

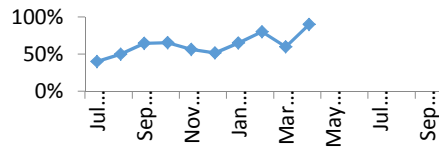


Pukekohe South Doctors

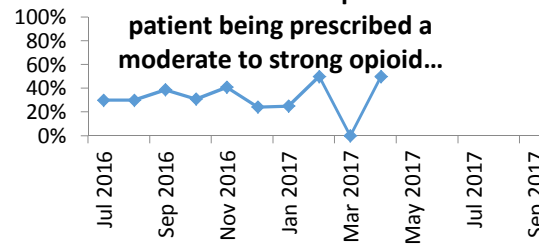
Team members- Hannah Holland (RN) Gaylene (MVP)
PHO and facilitator- Health Alliance +, Philippa Little

Measures summary

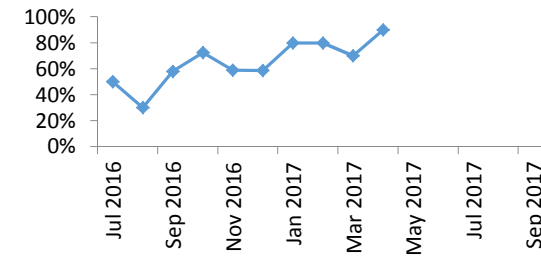
Is there a clear indication within the clinical record for a moderate to strong opioid derived analgesic to be...



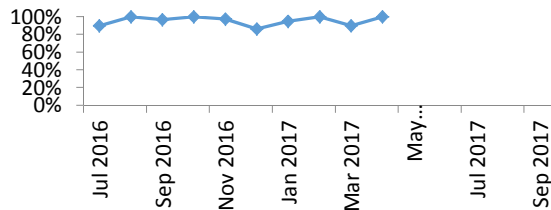
Is there evidence that the analgesic ladder has been used prior to the patient being prescribed a moderate to strong opioid...



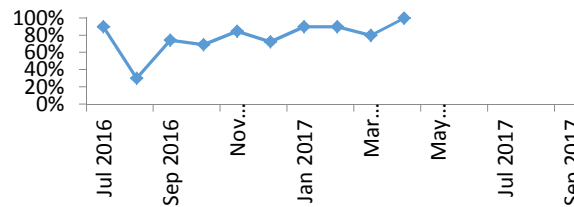
Is there a clear management plan?



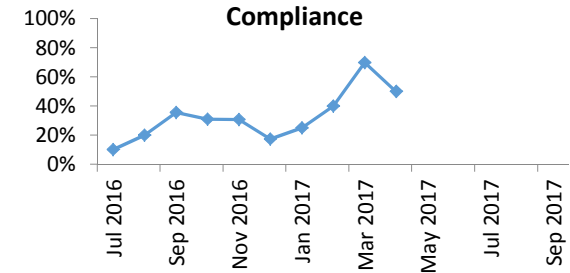
If a repeat prescription has been ordered earlier than expected, is there evidence of discussion with the patient?



Has clinical review occurred effectively prior to the second prescription being issued?



Opioid Prescribing Overall Compliance



Learning & change package

- Overall we have seen steady improvement since the start of the programme. The introduction of the screening tool and quick key showed marked improvement in data collected.
- Our staff changes this year may have impacted on the data collection as we had to orientate and get the new staff on board with the Safety in Practice programme.

Learning & change package

- Our best change idea would be the screening tool as this had the best buy in and provided the most comprehensive information for safe opioid prescribing.
- Next time we would try harder at the start to have all staff contribute and participate in the safety in practice programme.

Patient experience

1. How do you determine patient experience?
 - Feedback forms located in the waiting room with a confidential drop box.
2. Do you have any tips for people wanting to engage their patients and whanau?
 - No
3. What would you like do more of in regard to patient experience?
 - Ensure our patients are prescribed appropriate analgesia and receive the information they need to take opioid medication safely.

Other thoughts

- The project has illustrated to the 3 members participating in the project that all staff needed to be onboard and invested in the change process. How to achieve this 'Buy In' is the next challenge.
- Time is a major factor – Other staff members felt that they were busy enough in their daily work to be bothered to participate.
- A Champion for the project needs to be continually reminding ALL staff to think and address the Opioid prescribing process, and to Document and Plan for patient outcomes.
- The Safety in Practice has been beneficial to the GP's by making them aware of processes for Opioid Prescribing and introducing the dropdown tool in the Medtech programme.