

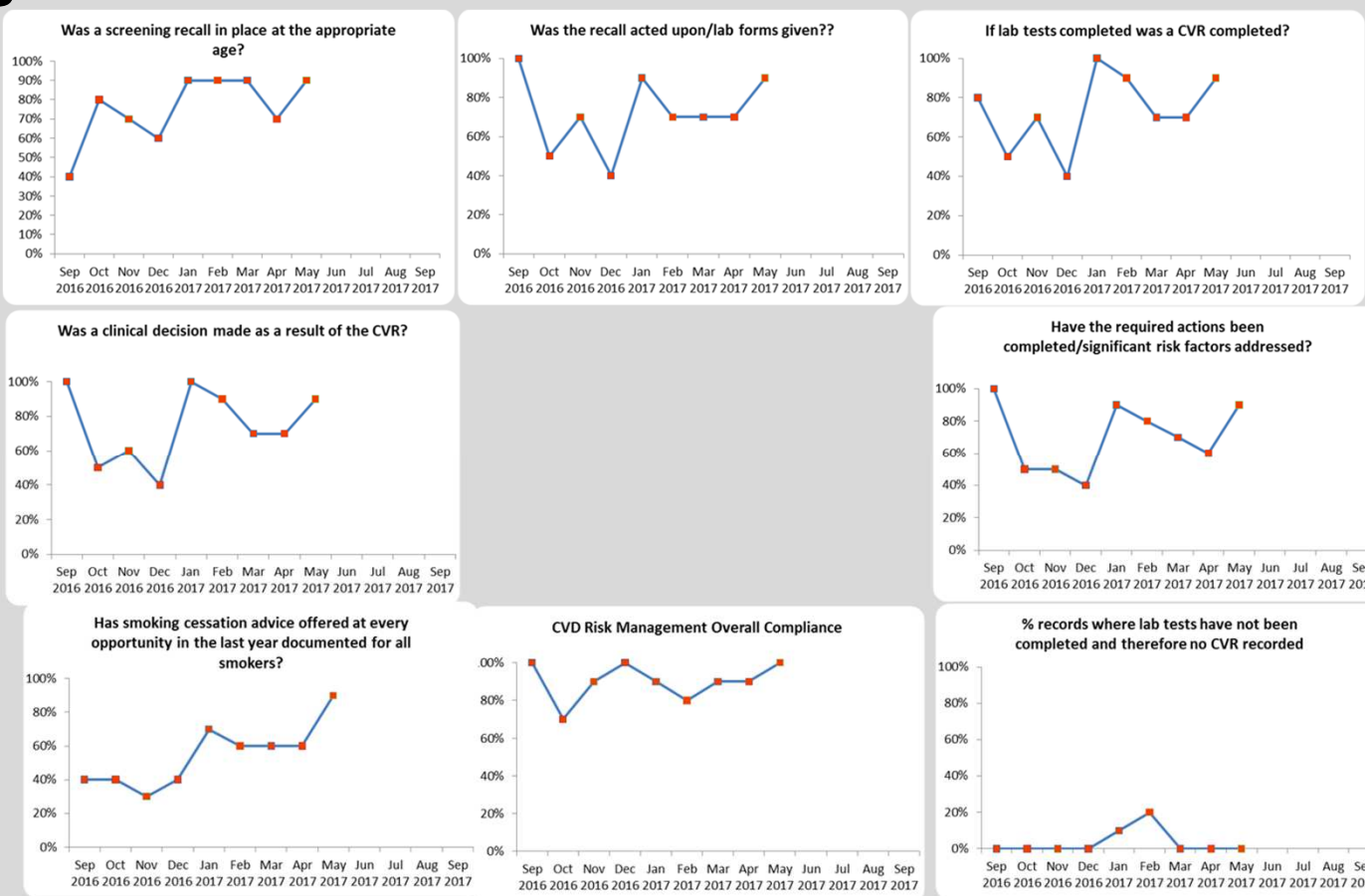
# Learning Session 3

## Greenstone Family Clinic CVDRA Bundle

**Team members:** Dr Michael Morrison, Emma Cavanagh  
**PHO and Facilitator:** Alliance Health +, Serena Davis

# Measures Summary

Share your results for the year and annotate any key change ideas



# Learnings & Change Package

- Our results varied but ultimately looked positive. The most successful change was developing a process to action CVDRA's and teaching our healthcare assistant to work through our list of 'due CVDRA's' via this process.

- We also tried to add automatic recalls for all of our eligible patients and get our HCA to regularly check the recall list. This wasn't as straightforward as it seemed, as discussed on the next slide.

# Learnings & Change Package

## •Best Change Idea

–Making a process flow chart and working through this with our healthcare assistant (who could regularly monitor our overdue and due list) helped to improve our results.

## •Helpful to know

–It is difficult to add automatic recalls for CVDRA's effectively. We found it easier to work off our list provided by our PHO every 3 months.

## Other Thoughts

From the trigger tool, we identified that our nurse led clinics were possibly not being used to their greatest potential (i.e. many discharge summaries were not being forwarded to the appropriate nurse). This served as an excellent clinic reminder and this is being done much better since carrying out the trigger tool.

# Highlights

- **What are your main highlights from your year in Safety in Practice?**
- **As it is our third year in the programme, we feel our involvement has continued to foster a safety culture within the clinic.**
- **Coming up with a process for managing our cardiovascular risk assessments!**