Learning Session 3

Otara Family and Christian Health Centre
Warfarin Management

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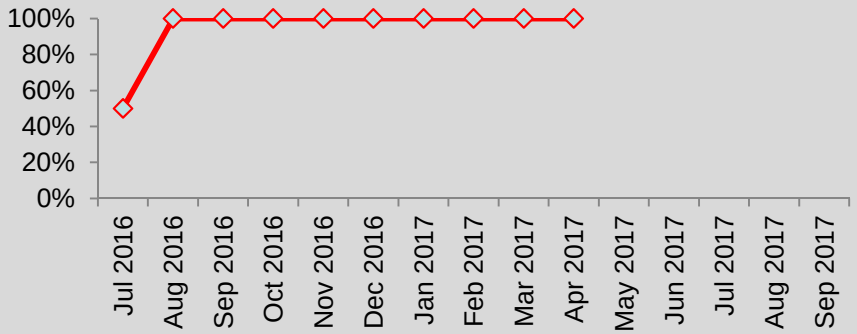
Safety in Practice

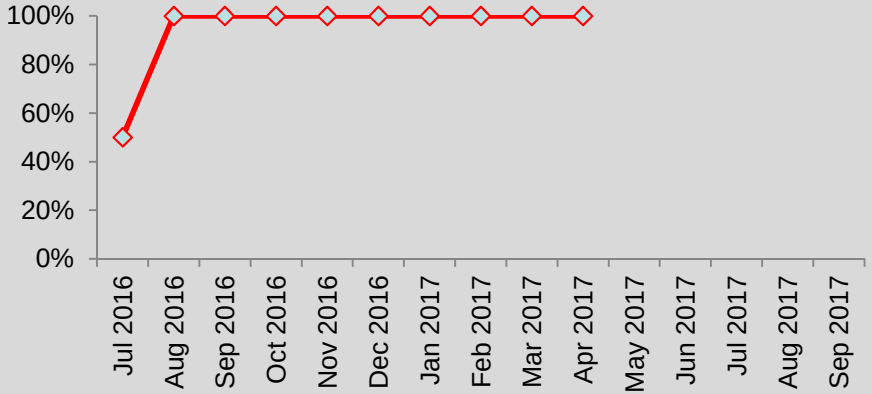
Safety in Practice

Measures Summary April 17

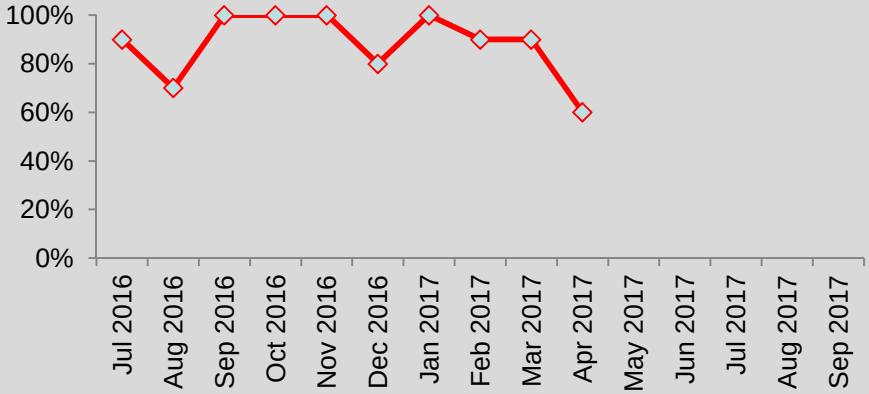
Is there evidence that the last advice on Warfarin dosing given to patient followed current local guidelines or used computer assisted decision making?



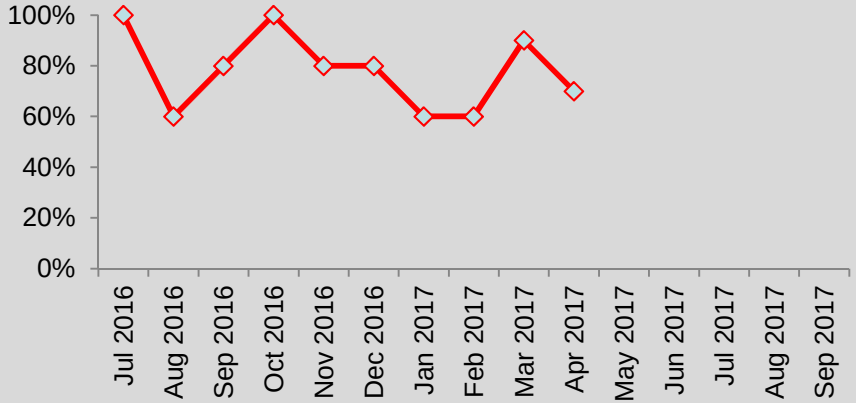
Is the target INR and duration of treatment clearly documented in the notes?



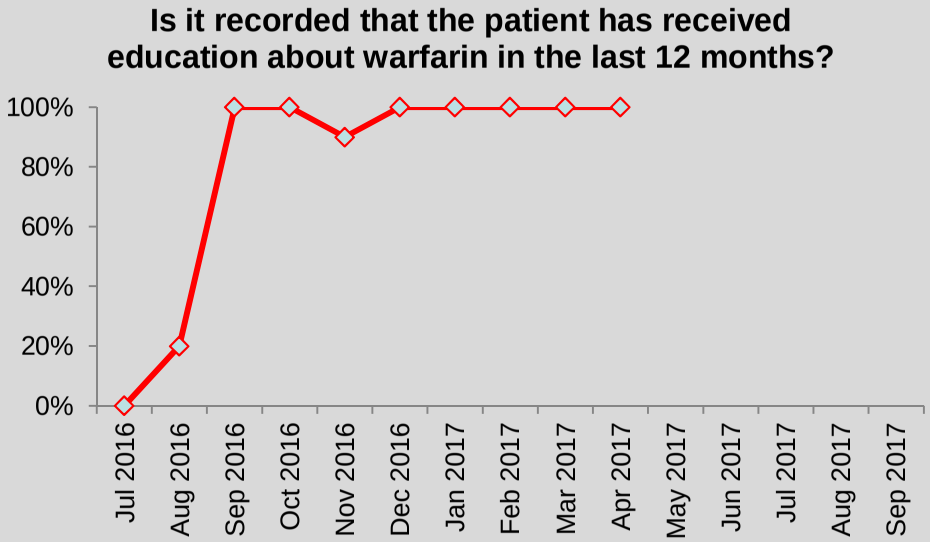
Since the last blood test, has the patient been taking the correct dose as ordered by the treating GP?

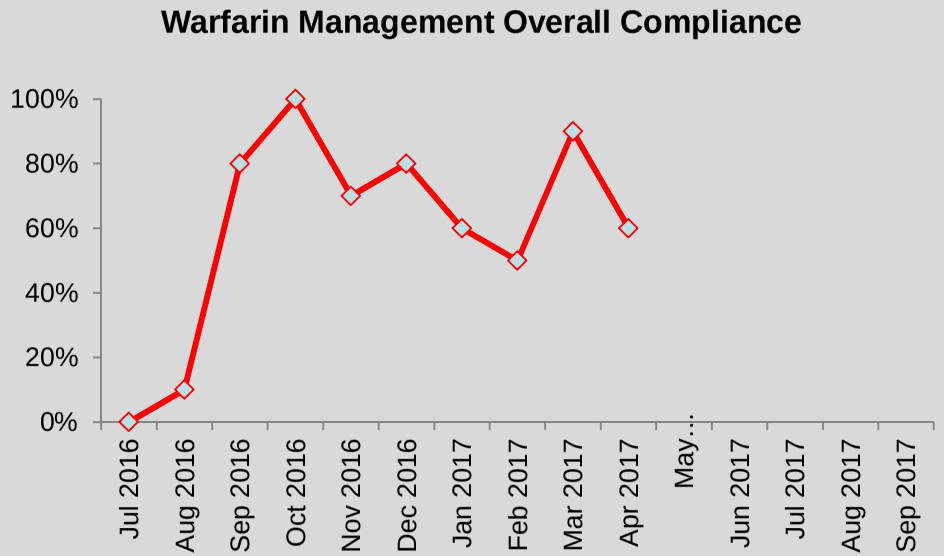


Has the INR been taken within 7 days of the planned date?



Measures Summary





Learnings & Change Package

- How did your results change from the beginning to the end of the year?

  Consistent dosage advice, recording of results and education were all markedly improved?

  The main limitation was patient compliance for taking pills and testing in time.

- How did you achieve this improvement?

Using a fully computer based system in My Practice and losing the dreaded blue folder.

Empowering the nurse team with minimal GP input.

Safety in Practice

Learnings & Change Package

- Best Change Idea

Empowering the nurses

We need to now move stable patients to pharmacy testing or dabigatran whichever is clinically appropriate.

- Helpful to know

The change has reduced nurse workload as well as decreasing GP involvement.

It is still a challenge to change the behaviour of noncompliant patients.

Other Thoughts

Initially the SIP programme appeared daunting but with teamwork and support from our PHO(thanks Nicki)it has been time well spent.

The safety climate survey was interesting providing generally positive feedback and we were on a par with other practices. The team appeared to be happy but at times felt overloaded and sometimes not well supported with difficult patients.

The trigger tool showed some failings in reconciling discharge medications, actions to be done and new diagnoses. This will be our next focus.

Highlights

What are your main highlights from your year in Safety in Practice?

Safer handing of warfarin patients, less worry and reduced workload!