

Learning Session 3

Roselands Doctors Warfarin

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and Nicola

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Procure

Measures Summary

Share your results for the year and annotate any key change ideas

- Decreased INR testing
- Increased Education
- Assessed level of understanding

Learnings & Change Package

- How did your results change from the beginning to the end of the year?
- With increased education and using BPAC guidelines, our results showed our patients have more awareness and are happy with decreased testing
- How did you achieve this improvement?
 - What were the key changes you tried?
 - Sending Education out
 - Assessing level of understanding
 - Using BPAC guidelines

Learnings & Change Package

- Best Change Idea
 - Share your best change idea & what the result was
 - Warfarin education Pamphlet sent to all INR patients
- Helpful to know
 - What other learning would you like to share with everyone?
 - Some patients will still take what they think is appropriate and will test regardless of what is in the BPAC guidelines

Other Thoughts

Is there anything else that the team would like to share, either with other practices this year or new practices starting soon?

- Do use the BPAC guidelines
- Do send out education on warfarin
- Do use recalls
- If in doubt discuss with the doctor
- Do use the alert on medtech

Highlights

What are your main highlights from your year in Safety in Practice?

- Seeing the change in testing and understanding warfarin doses
- Having support from other team members