

# Improvement Advisor

## Leading and Managing Improvement

Offered in partnership with the Health Quality and Safety Commission (HQSC)

Workshop 1 : 2 - 4 April 2019

Workshop 2 : 17 - 20 June 2019

Workshop 3 : 9 - 12 September 2019



## Brief Overview

What separates excellent organisations from the truly ordinary? What allows some organisations to rapidly change and transform, while others have trouble just maintaining the status quo?

The difference is individuals who have the knowledge, skills and tools to help transform processes, systems and organisations. These are the people who always get tapped on the shoulder to make things happen. They achieve results with their keen ability to facilitate groups of people through well-defined processes to solve problems. They enable teams to get outside of the box and utilise innovative tools that harness creativity and create solutions that make a significant difference. They are a leader's best friend.

At Ko Awatea, we have developed a 9-month action learning programme that is designed specifically for those individuals who know they have the aptitude for turning vision into action and are looking for an opportunity to take their improvement skills and knowledge to the next level.

## Facilitators



Jane Taylor

### International faculty

Jane Taylor, Ed. D.

Improvement Advisor, Learning Designer and Programme Evaluator

Jane is associated as a teaching faculty with the Institute for Healthcare Improvement, Cambridge, MA and the National Institute for Children's Healthcare Quality, Boston, MA.

### Ko Awatea Faculty

Suzanne Proudfoot - Project and Campaigns Manager and Improvement Advisor

Kate Bones - Senior Improvement Manager

Ian Hutchby - Improvement Advisor

## Learning Outcomes

Participants will be equipped to:

- Bring about a successful outcome on a selected improvement project
- Acquire the skills needed to successfully perform the role of a change agent either in a formal improvement role or as part of another function
- Improve the success rate of improvement initiatives in their organisation by applying appropriate methodology and rigor.

## Who should attend

Healthcare and other public sector professionals who wish to deepen their knowledge and enhance their effectiveness in transformational change. Participants may be in a formal improvement role, in line management or be a frontline professional who sees the opportunity to make improvement a core part of their role.

## Registration:

Please visit [koawatea.co.nz/programmes/](http://koawatea.co.nz/programmes/)

**Fees:** NZ \$8,990 + GST per person