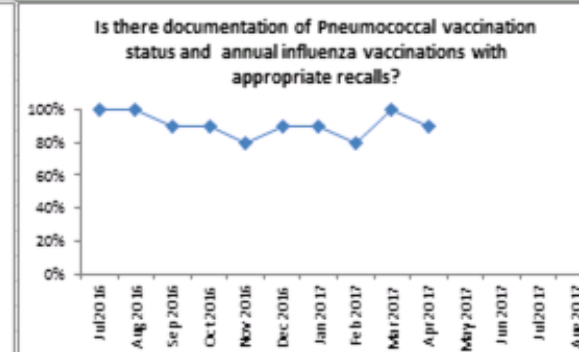
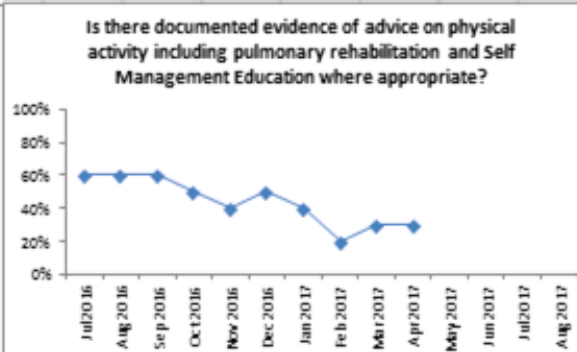
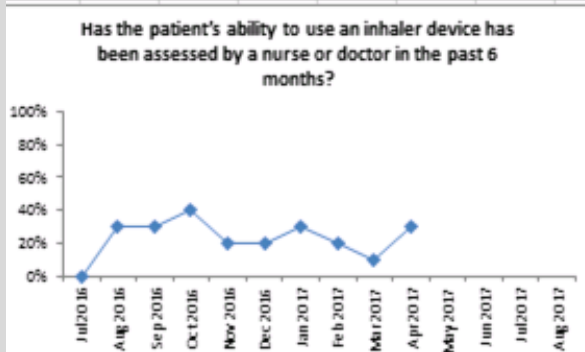
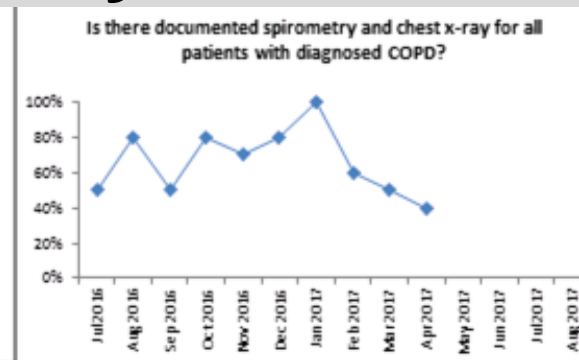
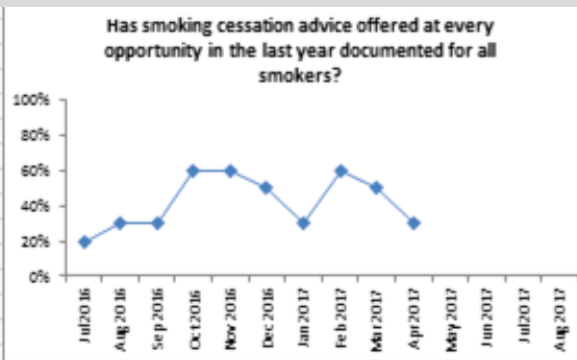
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Measures Summary



Learnings & Change Package

- Improved care
 - Improvement in the recording of smoking status
 - Recommended immunisation status up to date
- COPD Register
- Shared Medical Appointment
 - Patients interact positively in a group session with their peers and the care team and supported to be active participants in discussions of their care plans
- Assessment Tool
 - Enables streamlining the care plan for all COPD patients
 - Challenge – time to complete form

Learnings & Change Package

- Best Change Idea
 - Assessment tool
 - Standardized care plan
 - Identify gaps in care
- Helpful to know
 - Upskill all nurses on COPD management
 - Patient experience
 - SMA – useful to have specific group sessions e.g. Samoan language session

Other Thoughts

- Staff presentation – to gauge buy in/support
- Staff feedback on process/tools
- COPD audit highlights gaps in patient care and provides an opportunity for the team to assess the processes and discuss possible solutions
- Annual patient survey to gauge patient experience and include them as part of the solution

Highlights

- Monthly audit findings
- Assessment Form – helped to streamline care plan
- SMA – a novel approach to management of patients with long term conditions
- Developing a COPD register
- New spirometry machine
- Upskilling